fosteradopt connect

Performance, Quality & Improvement

Quarterly Report – Q3 2026

July-September



INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!





MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges…. are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.




CUSTOMER SERVICE
CULTURAL COMPETENCY
TEAMWORK
ADVOCACY
EXCELLENCE

CORE VALUES

ORGANIZATIONAL IMPACT

Section 2



BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.

BEHAVIORAL INTERVENTIONIST PROGRAM – Q3 2026

- 106 youth served this quarter
- Number of BI hours provided this quarter: 11,920
- 93% of youth served avoided residential treatment and/or hospital admissions this quarter
- 98% of youth served avoided placement disruption due to behavioral concerns



COMMUNITY CONNECTIONS YOUTHRIVE

Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.

COMMUNITY CONNECTIONS YOUTHRIVE – Q3 2026

- 162 youth served through the CCYT program
- 51 clients were employed part-time or full-time
- 33 clients received financial education on monthly budgeting
- $3,902.08 were allocated to serve these young adults to aid them in their successful transition into adulthood*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.



FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.

FAMILY ADVOCACY PROGRAM – Q3 2026

- 78% of clients reporting the service provided reduced their stress level
- 240 families served



KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.

KINSHIP NAVIGATOR PROGRAM – Q3 2026

- 629 relative/kinship caregivers and the children they care for were served through the Kinship Navigator Program
- 98% of relative/kinship caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score



PARENTING SUPPORT & PREVENTION PROGRAM

The mission of Parening Support & Prevention Program (PSP) is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of PSP is to prevent children from unnecessarily entering foster care.

PARENTING SUPPORT & PREVENTION PROGRAM (PSP) – Q3 2026

- 97% of children living with the PSP parent that maintained placement stability
- 176 caregivers served
- 340 children served



LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.

LICENSING PROGRAM – Q3 2026

- 3 households licensed
- 24 referrals in process
- 3 adoptions finalized
- 68 licensed homes
- 46 advocacy hours provided



PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.

MISSOURI PARENT TRAINING – Q3 2026

- 130 participants trained this quarter (live)
- 343 participants trained this quarter (recorded)
- 473 total training participants this quarter
- 124 brand-new training participants this quarter
- 55.5 live training hours provided this quarter



EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.

EXTREME FAMILY FINDING PROGRAM – Q3 2026

- 55 children served this quarter



30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.

30 DAYS TO FAMILY PROGRAM – Q3 2026

- 10 children served this quarter
- 79% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months



SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy’s Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.

SAMMY'S WINDOW – Q3 2026

- 7,494 individuals served this quarter
- Estimated value of resources/goods given to families
  - Branson: $17,176
  - Cape Girardeau: $99,008
  - Chillicothe: $25,343
  - Hannibal: $0
  - Independence: $273,833
  - Joplin: $19,890
  - Kirksville: $18,242
  - Macon: $0
  - Mountain Grove: $36,464
  - Pittsburg: $1,199
  - Poplar Bluff: $115,708
  - Springfield: $179,096
  - Wichita: $20,128
  - North Sammy's Window Mobile Unit: $0
  - Southwest Sammy's Window Mobile Unit: $122,352



LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.

LEGAL ADVOCACY PROGRAM – Q3 2026

- 26 individuals served this quarter
- 28 court appearances this quarter
- 30 legal cases resolved

Adopt Kansas Kids

Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.

ADOPT KANSAS KIDS (AKK) – Q3 2026

- Number of Inquiries: 266
- Number of Families Registered on Adopt Kansas Kids Website: 132
- 8 adoption finalizations

K-PARC

Kansas Post Adoption Resource Center

KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.

KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q3 2026

- 12 families served via family advocacy and support
- 5 Support Groups offered
- 9 Training Sessions offered

Kansas Caregivers Support Network

KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.

KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q3 2026

- 25 families served via family advocacy and support
- 5 Support Groups offered
- 9 Training Sessions offered



YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.

YOUTHCONNECT CENTER – Q3 2026

July-September 2026	Total
Total Clients Served	179
Total Youth Sheltered	38
Total Caregivers Served	6
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	2,216





CLINICAL SERVICES

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.

CLINICAL SERVICES – Q3 2026

- Number of clients served: 36
- Individual sessions: 70
- Family sessions: 45
- Total number of sessions (individual, family, intake, assessments): 125

MISSION MOMENT

Section 3

MISSION MOMENT – Q3 2026

Steven (name changed) self-referred to Community Connections YouThrive (CCYT) in crisis, just months before aging out of the program. Starting in November 2025, a worsening chronic genetic condition cost him his job. Without income, he couldn't afford public transportation or his share of the rent, which put him at risk of homelessness.

CCYT met with Steven weekly and helped him enroll in Medicaid so he could get medical evaluations and document his disabilities. When it became clear he couldn't work, staff learned he had received Supplemental Security Income (SSI) since childhood, but the payments had stopped with no explanation. Staff gathered five years of medical records and went with him to a Social Security appointment. There they learned his benefits had been suspended, not terminated, during a transition from his former representative payee that no one had told him about.

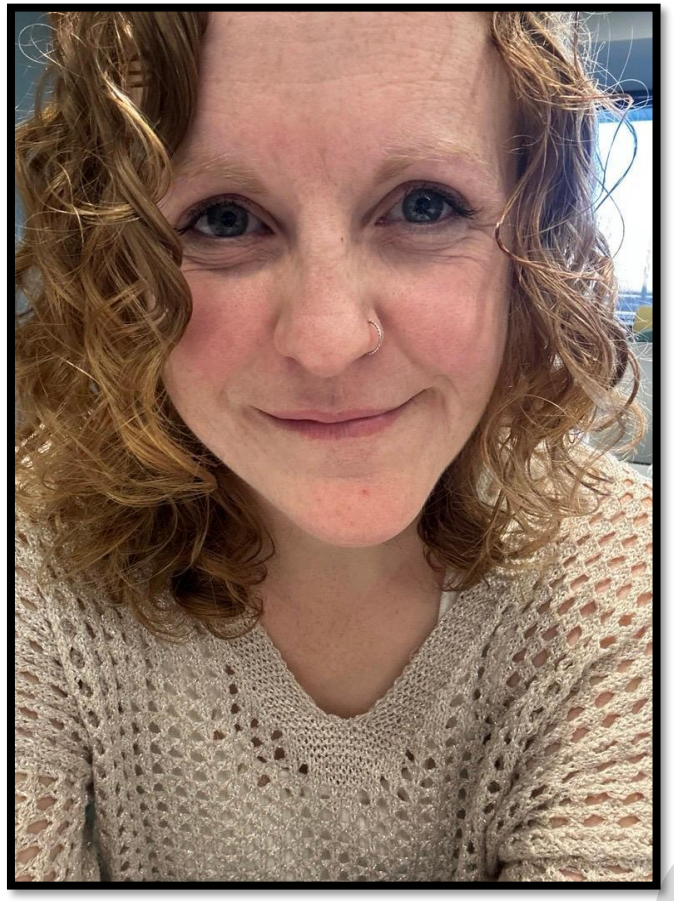
That same day, his SSI was reinstated with back pay, and his Healthy Blue coverage was reactivated, so he could finally get medication and care. The next week, Steven made his first rent payment since November 2025. CCYT continues to support him in the maintenance phase as he prepares to graduate, including helping him find a new care provider.

STAFF RECOGNITION

Section 4

JULY EMPLOYEE OF THE MONTH

Christina Revett
Title: BI Coordinator
Branch: KCK



Christina Revett joined FAC as a BI Coordinator in October of 2024. Prior to working at FAC, Christina was employed with Integrative Behavioral Technologies as a community/in-home ABA provider; Children's group home shelters in Douglas County; Kids TLC PTRF as a residential behavioral support, and various ABA clinics also providing intensive individual 1:1 behavioral services to children and teens in the KC Metro.

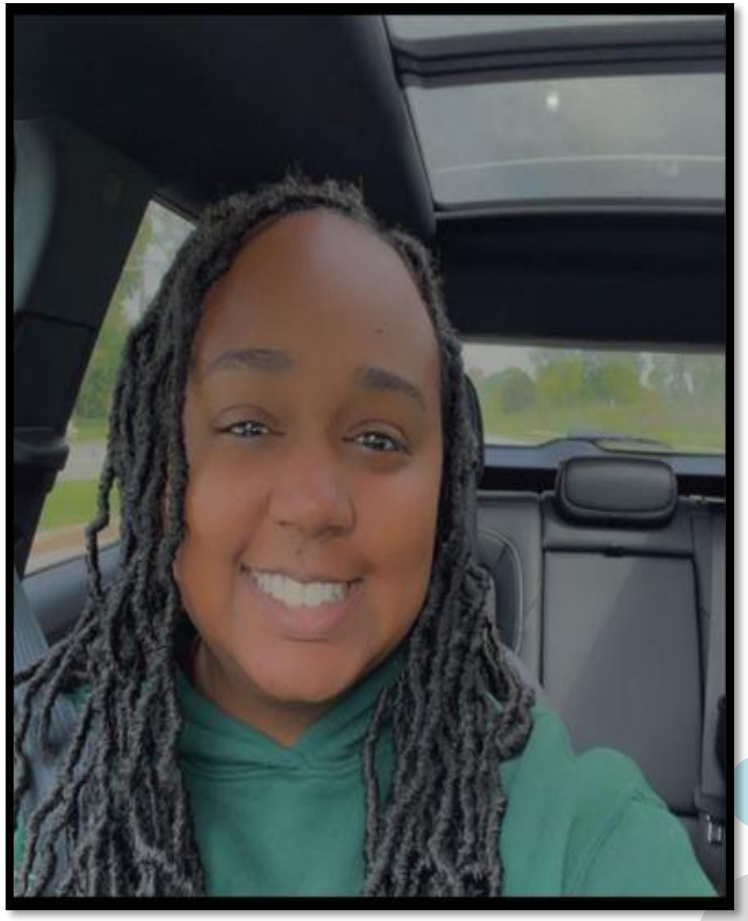
Working at FAC has allowed Christina the opportunity to grow and develop leadership skills to support direct workers on the front line of the Behavioral Interventionist Program. Christina is passionate on ensuring direct workers are thoroughly supported and valued in their community positions, and set up for success through resources, training and meaningful supports.

When not working, Christina enjoys spending time with friends and family, her cats, mountain biking, exploring nature trails/hiking, and visiting her homeland (England) every other year.

JULY EMPLOYEE OF THE MONTH

Rosie Snavely
Title: Kinship Navigator Specialist
Branch: HQ

Rosie Snavely joined FAC a year ago as a Kinship Navigator. Rosie has lived experience as a foster child, and she is currently a foster/adoptive parent.
When she’s not working, she is baking something sweet or trying out a new recipe, on top of traveling to Wichita to see her family.



AUGUST EMPLOYEE OF THE MONTH

Misty Schirmer
Title: Kinship Navigator Specialist
Branch: Springfield

Misty Schirmer has been a Kinship Navigator with FAC since June of 2022. Misty's background is in child and family development and she was previously a preschool teacher. Misty has worked with children and families for around 10 years. Misty's favorite part of being a Kinship Navigator is watching families take those initial steps and build momentum in accomplishing their goals.

When Misty is not working, they enjoy crocheting, reading, and spending time with their partner, Nova, our son, Rowan, and dog, Milo. Misty loves all things nerdy and you will most likely find them playing board games, video games, or Dungeons and Dragons.



AUGUST EMPLOYEE OF THE MONTH

Jenny Scroggins
Title: Regional Marketing Manager
Branch: Cape Girardeau



Jenny Scroggins joined FAC in May of 2024 and brings tremendous energy, creativity, and dedication to everything she does for FAC. Her commitment to our mission and to the teams she supports has been especially evident in her work with the Cape Girardeau branch and our annual fundraising gala.

Jenny has consistently stepped in wherever she was needed. Her work has helped turn big ideas into memorable experiences for our guests while, more importantly, helping raise critical funds and awareness for children and families navigating the child welfare system. She has repeatedly demonstrated what it means to jump in, problem-solve, collaborate, and do whatever it takes to help all of her FAC teammates succeed. She brings enthusiasm, professionalism, creativity, and a genuine commitment to the mission and to everything she does.

When she isn't busy supporting FAC, she enjoys spending time with her sweet dog, Bella, who is clearly one very loved and well-traveled pup! - *Alyssa Alger, Branch Director*

SEPTEMBER EMPLOYEE OF THE MONTH

Margi Nisly
Title: Hutchinson Development Manager
Branch: Hutchinson, KS

Margi Nisly joined FAC as a part of the Youthrive merger in September of 2022, she has been supporting aged-out youth in Hutchinson since February 2019 and just recently moved to a Development position this year. Before that Margi spent 5 years in the community mental health field. Margi is known best for the many hats she wears in her work at FAC; fundraising, donor engagement, recourse connection and development, and direct support and case management.

When not working, Margi and her husband Mark, just try to keep up with their 6 kids! Margi loves reading, cooking, baking sourdough, and watching basketball. She and her family are very involved in their church and in their community.



SEPTEMBER EMPLOYEE OF THE MONTH

Jason Shupe
Title: Prevention Specialist
Branch: Poplar Bluff, MO

Jason Shupe joined FAC in February of 2025. Previously, he worked as a Case Manager through Behavioral Health for 4 years and has a Bachelor's in Criminal Justice and a Master's in Leadership.

He enjoys working on computers in his spare time and watching lacrosse. When not working, Jason is usually spending time with his two sons, Jamison (14) and Jonah (11), along with his fiancé Stefanie and her daughter Scarlett (9). They love watching movies, playing games, and playing sports in the yard when it's not too hot outside.

Jason enjoys working at FAC because he gets to meet some really great families who just need some extra support and assistance. He feels empathetic to their situations and gets to share lived experience from raising children on his own for 11 years.

CONTACT US

Section 5

CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.

SCAN HERE

fosteradopt connect

EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

Join us.

