



Performance, Quality & Improvement

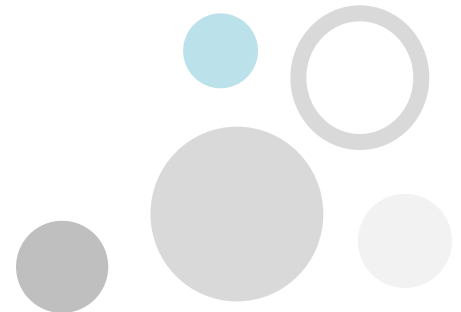
Quarterly Report – Q1 2026
January-March

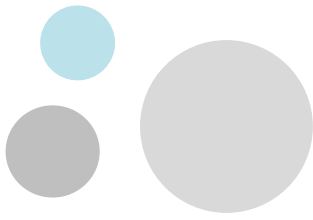


INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!





MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

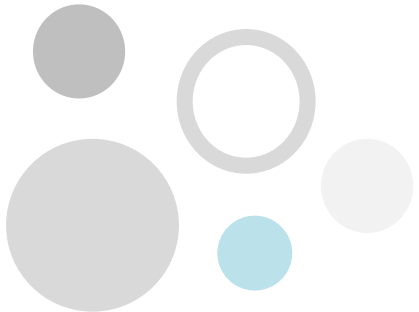
CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



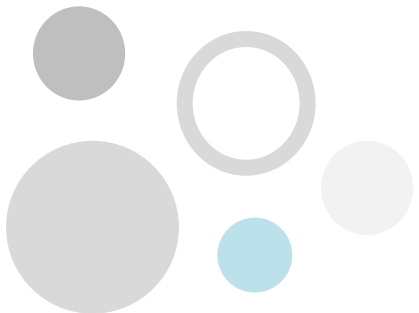


CORE VALUES



ORGANIZATIONAL IMPACT

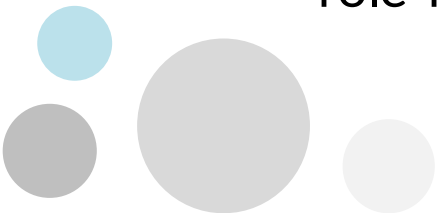
Section 2





BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



BEHAVIORAL INTERVENTIONIST PROGRAM – Q1 2026

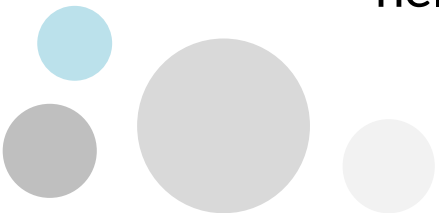
- 110 youth served this quarter
- Number of BI hours provided this quarter: 12,666
- 96% of youth served avoided residential treatment and/or hospital admissions this quarter
- 98% of youth served avoided placement disruption due to behavioral concerns





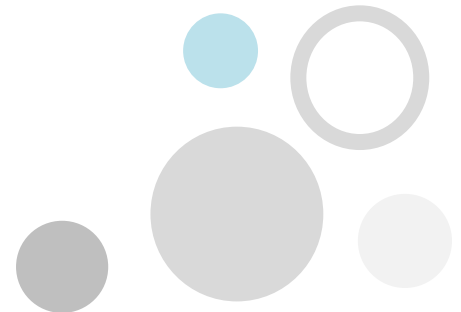
COMMUNITY CONNECTIONS YOUTHRIVE

Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



COMMUNITY CONNECTIONS YOUTHRIVE – Q1 2026

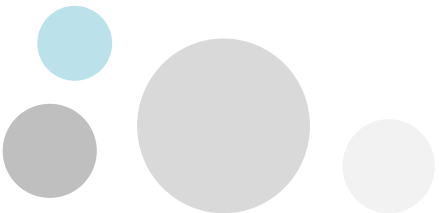
- 118 youth served through the CCYT program
- 46 clients were employed part-time or full-time
- 28 clients received financial education on monthly budgeting
- \$9,018 were allocated to serve these young adults to aid them in their successful transition into adulthood*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.





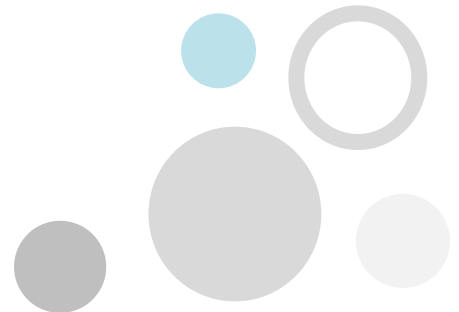
FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



FAMILY ADVOCACY PROGRAM – Q1 2026

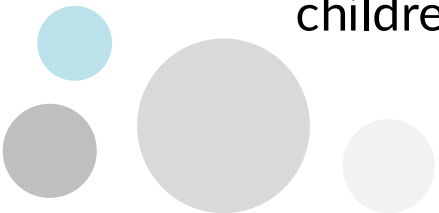
- 78% of clients reporting the service provided reduced their stress level
- 329 families served





KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



KINSHIP NAVIGATOR PROGRAM – Q1 2026

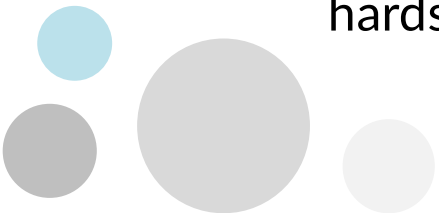
- 613 relative/kinship caregivers and the children they care for were served through the Kinship Navigator Program
- 94% of relative/kinship caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score





PARENTING SUPPORT & PREVENTION PROGRAM

The mission of Parenting Support & Prevention Program (PSP) is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of PSP is to prevent children from unnecessarily entering foster care.



PARENTING SUPPORT & PREVENTION PROGRAM (PSP) – Q1 2026

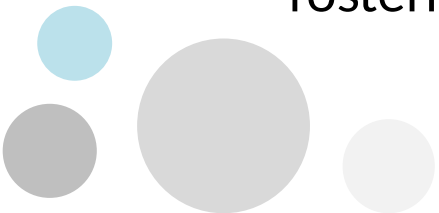
- 98% of children living with the PSP parent that maintained placement stability
- 178 caregivers served
- 322 children served





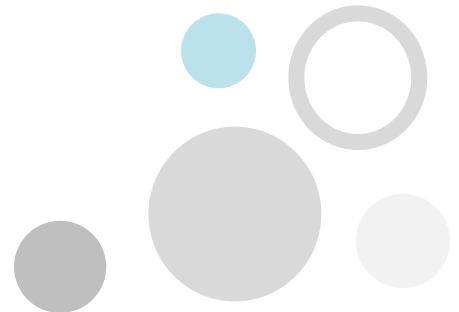
LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



LICENSING PROGRAM – Q1 2026

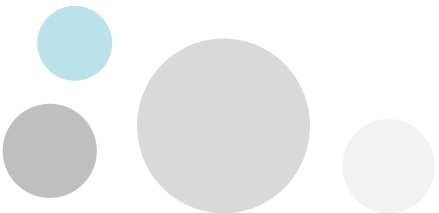
- 6 households licensed
- 19 referrals in process
- 64 licensed homes
- 118 advocacy hours provided





PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



MISSOURI PARENT TRAINING – Q1 2026

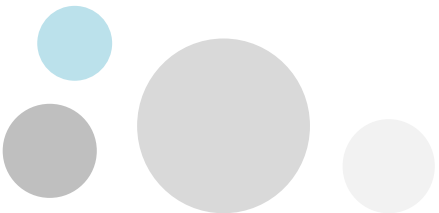
- 160 participants trained this quarter (live)
- 357 participants trained this quarter (recorded)
- 517 total training participants this quarter
- 116 brand-new training participants this quarter
- 114 live training hours provided this quarter





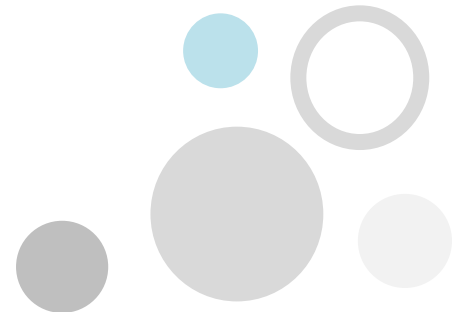
EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



EXTREME FAMILY FINDING PROGRAM – Q1 2026

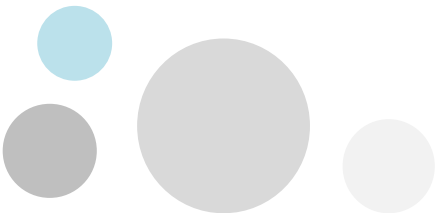
- 58 children served this quarter.





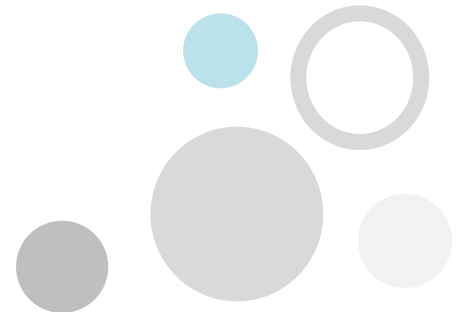
30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



30 DAYS TO FAMILY PROGRAM – Q1 2026

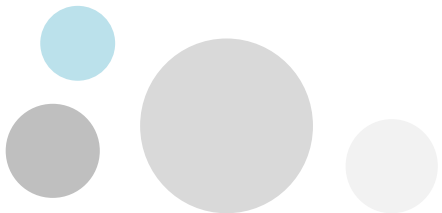
- 4 children served this quarter
- 80% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months





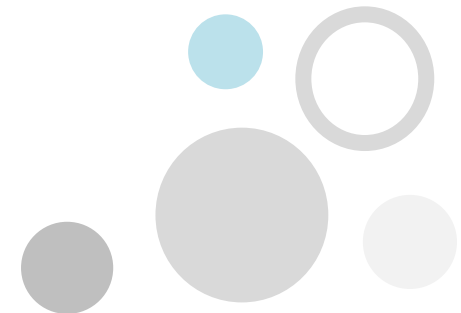
SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



SAMMY'S WINDOW – Q1 2026

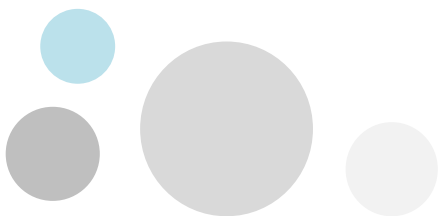
- 6,738 individuals served this quarter
- Estimated value of resources/goods given to families
 - Branson: \$13,154
 - Cape Girardeau: \$63,658
 - Chillicothe: \$14,445
 - Hannibal: \$2,051
 - Independence: \$149,641
 - Joplin: \$21,481
 - Kirksville: \$6,287
 - Macon: \$132
 - Mountain Grove: \$23,977
 - Pittsburg: \$624
 - Poplar Bluff: \$67,242
 - Springfield: \$110,602
 - Wichita: \$11,394
 - North Sammy's Window Mobile Unit: \$671
 - Southwest Sammy's Window Mobile Unit: \$106,750





LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



LEGAL ADVOCACY PROGRAM – Q1 2026

- 7 individuals served this quarter
- 24 court appearances this quarter
- 15 legal cases resolved

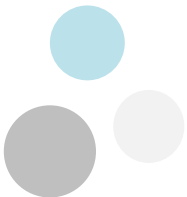




Adopt Kansas Kids

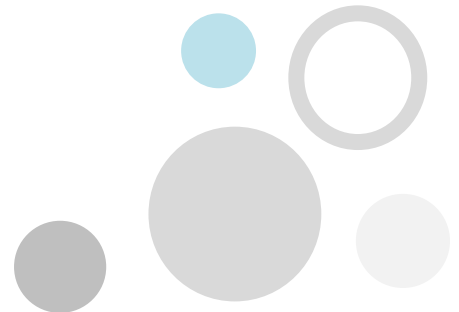
Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



ADOPT KANSAS KIDS (AKK) – Q1 2026

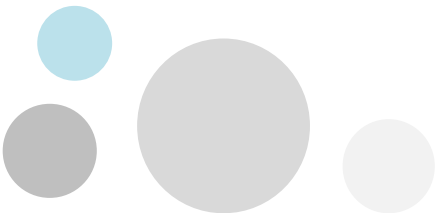
- Number of Inquiries: 271
- Number of Families Registered on Adopt Kansas Kids Website: 271
- 5 adoption finalizations





KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q1 2026

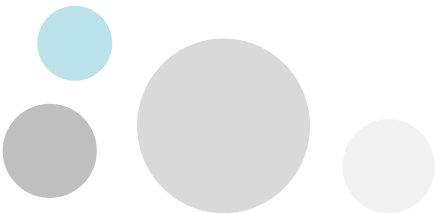
- 15 families served via family advocacy and support
- 7 Support Groups offered
- 11 Training Sessions offered
- 1 Training Retreat, serving 26 families





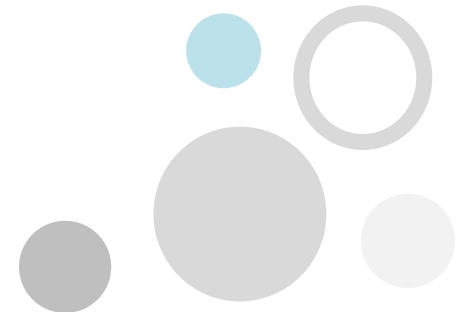
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q1 2026

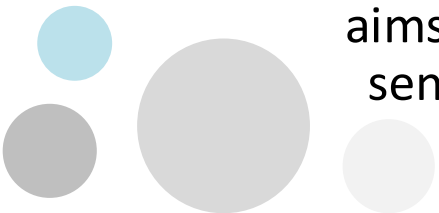
- 34 families served via family advocacy and support
- 7 Support Groups offered
- 11 Training Sessions offered





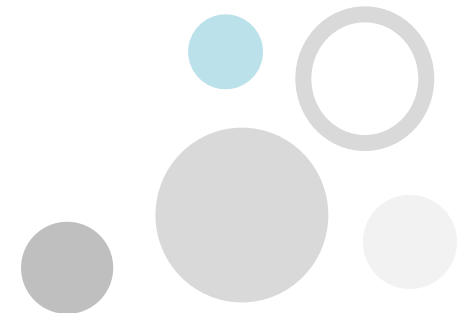
YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.



YOUTHCONNECT CENTER – Q1 2026

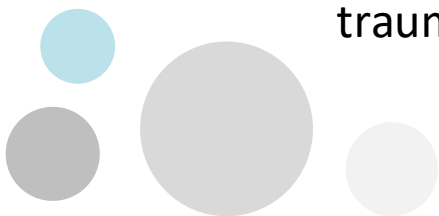
<u>Jan-Mar 2026</u>	<u>Total</u>
Total Clients Served	145
Total Youth Sheltered	19
Total Caregivers Served	8
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	1,294





CLINICAL SERVICES

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.



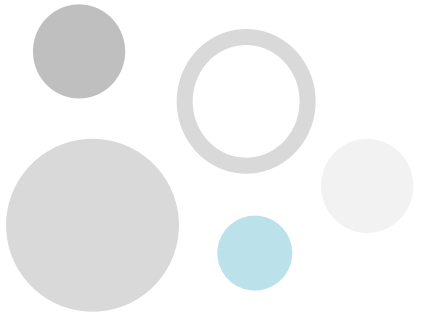
CLINICAL SERVICES – Q1 2026

- Number of clients served: 26
- Individual sessions: 131
- Family sessions: 41
- Total number of sessions (individual, family, intake, assessments): 178



MISSION MOMENT

Section 3

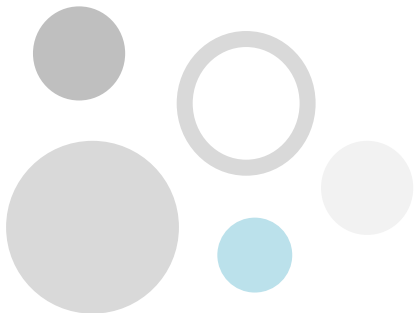


MISSION MOMENT - Q1 2026



STAFF RECOGNITION

Section 4

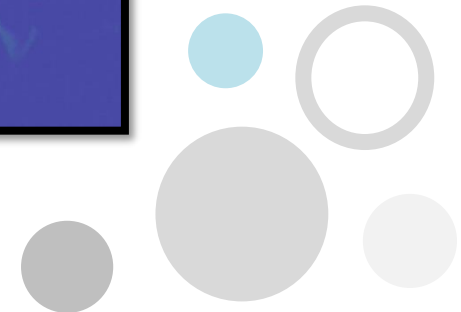
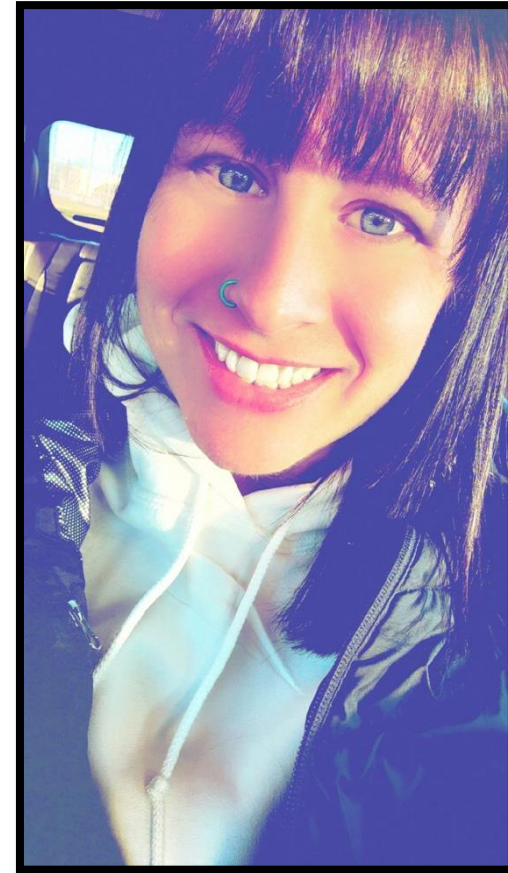


JANUARY EMPLOYEE OF THE MONTH

Melanie Denton
Title: Direct Services Manager
Branch: Chillicothe

Melanie Denton joined FAC in July 2019 as a part-time Direct Services Specialist and was promoted to Direct Services Manager in January 2026. She brings more than a decade of experience working in a childcare center prior to joining FAC, along with invaluable perspective gained as a foster parent.

Outside of work, Melanie enjoys spending time with her family—David, London, and Britton—along with antique shopping, crafting, and spending time outdoors.



JANUARY EMPLOYEE OF THE MONTH

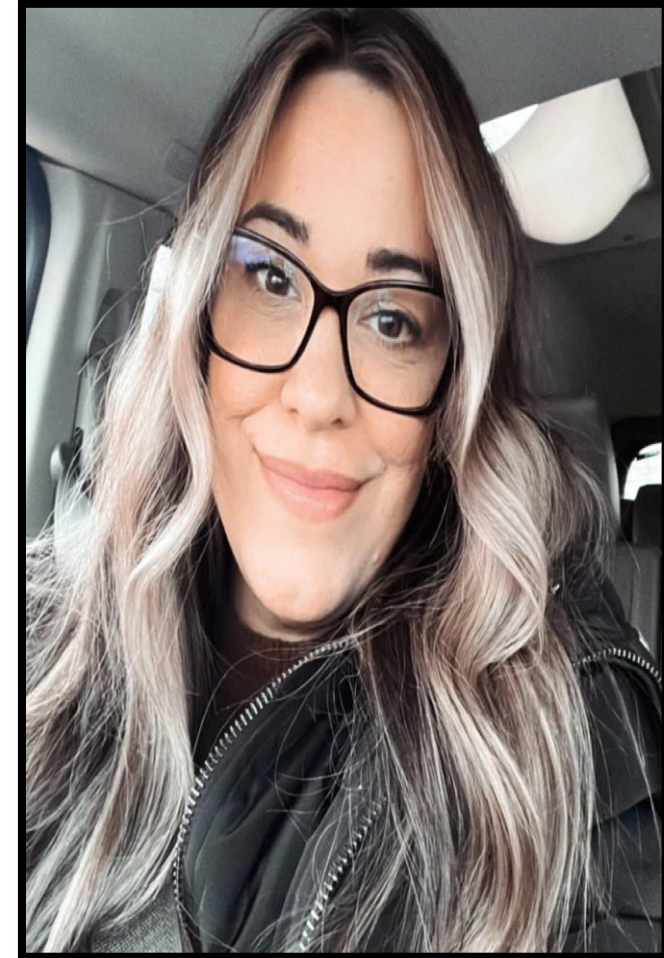
Marissa Bohyer

Title: BI Onboarding Specialist

Branch: Springfield

Marissa Bohyer joined FAC in 2011, working as a Direct Services Specialist and then moved into the BI Onboarding Specialist position. With a background in HR, along with experience caring for children with behavioral needs, she feels at home in supporting both BI and HR. She joined FAC in hopes of being able to make a difference in her community. Marissa is known for her positive energy and commitment to team culture, actively serving on the Fun Committee and tries to bring enthusiasm to the workplace.

When not working or singing around the office, Marissa enjoys spending time with her husband, four children and her dog, Winston. She enjoys doing DIY projects, and as a Boston native, watching her Boston sports teams from afar.



FEBRUARY EMPLOYEE OF THE MONTH

Jamie Niemeier

Title: Family Advocate/Trainer

Branch: Macon

Jamie Niemeier has been a Family Advocate with FosterAdopt Connect since April 2022. She brings both professional experience and personal perspective to her role, as a former foster and adoptive parent of four children.

Jamie is passionate about supporting foster, adoptive, and kinship families as they navigate complex systems. She works closely with families and team members to problem-solve, advocate, and ensure children and caregivers have the resources they need to be successful. Her approach is relationship-driven, practical, and focused on meeting families where they are.

In her free time, Jamie enjoys spending time with her children—Layla, Ian, Spencer, and Andi. She loves being outdoors and traveling as much as possible.



FEBRUARY EMPLOYEE OF THE MONTH

Brett McGlothem

Title: Digital Marketing Coordinator

Branch: HQ

Brett McGlothem (aka "McBrett") joined FAC in May 2024 as the Digital Marketing Coordinator. He has worked to bring cohesion and strategy to FAC's social media channels. Prior to FAC, Brett managed social media for Freddy's Frozen Custard & Steakburgers, and while he enjoyed the work, he's grateful to now create content that has more of an impact rather than posting burger pictures.

When not working, Brett is also the House Manager for Music Theatre Heritage and a Co-producer of his own theatre company in Wichita, KS: Experimental Theatre Co. He enjoys spending time with his dog and cat, trying new recipes, and playing video games.



MARCH EMPLOYEE OF THE MONTH

Ben Boatwright

Title: Director of Prevention Programs

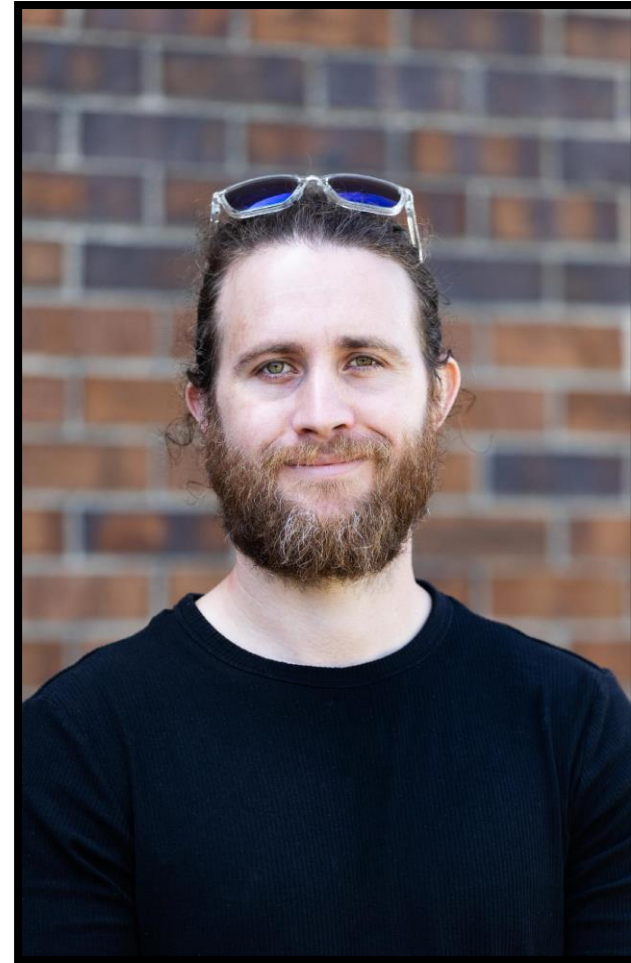
Branch: Joplin

Ben Boatwright joined FAC in April 2022 as a Prevention Services Manager. He has since moved into the role of Director of Prevention Programs.

Prior to working at FAC, Ben was with the Joplin Arc of the Ozarks working with individuals with developmental and behavioral disabilities in residential settings. Prior to that, he was with Youth Bridge, Inc. (now Burrel Behavioral Health) out of Rogers, AR, where he worked with youth reentering the community following juvenile detention stays, along with overseeing youth on court appointed ankle monitors.

Working at FAC has allowed Ben the opportunity to continue collaborating with like minded people in his passion of helping families and individuals in need.

When not working, Ben enjoys spending time with his family (Annie and Theo) as well as all things outdoors such as hunting, fishing, camping and spending time on the river.



MARCH EMPLOYEE OF THE MONTH

Devene Dunson-Rusher
Title: CCYT Specialist
Branch: HQ

Devene Dunson-Rusher has been a CCYT Specialist with FosterAdopt Connect for the past eight years. She brings both professional experience and lived experience within the foster care system to her work, which allows her to connect with youth in a meaningful and authentic way.

Throughout her time at FAC, Devene has supported youth in achieving important milestones, including securing stable housing and preparing for independence through goals such as obtaining a driver's license.

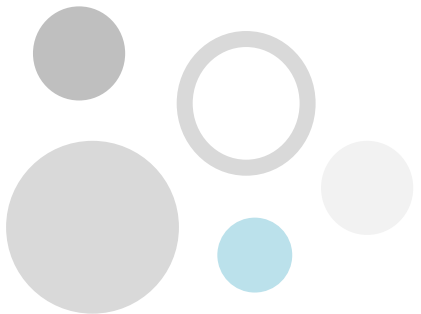
Devene is also a student at the University of Missouri–Kansas City and is preparing for law school, where she hopes to advocate for and represent families in family court. Her passion for supporting youth and families continues to guide both her current work and future goals.

Outside of work, Devene enjoys spending time with her three children and focusing on her personal and professional growth.



CONTACT US

Section 5



CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

Join us.

