



Performance, Quality & Improvement

Quarterly Report – Q3 2025
July-September

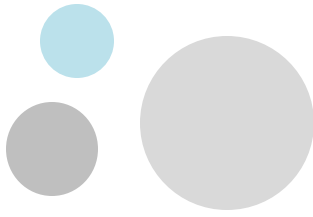


INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!



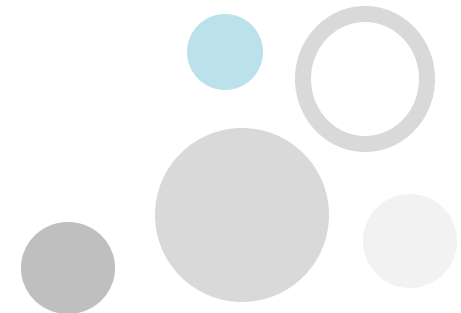


MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

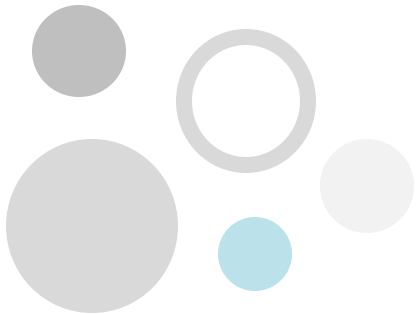
CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



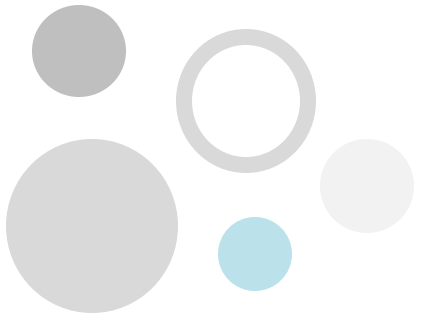


CORE VALUES



ORGANIZATIONAL IMPACT

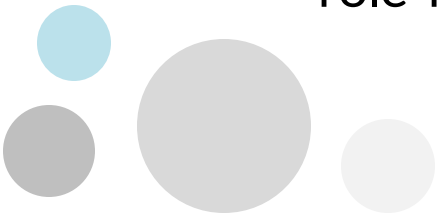
Section 2





BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



BEHAVIORAL INTERVENTIONIST PROGRAM – Q3 2025

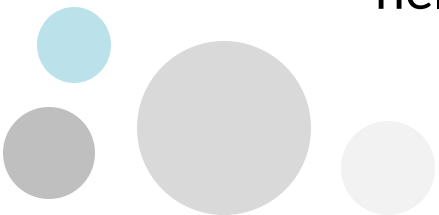
- 114 youth served this quarter
- Number of BI hours provided this quarter: 12,585
- 90% of youth served avoided residential treatment and/or hospital admissions this quarter
- 97% of youth served avoided placement disruption due to behavioral concerns





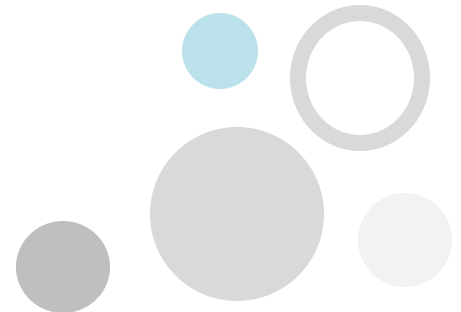
COMMUNITY CONNECTIONS YOUTHRIVE

Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



COMMUNITY CONNECTIONS YOUTHRIVE – Q3 2025

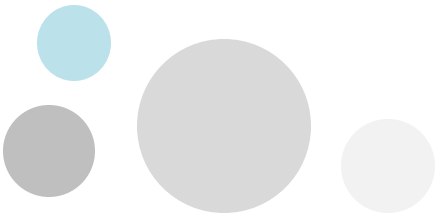
- 148 youth served through the CCYT program
- 64 clients were employed part-time or full-time
- 35 clients received financial education on monthly budgeting
- \$9,937 were allocated to serve these young adults to aid them in their successful transition into adulthood*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.





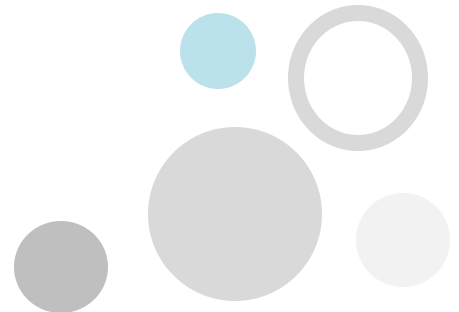
FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



FAMILY ADVOCACY PROGRAM – Q3 2025

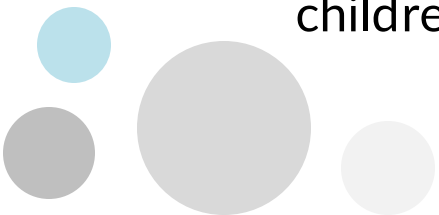
- 55% of clients reporting the service provided reduced their stress level
- 192 families served





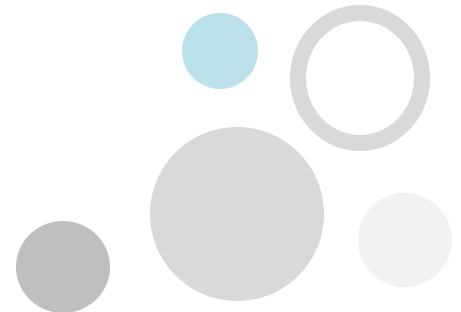
KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



KINSHIP NAVIGATOR PROGRAM – Q3 2025

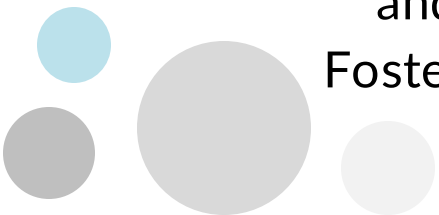
- 667 relative/kinship caregivers and the children they care for were served through the Kinship Navigator Program
- 94% of relative/kinship caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score





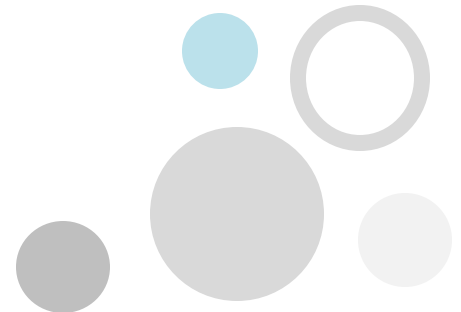
FOSTERING PREVENTION

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



FOSTERING PREVENTION PROGRAM – Q3 2025

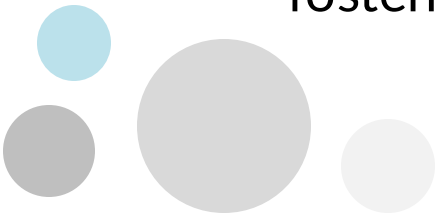
- 96% of children living with the Fostering Prevention parent that maintained placement stability
- 175 caregivers served
- 309 children served





LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



LICENSING PROGRAM – Q3 2025

- 21 households licensed
- 4 adoptions
- 58 referrals in process
- 151 licensed homes
- 276 advocacy hours provided





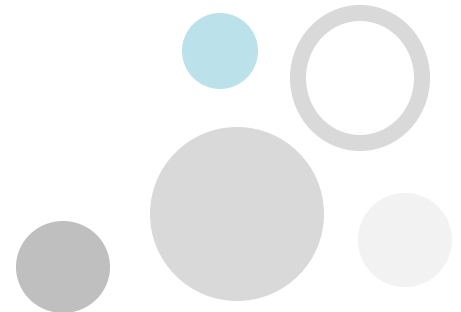
PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



MISSOURI PARENT TRAINING – Q3 2025

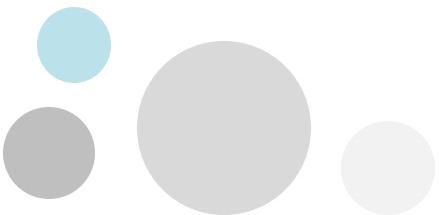
- 182 participants trained this quarter
- 57 brand-new training participants this quarter
- 88 training hours provided this quarter





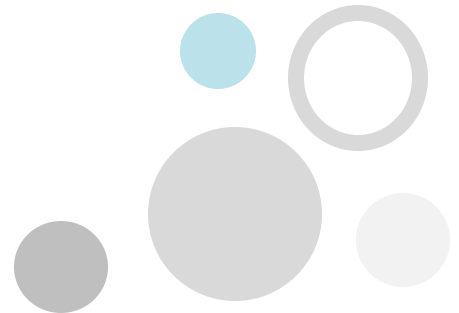
EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



EXTREME FAMILY FINDING PROGRAM – Q3 2025

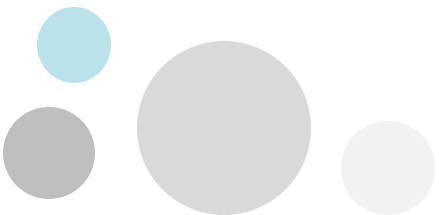
- 47 children served this quarter.





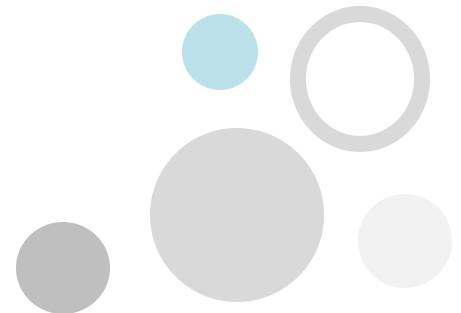
30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



30 DAYS TO FAMILY PROGRAM – Q3 2025

- 18 children served this quarter
- 83% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months





SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



SAMMY'S WINDOW – Q3 2025

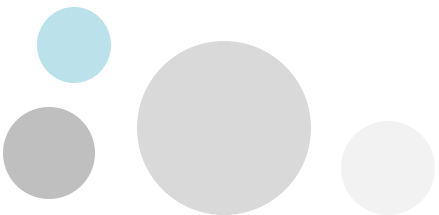
- 7,506 individuals served this quarter
- Estimated value of resources/goods given to families
 - Branson: \$12,891
 - Cape Girardeau: \$29,058
 - Chillicothe: \$17,548
 - Hannibal: \$324
 - Independence: \$94,931
 - Joplin: \$20,051
 - Kirksville: \$7,272
 - Mountain Grove: \$22,191
 - Pittsburg: \$392
 - Poplar Bluff: \$109,204
 - Springfield: \$117,100
 - Wichita: \$34,072
 - Northwest Sammy's Window Mobile Unit: \$18,799
 - Southwest Sammy's Window Mobile Unit: \$73,016





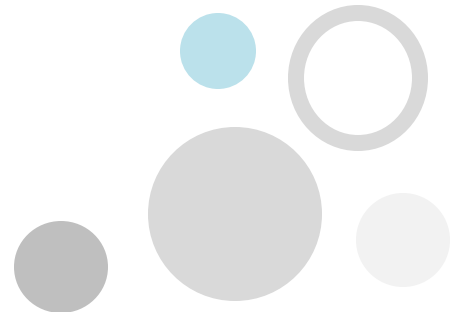
LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



LEGAL ADVOCACY PROGRAM – Q3 2025

- 22 individuals served this quarter
- 27 court appearances this quarter
- 19 legal cases resolved

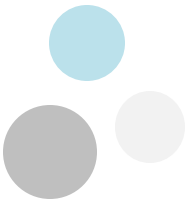




Adopt Kansas Kids

Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

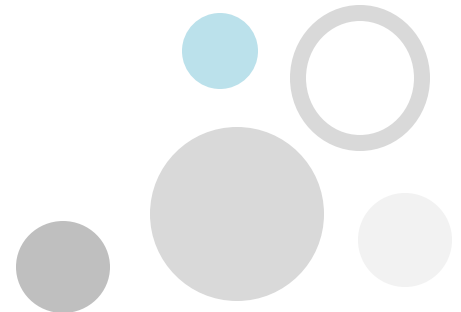
As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



ADOPT KANSAS KIDS (AKK) – Q3 2025

- Number of child-specific inquiries made by prospective adoptive parents: 209
- Number of New Families Registered on Adopt Kansas Kids Website: 181
- 5 adoption finalizations*

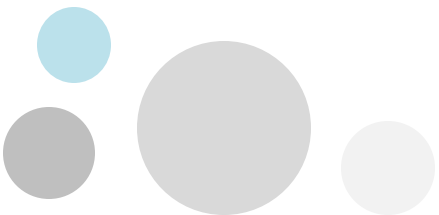
**siblings adopted together counted as one finalization*





KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q3 2025

- 18 families served via family advocacy and support
- 5 Support Groups offered
- 5 Training Sessions offered
- 1 Training Retreat
 - "From Trauma to Trust: Building Secure Relationships Through TBRI"





Kansas Caregivers Support Network

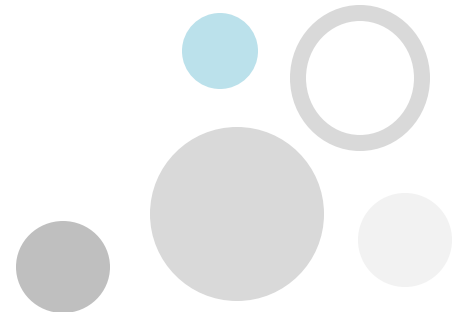
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q3 2025

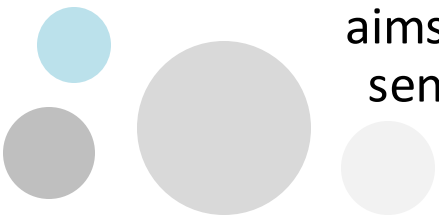
- 21 families served via family advocacy and support
- 5 Support Groups offered
- 5 Training sessions offered





YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.



YOUTHCONNECT CENTER – Q3 2025

<u>July - September 2025</u>	<u>Total</u>
Total Clients Served	232
Total Caregivers Served	21
Total Youth Sheltered	36
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	2,828





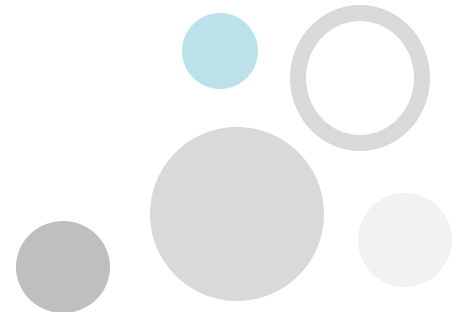
CLINICAL SERVICES

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.



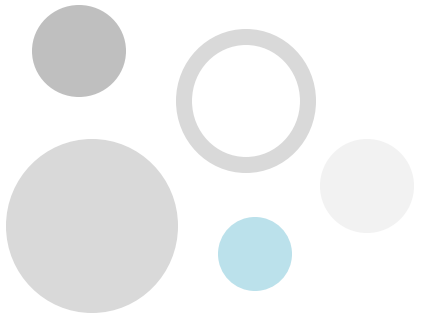
CLINICAL SERVICES – Q3 2025

- Number of clients served: 49
- Individual sessions: 114
- Family sessions: 51
- Total number of sessions (individual, family, intake, assessments): 181



MISSION MOMENT

Section 3



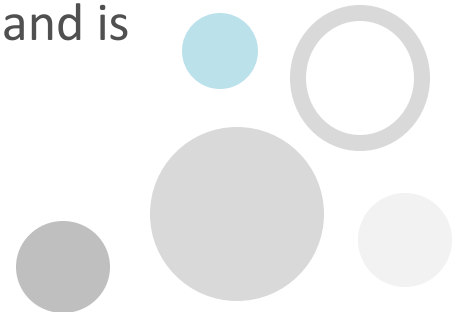
MISSION MOMENT – Q3 2025

JP's Story

JP, a high school senior from Ozark, joined CCYT after transitioning to a new foster placement. From the start, he was determined to earn his driver's license and begin preparing for college. While studying for his permit, JP shared that traditional study methods were challenging for him. In response, our staff purchased permit flashcards—something small, but exactly what he needed—and he soon passed his test.

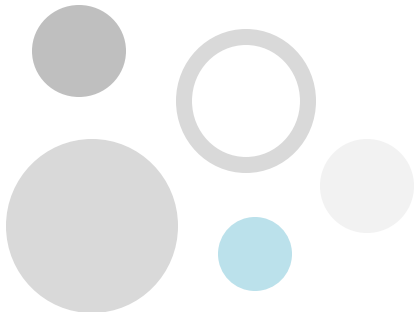
During that same time, JP's specialist discovered he no longer had access to his checking account. With CCYT's support, he opened a new account and regained his financial independence.

Not long after graduation, staff learned about a local job opening that seemed like a perfect fit. They helped JP prepare for the interview, and he was offered a part-time position with a welding company. Today, JP is taking driving lessons with CCYT staff and is on track to earn his driver's license before starting college this fall.



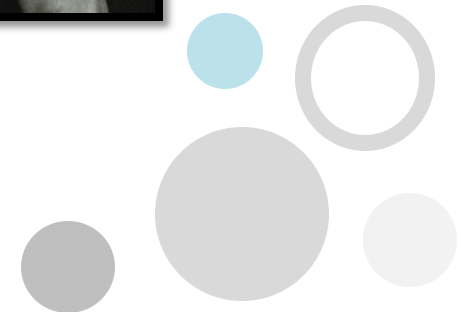
STAFF RECOGNITION

Section 4



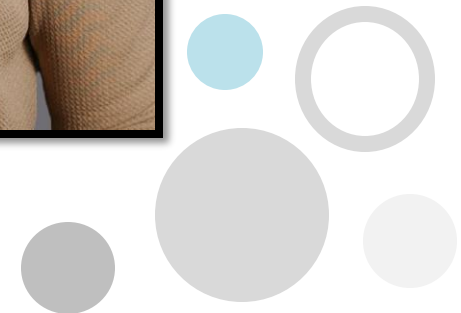
JULY EMPLOYEE OF THE MONTH

- JT Collantes
- Title: Youth Connect Center (YCC) Youth Navigator
- Branch: Springfield
- **JT Collantes** joined FAC as a practicum student in January of 2024. Once completed, he started working at the YouthConnect Center (YCC) in June 2024. During their time at the YCC, they have created a gender affirming closet, refined the overnight shelter program, and obtained their SSI/SSDI Outreach, Access, and Recovery (SOAR) certification to help clients apply for disability benefits. JT has been able to pursue his interest of supporting and advocating for homeless and at-risk youth in the community by working at the YCC.
- When not working, JT and his partner Carson enjoy playing video games and doing miscellaneous arts & crafts together. JT loves spending their time with family and friends, playing board games, crocheting, painting, reading, and watching cartoons and anime.



JULY EMPLOYEE OF THE MONTH

- Margi Nisly
- Title: CCYT Program Coordinator
- Branch: Hutchinson
- **Margi Nisly** joined FAC as a part of the Youthrive merger in September of 2022, she has been supporting aged out youth in Reno Co. since February 2019. Before that Margi spent 5 years in the community mental health field. Margi is known best for the many hats she wears in her work at FAC; fundraising, volunteer recruitment and training, donor engagement, recourse connection and development, and direct support and case management.
- When not working, Margi and her husband Mark, just try to keep up with their 6 kids! Margi loves reading (61 books so far this year!), cooking, baking sourdough, and watching basketball. She and her family are very involved in their church and in their community.



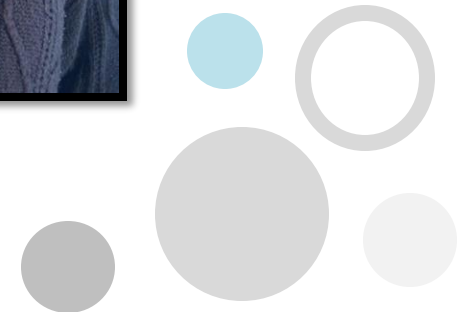
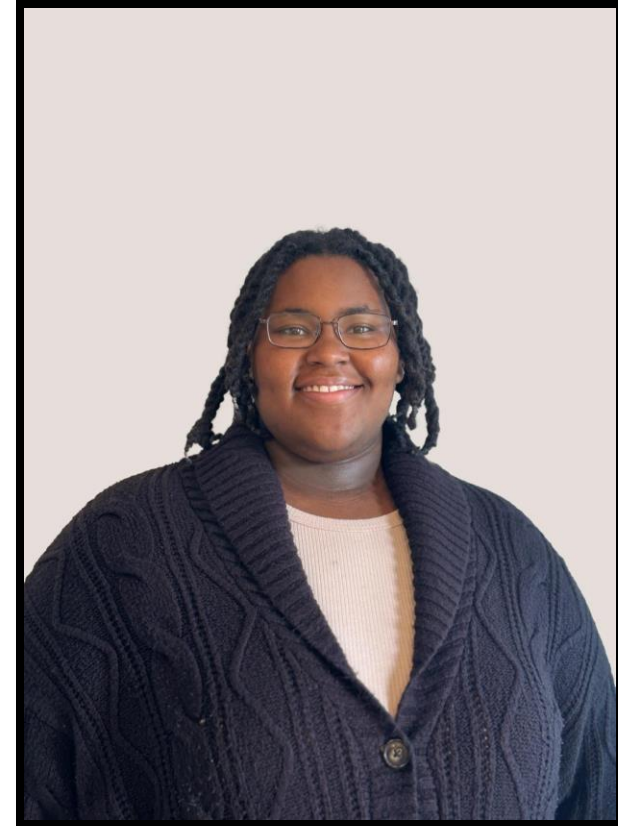
AUGUST EMPLOYEE OF THE MONTH

- Lorenzo Martinez
- Title: CCYT Specialist
- Branch: Kansas City, Kansas
- **Lorenzo Martinez** joined FAC September of 2024 as a CCYT specialist. Many years in fields of assistance and care related work types brought Lorenzo the chance of working at FAC.
- Even when not at work you will likely find Lorenzo out in the community hosting activities for a growing LGBTQ+ community as an ambassador of, or advocating for others. On down time Lorenzo is heavy with personal art projects playing games or traveling with their partner and close friends.



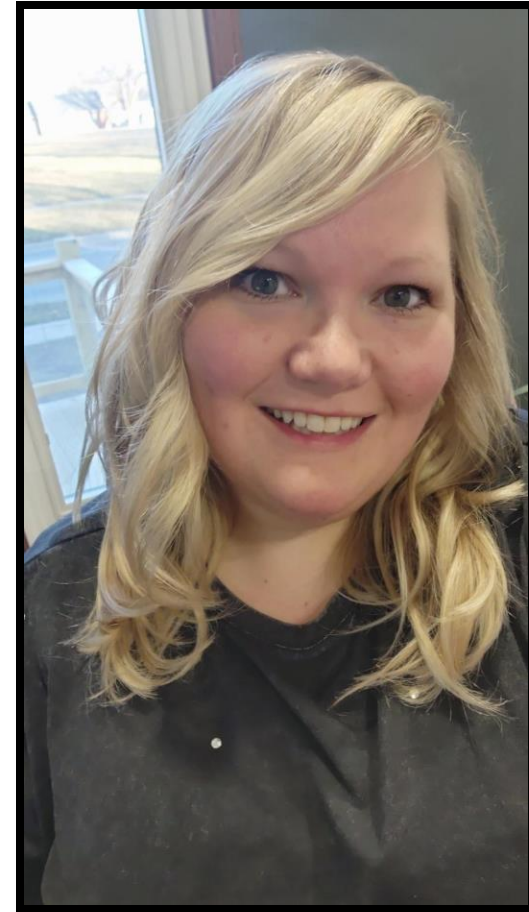
AUGUST EMPLOYEE OF THE MONTH

- Ashley Dixon
- Title: BI Family Coordinator
- Branch: Springfield
- **Ashley Dixon** joined FAC in January of 2022 as an intern and part-time BI. In her time with FAC, she moved up to a full-time BI and then to her current role as a BI Family Coordinator. Before joining FAC, Ashley worked with youth at Laura's Home, a branch of the Good Samaritan's Boy's Ranch. In her time at FAC, Ashley has worked to assist multiple clients and families in the BI program. Ashley loves being able to see the progress each client and family makes.
- When not working, Ashley enjoys listening to music, playing games, reading, crocheting, and doom scrolling through TikTok.



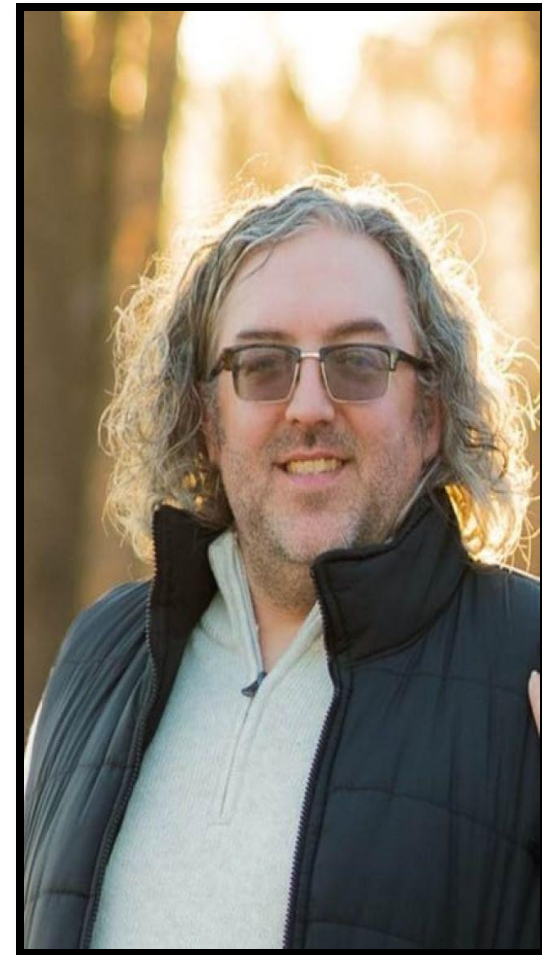
SEPTEMBER EMPLOYEE OF THE MONTH

- Jacquelyn Sailor
- Title: Kinship Navigator Specialist
- Branch: Macon/Chillicothe
- **Jacquelyn Sailor** joined FAC as a Kinship Navigator in Chillicothe in February of 2024. She has since worked out of Macon and serves as the Kinship Navigator throughout North Missouri. Prior to working at FAC, Jacquelyn was employed with the 9th Circuit Children's Division as a Case Manager. Working at FAC has allowed her to pursue her passion for helping families and making a difference in the communities she serves.
- When not working, she enjoys attending the multiple sporting events that her son plays. She has 3 dogs who love attention, so they keep her busy. Jacquelyn also likes to learn new things and is currently interested in learning American Sign Language and finding ways for her family to eat clean and healthy. She and her husband are working on licensing for foster care so they can provide a stable, loving home for children who have experienced abuse or neglect.



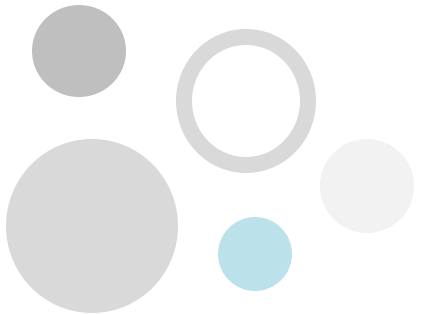
SEPTEMBER EMPLOYEE OF THE MONTH

- Jason Hollingsworth
- Title: Family Advocate/Trainer
- Branch: Cape Girardeau
- Jason Hollingsworth came to FAC in June of 2024. He is a family advocate and trainer at the Cape Girardeau branch. After spending 11 years working in the medical insurance industry, he was inspired to make a positive impact in the lives of families and children involved in and around foster care after adopting his daughter from foster care. He is currently pursuing his degree in childhood and adolescent disorders with the hopes of becoming a licensed social worker.
- In his free time, he likes Esports and to travel with his family if it involves a trip to Walt Disney World.



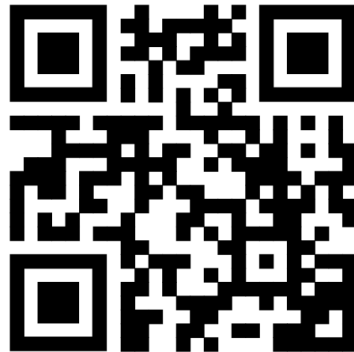
CONTACT US

Section 5



CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

Join us.

