



Performance, Quality & Improvement

Quarterly Report – Q2 2025

April-June

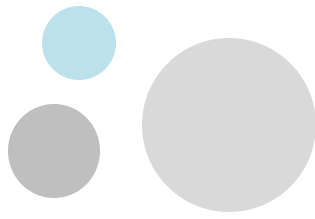


INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!



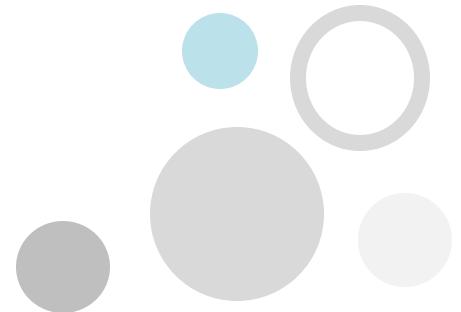


MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

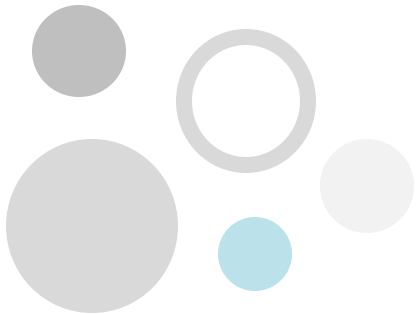
CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



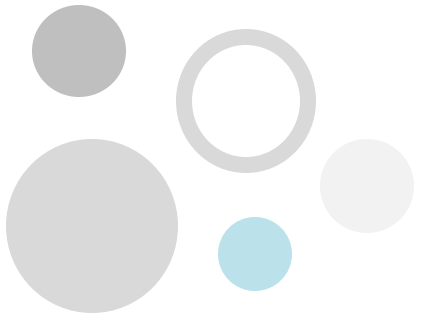


CORE VALUES



ORGANIZATIONAL IMPACT

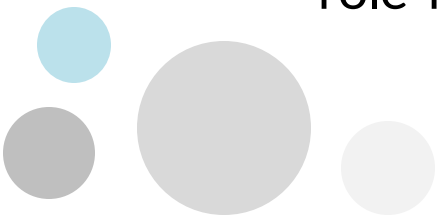
Section 2





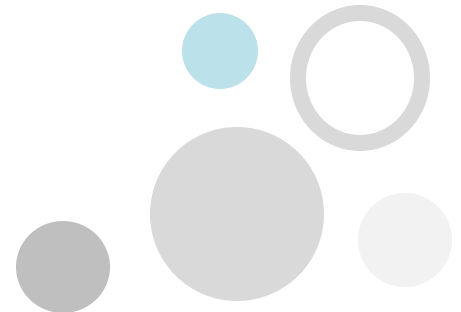
BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



BEHAVIORAL INTERVENTIONIST PROGRAM – Q2 2025

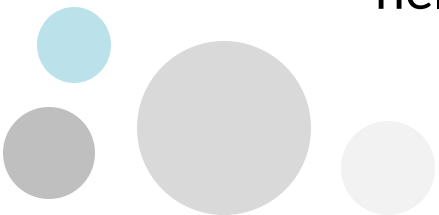
- 112 youth served this quarter
- Number of BI hours provided this quarter: 13,272
- 93% of youth served avoided residential treatment and/or hospital admissions this quarter
- 100% of youth served avoided placement disruption due to behavioral concerns





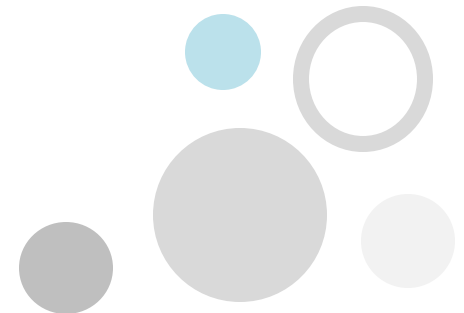
COMMUNITY CONNECTIONS YOUTHRIVE

Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



COMMUNITY CONNECTIONS YOUTHRIVE – Q2 2025

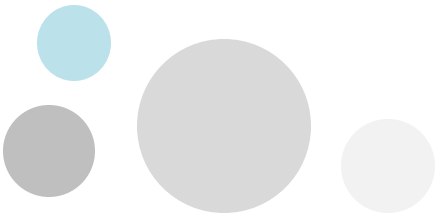
- 154 youth served through the CCYT program
- 55 clients were employed part-time or full-time
- 35 clients received financial education on monthly budgeting
- \$11,340 were allocated to serve these young adults to aid them in their successful transition into adulthood*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.





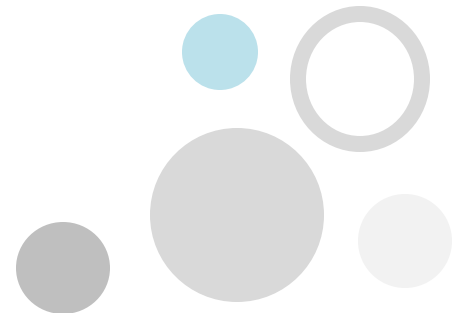
FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



FAMILY ADVOCACY PROGRAM – Q2 2025

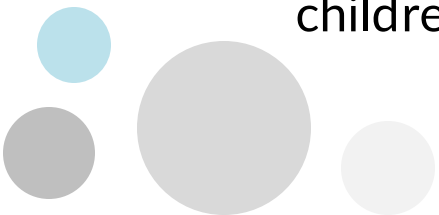
- 60% of clients reporting the service provided reduced their stress level
- 218 families served





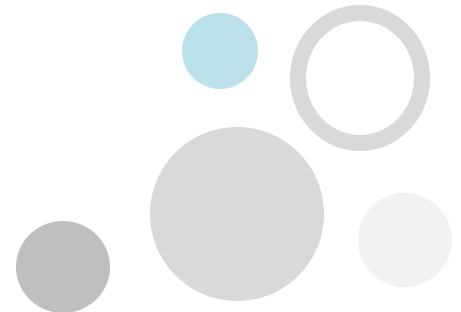
KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



KINSHIP NAVIGATOR PROGRAM – Q2 2025

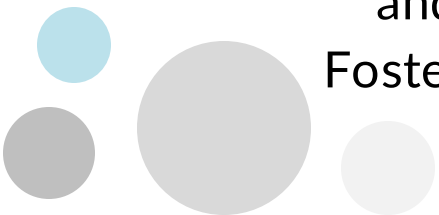
- 666 relative/kinship caregivers and the children they care for were served through the Kinship Navigator Program
- 100% of relative/kinship caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score





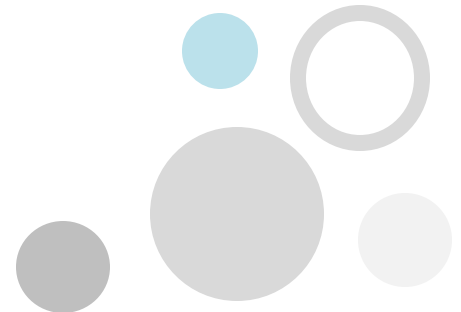
FOSTERING PREVENTION

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



FOSTERING PREVENTION PROGRAM – Q2 2025

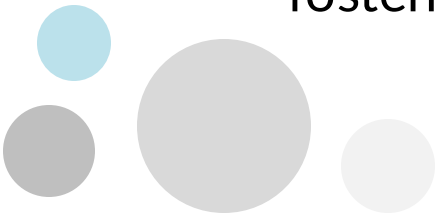
- 97% of children living with the Fostering Prevention parent that maintained placement stability
- 152 caregivers served
- 255 children served





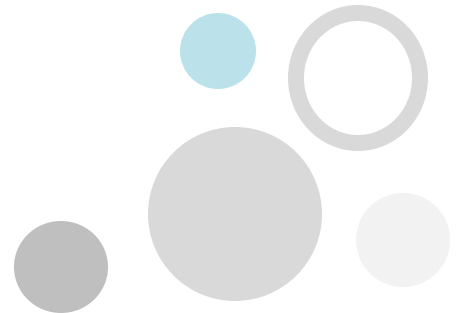
LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



LICENSING PROGRAM – Q2 2025

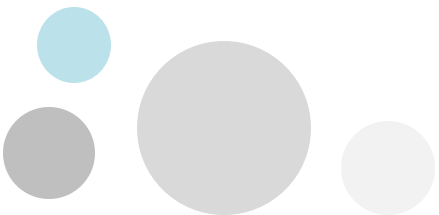
- 14 households licensed
- 5 adoptions
- 65 referrals in process
- 147 licensed homes
- 317 advocacy hours provided





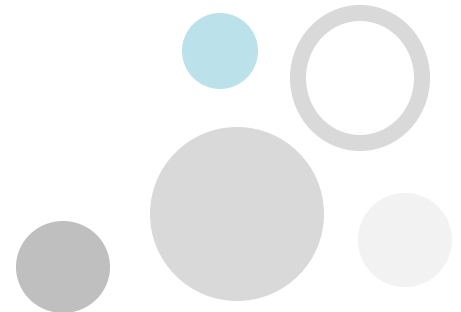
PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



MISSOURI PARENT TRAINING – Q2 2025

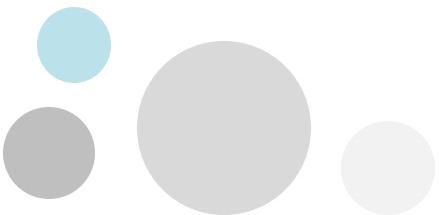
- 238 participants trained this quarter
- 146 brand-new training participants this quarter
- 167 training hours provided this quarter





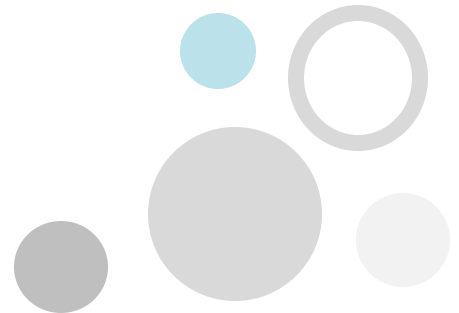
EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



EXTREME FAMILY FINDING PROGRAM – Q2 2025

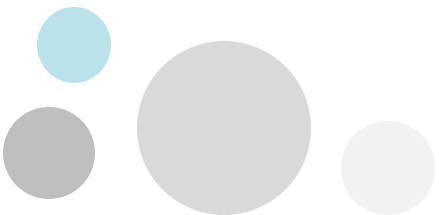
- 43 children served this quarter.





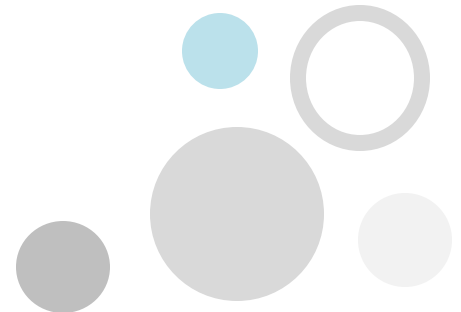
30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



30 DAYS TO FAMILY PROGRAM – Q2 2025

- 15 children served this quarter
- 85% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months





SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



SAMMY'S WINDOW – Q2 2025

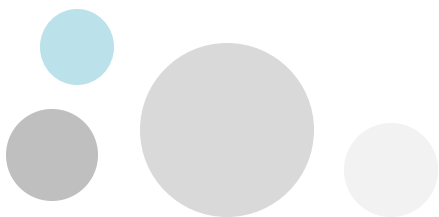
- 5,943 individuals served this quarter
- Estimated value of resources/goods given to families
 - Branson: \$10,744
 - Cape Girardeau: \$30,012
 - Chillicothe: \$11,156
 - Hannibal: \$1,951
 - Independence: \$83,612
 - Joplin: \$10,469
 - Kirksville: \$5,788
 - Mountain Grove: \$18,017
 - Pittsburg: \$365
 - Poplar Bluff: \$78,335
 - Springfield: \$80,820
 - Wichita: \$3,224
 - Northwest Sammy's Window Mobile Unit: \$11,116
 - Southwest Sammy's Window Mobile Unit: \$78,594





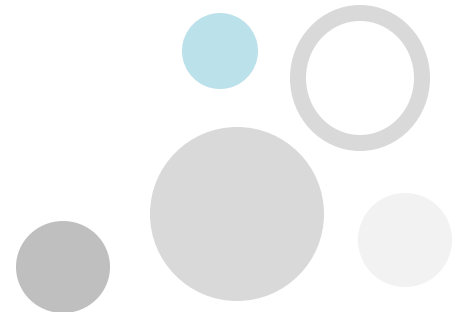
LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



LEGAL ADVOCACY PROGRAM – Q2 2025

- 21 individuals served this quarter
- 27 court appearances this quarter
- 21 legal cases resolved

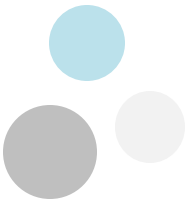




Adopt Kansas Kids

Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



ADOPT KANSAS KIDS (AKK) – Q2 2025

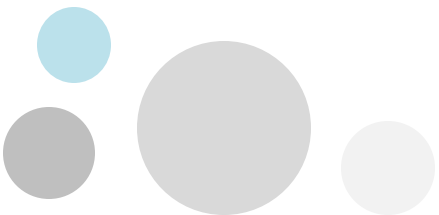
- Number of Inquiries: 216
- Number of Families Registered on Adopt Kansas Kids Website: 211
- 4 adoption finalizations





KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q2 2025

- 14 families served via family advocacy and support
- 2 Support Groups offered
- 23 Training Sessions offered
- 2 Training Retreats





Kansas Caregivers Support Network

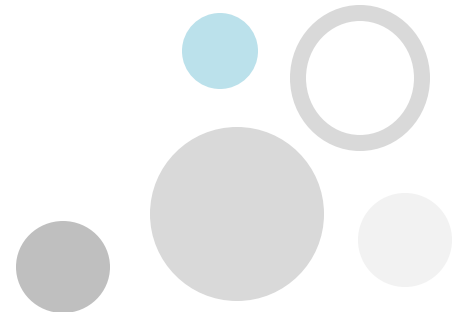
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q2 2025

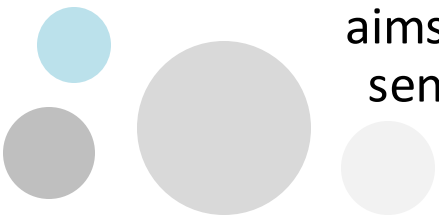
- 21 families served via family advocacy and support
- 3 Support Groups offered
- 23 Training sessions offered
- 2 Training Retreats





YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.



YOUTHCONNECT CENTER – Q2 2025

<u>Jan-Mar 2025</u>	<u>Total</u>
Total Clients Served	264
Total Youth Sheltered	29
Total Caregivers Served	16
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	2619





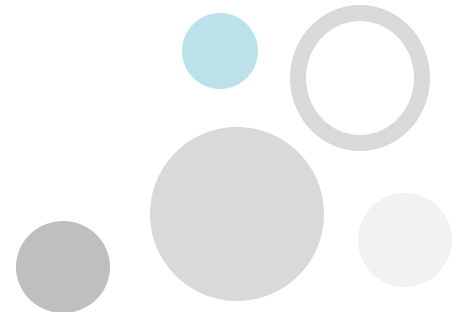
CLINICAL SERVICES

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.



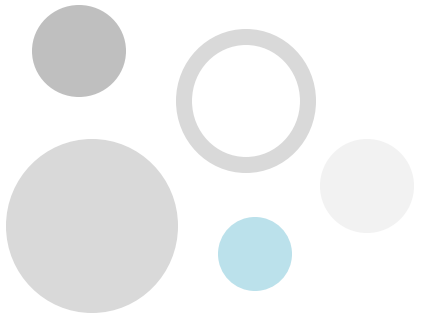
CLINICAL SERVICES – Q2 2025

- Number of clients served: 38
- Individual sessions: 121
- Family sessions: 68
- Total number of sessions (individual, family, intake, assessments): 198



MISSION MOMENT

Section 3



MISSION MOMENT – Q2 2025

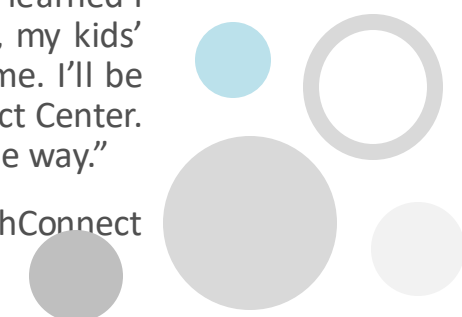
Gen's Story: A Journey of Resilience, Support, and Transformation

Gen is one of the most resilient, beautiful, and caring young people I have ever had the privilege to work with. She has experienced every gap in the child welfare and juvenile justice systems—gaps that led to exploitation, domestic violence, and homelessness.

There is no better way to describe the impact of the YouthConnect Center (YCC) than through Gen's own powerful words:

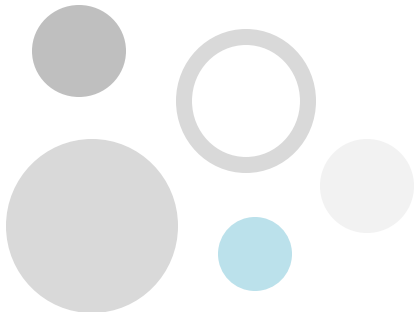
“My name is Gen. I am 19 years old and have two beautiful boys. I was recently diagnosed with leukemia. A couple of years ago, my life looked completely different. I was a scared, homeless, and troubled seventeen-year-old. But with the help of the YouthConnect Center, I was able to change myself and my life. At first, the YouthConnect Center was a place where I went to get basic necessities—but it quickly became so much more. It became a place where I received love and support. It became the home I was missing and the safety I so desperately needed. At the time, I was in a very abusive relationship. I thought I had to settle for that kind of treatment because I didn't—and couldn't—see my worth. But the YouthConnect Center never judged me or made me feel embarrassed. They didn't pressure me to leave. Instead, they let me know they'd be there the moment I was ready—and they supported me through every step. When I became pregnant with my first son, I was terrified. I didn't think my pregnancy should be celebrated, given the circumstances of my relationship. But the YouthConnect Center celebrated me and my baby every time I walked through the door. They didn't just ask how my son was doing—they genuinely cared about how I was doing. That meant so much to me. Not long after giving birth, I left my abusive relationship. I realized my worth. I learned I didn't have to settle. The YouthConnect Center saw me for who I really was. They took the time to learn my name, my kids' names, what I liked and didn't like. They kept up with my life. I wasn't just another teen to them—they truly saw me. I'll be graduating on May 17th, the same day my son turns one. I owe my success and my transformation to the YouthConnect Center. Thank you for helping me see my worth, for loving me when I couldn't love myself, and for being there every step of the way.”

Gen's story is powerful—but it's not unique. It's one of many stories that reflect the **life-changing impact** of the YouthConnect Center and the meaningful work we strive to do every single day.



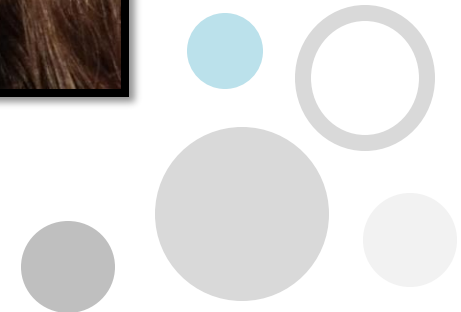
STAFF RECOGNITION

Section 4



APRIL EMPLOYEE OF THE MONTH

- Angela Binder
- Title: BI Family Coordinator
- Branch: HQ
- **Angie Binder** began at FAC as a part time Behavioral Interventionist in July of 2019. After this, she quickly transitioned to a Family Coordinator role for the BI program in October of 2019.
- Prior to FAC, Angie had worked with children via juvenile detention, case management, psychosocial rehabilitation, positive behavior support, and residential treatment centers.
- When she is not working, Angie likes to play with her dogs, binge TV shows, watch the NFL and read the classics.



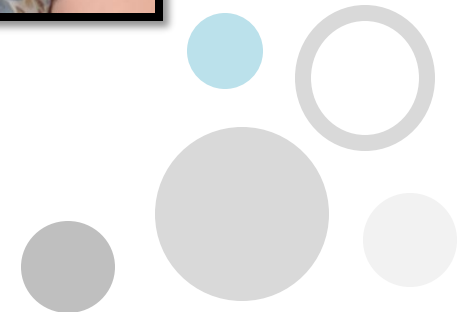
APRIL EMPLOYEE OF THE MONTH

- Linnea Hanshaw
- Title: Kinship Navigator Specialist
- Branch: Jolpin
- **Linn Hanshaw** joined FAC as the Kinship Navigator for Joplin in June 2022. Prior to this role, she worked for over 20 years at Lafayette House, a domestic violence shelter and women's treatment program in Joplin. During her time there, she conducted client intakes, coordinated care with community partners, provided court advocacy, and contributed to rewriting program materials for survivors of domestic and sexual violence.
- At FAC, Linn continues her passion for working with families affected by trauma, supporting them in their healing journey and helping to break the cycle of abuse.
- Outside of work, Linn enjoys spending time with her wife of 21 years, visiting her children and grandchildren across the country, camping with friends, doting on her rescued German Shepherd, Rex, and serving on the board of JoMo Pride.



MAY EMPLOYEE OF THE MONTH

- Danielle Parker
- Title: Branch Director
- Branch: Chillicothe
- **Danielle Parker** joined FAC in June 2022 as a Fostering Prevention Specialist, promoting to Branch Director in January 2024. As a Branch Director, Danielle is responsible for branch events and fundraisers, while promoting and supporting programs across 22 Northwest Missouri counties.
- Danielle has worked in child welfare for 13 years within the Chillicothe area and has witnessed firsthand hand, the struggles of the rural communities the Chillicothe Branch serves. Danielle is passionate about preventative services and filling gaps within the community.
- When not in the office, Danielle spends her time with her family, reading, and enjoys hole in the wall restaurants.



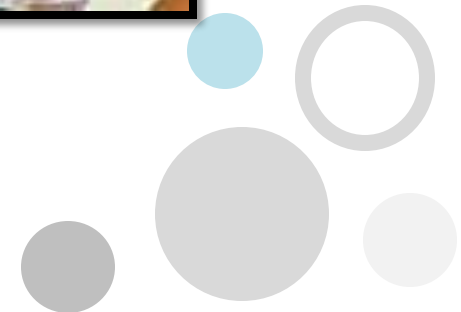
MAY EMPLOYEE OF THE MONTH

- Dustin Fish
- Title: Resource Development Advocate
- Branch: Poplar HQ
- **Dustin Fish** has been with FAC since March of 2022. As a Resource Development Advocate, Dustin works closely with foster and relative providers through the licensure process and provides advocacy and support. Working with families has always been Dustin's passion. Being able to support foster parents has been his dream.
- When not in the office, Dustin enjoys spending time with his husband, pets, gardening, being in nature, and helping his community.



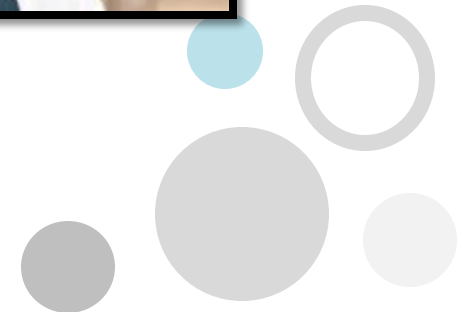
JUNE EMPLOYEE OF THE MONTH

- Jennifer Singleton
- Title: Fostering Prevention Specialist
- Branch: HQ
- **Jennifer Singleton** joined FAC in August of 2024 as a Prevention Specialist.
- In previous careers Jennifer always worked in service of some sort, whether it was law enforcement, hospital service within patient admissions, billing and security. Jennifer has also worked as youth service worker and was a foster parent for years.
- Jennifer is a life-long learner that enjoys reading books, gardening, life coaching and watching zombie movies.



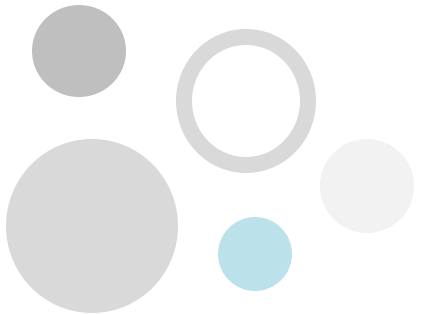
JUNE EMPLOYEE OF THE MONTH

- Mikayla Hodge
- Title: Direct Services Specialist
- Branch: Poplar Bluff
- **Mikayla Hodge** joined FAC as a Direct Services Specialist in February 2025. Prior to working at FAC, Mikayla worked as a paraprofessional and substitute teacher, as well as in retail management. She will be graduating with her Bachelors in Psychology in May of 2026.
- Working at FAC has allowed her to combine her love for helping out children and families in the community with her experience in retail.
- When not working, Mikayla enjoys spending time with her fiancé, Aaron, and dogs, Cooper and Argos. They are excited to soon become foster parents, have their wedding, and enjoy life. She also spends time playing video games, squeezing in naps on the weekends, and learning new recipes.



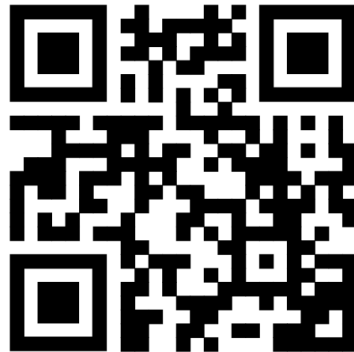
CONTACT US

Section 5



CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

Join us.

