



# Performance, Quality & Improvement

Quarterly Report – Q1 2025 January-March





#### INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!



#### MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

#### **CORE BELIEFS**

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges.... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



# **CORE VALUES**

# **ORGANIZATIONAL IMPACT**

Section 2





#### **BEHAVIORAL INTERVENTIONIST**

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.

# **BEHAVIORAL INTERVENTIONIST PROGRAM - Q1 2025**

- 107 youth served this quarter
- Number of BI hours provided this quarter: 12,115
- 93% of youth served avoided residential treatment and/or hospital admissions this quarter
- 100% of youth served avoided placement disruption due to behavioral concerns





#### **COMMUNITY CONNECTIONS YOUTHRIVE**

Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.

## **COMMUNITY CONNECTIONS YOUTHRIVE - Q1 2025**

- 150 youth served through the CCYT program
- 47 clients were employed part-time or full-time
- 26 clients received financial education on monthly budgeting
- \$14,851.95 were allocated to serve these young adults to aid them in their successful transition into adulthood\*
- \*Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.

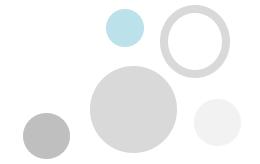


#### **FAMILY ADVOCACY**

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.

# FAMILY ADVOCACY PROGRAM - Q1 2025

- 65% of clients reporting the service provided reduced their stress level
- 233 families served





#### KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.

#### KINSHIP NAVIGATOR PROGRAM - Q1 2025

- 610 relative/kinship caregivers and the children they care for were served through the Kinship Navigator Program
- 93% of relative/kinship caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score

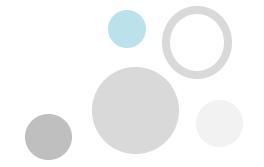


#### **FOSTERING PREVENTION**

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.

# **FOSTERING PREVENTION PROGRAM - Q1 2025**

- 100% of children living with the Fostering Prevention parent that maintained placement stability
- 98 caregivers served
- 176 children served





#### **LICENSING**

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.

# LICENSING PROGRAM - Q1 2025

- 15 households licensed
- 11 adoptions
- 58 referrals in process
- 148 licensed homes
- 297 advocacy hours provided



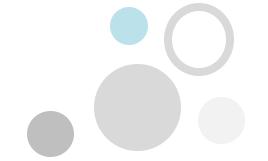


**PARENT TRAINING** 

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.

# MISSOURI PARENT TRAINING - Q1 2025

- 177 participants trained this quarter
- 120 brand-new training participants this quarter
- 132 training hours provided this quarter



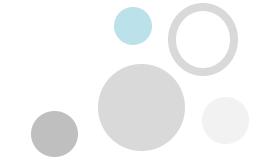


#### **EXTREME FAMILY FINDING**

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.

# EXTREME FAMILY FINDING PROGRAM - Q1 2025

• 36 children served this quarter.





#### **30 DAYS TO FAMILY**

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.

# 30 DAYS TO FAMILY PROGRAM - Q1 2025

- 10 children served this quarter
- 82% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months





#### **SAMMY'S WINDOW**

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.

## SAMMY'S WINDOW - Q1 2025

- 4,815 individuals served this quarter
- Estimated value of resources/goods given to families
  - o Branson: \$11,789
  - o Cape Girardeau: \$33,083
  - o Chillicothe: \$9,905
  - Hannibal: \$4,383
  - o Independence: \$64,136
  - o Joplin: \$9,918
  - Kirksville: \$3,588
  - Mountain Grove: \$17,946
  - o Pittsburg: \$289
  - Poplar Bluff: \$33,832
  - Springfield: \$50,730
  - Wichita: \$159
  - Northwest Sammy's Window Mobile Unit: \$3,857
  - Southwest Sammy's Window Mobile Unit: \$77,356

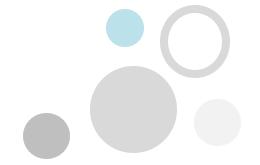


**LEGAL ADVOCACY** 

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.

# LEGAL ADVOCACY PROGRAM - Q1 2025

- 19 individuals served this quarter
- 16 court appearances this quarter
- 11 legal cases resolved



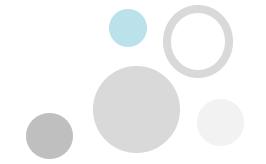


Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.

# **ADOPT KANSAS KIDS (AKK) - Q1 2025**

- Number of Inquiries: 197
- Number of Families Registered on Adopt Kansas Kids Website: 285
- 17 adoption finalizations





## KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.

# KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) - Q1 2025

- 13 newly engaged families served via family advocacy and support
- 2 Support Groups offered
- 28 Training Sessions offered
- 1 Training Retreat

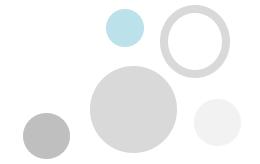


#### KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.

# KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) - Q1 2025

- 25 families served via family advocacy and support
- 2 Support Groups offered
- 28 Training sessions offered
- 1 Training Retreat





#### YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.

# **YOUTHCONNECT CENTER - Q1 2025**

<u>Jan-Mar 2025</u>	<u>Total</u>
Total Clients Served	196
Total Youth Sheltered	13
Total Caregivers Served	11
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter,	
Transport)	1930



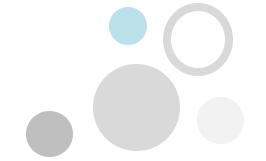


**CLINICAL SERVICES** 

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.

## **CLINICAL SERVICES - Q1 2025**

- Number of clients served: 47
- Individual sessions: 117
- Family sessions: 65
- Total number of sessions (individual, family, intake, assessments): 206



## MISSION MOMENT

Section 3



### MISSION MOMENT - Q4 2024

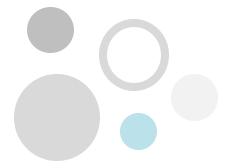
"I started working with FosterAdopt Connect when I was pregnant and sleeping in a park. Thanks to FAC's support and programs, I was able to get a room in a hotel. My advocate, Trisha, gave me a ride after an obstetrician appointment and she was so easy to talk to that, before I knew it, I told her my whole life story.

My advocate motivated me to regain custody of my child living in another state and to take steps to prevent the child I was pregnant with from entering Missouri state custody. She supported me during court, Family Support Team meetings, and helped coordinate with my case worker. Trisha supported and celebrated me during the process of obtaining permanent housing, helped prepare for my new baby, addressed my concerns and validated my feelings. She helped get the things I needed to make my house a home for my children and myself. She was a safe person to call when I was overwhelmed as a mom and just needed to know someone was there for me. She encouraged me to work with the case team and now my little girl is coming home. She truly changed my life. Everyone needs an advocate like Trisha in their life."

This family continues to work with FAC Advocacy and Fostering Prevention programs to stabilize the home for long term success and to prevent future child placements in fewer homes.

# STAFF RECOGNITION

Section 4



#### JANUARY EMPLOYEE OF THE MONTH

Corey Donnelly

Title: Director of Kansas Programs

• Branch: KCK

- Corey Donnelly started at FAC in August 2021 working as the Adoption Exchange Program Manager. In September 2024, Corey transitioned to the Director of KS Programs, overseeing the Adoption Exchange and Family Support Programs (KPARC & KCSN). She is passionate about preparing, educating, and supporting foster and adoptive families.
- In her free time, Corey enjoys yoga and spending time outdoors!



#### JANUARY EMPLOYEE OF THE MONTH

Michelle Parr

• Title: Accounting Manager

• Branch: Headquarters

- Michelle Parr has been with FAC since June 2022. Michelle enjoys the aspect of ensuring that FAC is always compliant with GAAP and enjoys sharing her knowledge in the Accounting world with her staff.
- When not in the office, Michelle spends her time reading, traveling, and enjoying her Grand Kitties.



#### FEBRUARY EMPLOYEE OF THE MONTH

Hona Jones

• Title: 30 Days to Family Specialist

• Branch: HQ

- Hona Jones joined FAC as a 30 Days to Family Specialist in September of 2023. The opportunities between connecting families, engaging in the community, and building strong relationships, bring much purpose and motivation to the work she does every day. Prior to working at FAC, Hona wore many hats, but the best-fitting hat has always been social work. Working at FAC has allowed Hona to continue to serve her passion by serving others in need, and continuing to learn new ways and approaches on how to make a difference.
- When not working, Hona enjoys spending time with her loved ones and fur babies, as well as playing and listening to music, being outside in nature, and cheering on those KANSAS CITY CHIEFS!!!



#### FEBRUARY EMPLOYEE OF THE MONTH

Megan Hines

• Title: CCYT Specialist

Branch: Poplar Bluff

- Megan Hines joined FAC as a CCYT Specialist in August of 2024. She views her previous jobs as stepping stones that have led her to where she is today. Working at FAC has allowed her the opportunity to be that someone she wishes she had at her client's ages and she's proud to be in her role! BEST JOB EVER, she says! She is driven to take initiative in her surroundings and simply get things done. Megan believes her efforts will demonstrably benefit the company and is excited to continue contributing to FAC's success as a whole.
- In Megan's free time, she has a catering business, a cleaning business and does marketing and graphic design. She enjoys spending time with her family, being a go-go person and a go-to person.



#### MARCH EMPLOYEE OF THE MONTH

- Miranda Hamilton
- Title: Fostering Prevention Specialist
- Branch: Joplin
- Miranda Hamilton joined FAC as a Fostering Prevention Specialist in 2022. Before joining FAC, she was a Program Director for Loving Grace, a transitional living facility for women experiencing homelessness.
- Working at FAC has allowed Miranda to fuel her passion of helping families become the best version of themselves. When not working, she loves to bake, garden, read, travel, and go to thrift stores.



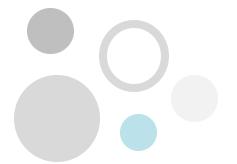
#### MARCH EMPLOYEE OF THE MONTH

- Tiffany Harris
- Title: Fostering Prevention Specialist
- Branch: Kansas City, Kansas
- Tiffany Harris joined FAC as a full-time Fostering Prevention Specialist in June 2023. Before working at FAC, she was employed at Synergy Services in Kansas City, Missouri as a case manager and youth advocate. Working at FAC has allowed Tiffany to continue her passion for helping families.
- When not working, Tiffany enjoys spending time with her family, along with traveling the world and learning about different cultures.



# **CONTACT US**

Section 5



#### **CONTACT US!**

- If you have any feedback about this report, please contact Meredith Greenfield via email at <a href="mailto:meredith.greenfield@fosteradopt.org">meredith.greenfield@fosteradopt.org</a>.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.







# EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

Join us.

