



# Performance, Quality & Improvement

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*Quarterly Report – Q3 2024*  
*July-September*

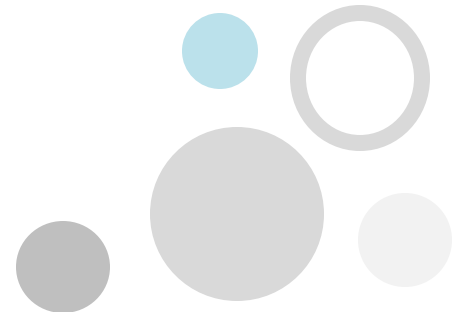


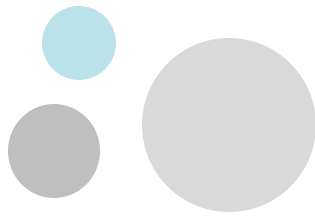
## INTRODUCTION

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Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!





## MISSION STATEMENT

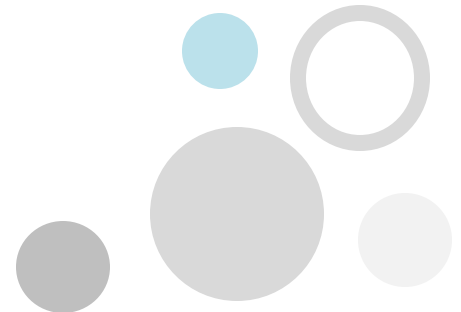
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To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

## CORE BELIEFS

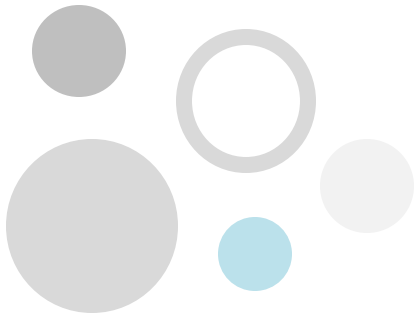
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- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.





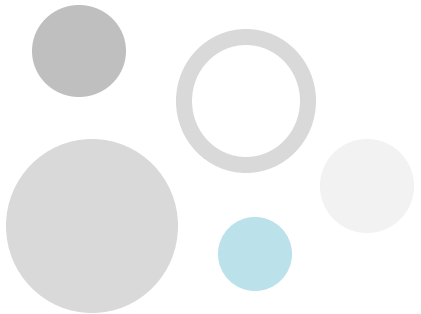
# CORE VALUES



# ORGANIZATIONAL IMPACT

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## *Section 2*

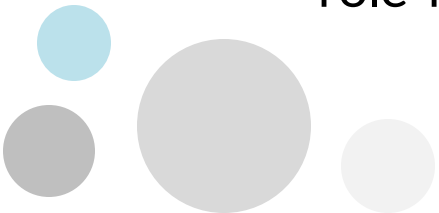




## BEHAVIORAL INTERVENTIONIST

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The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



## BEHAVIORAL INTERVENTIONIST PROGRAM – Q3 2024

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- 103 youth served this quarter
- Number of BI hours provided this quarter: 11,358
- 93% of youth served avoided residential treatment and/or hospital admissions this quarter
- 99% of youth served avoided placement disruption due to behavioral concerns



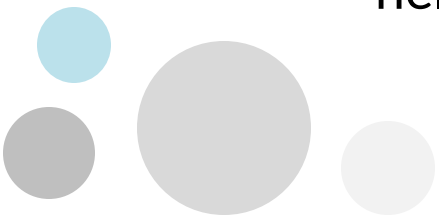




## COMMUNITY CONNECTIONS YOUTHRIVE

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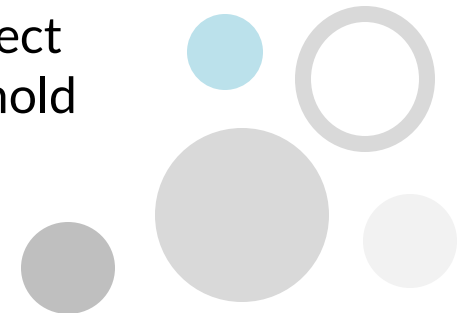
Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



## COMMUNITY CONNECTIONS YOUTHRIVE – Q3 2024

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- 113 youth served through the CCYT program
- 38 clients were employed part-time or full-time
- 12 clients received financial education on monthly budgeting
- 10 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 2 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid evection, etc.)
- \$2,408.09 were allocated to serve these young adults to aid them in their successful transition into adulthood\*
- \*Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.

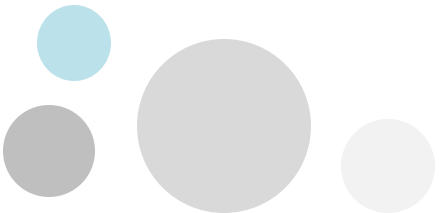




## FAMILY ADVOCACY

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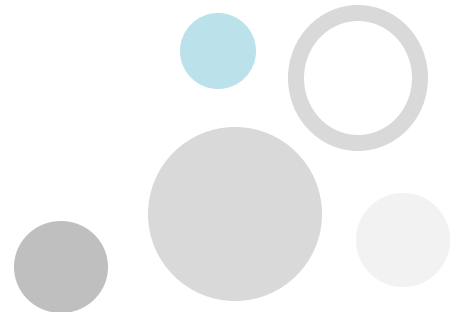
The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



## FAMILY ADVOCACY PROGRAM – Q3 2024

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- 85% of clients reporting the service provided reduced their stress level
- 287 families served

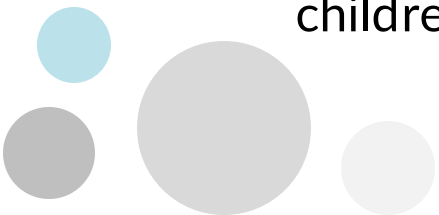




## KINSHIP NAVIGATOR

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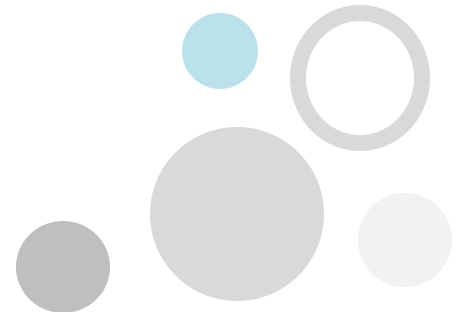
The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



## KINSHIP NAVIGATOR PROGRAM – Q3 2024

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- 454 relative/kinship caregivers and the children they care for were served through the Kinship Navigator Program
- 91% of relative/kinship caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score

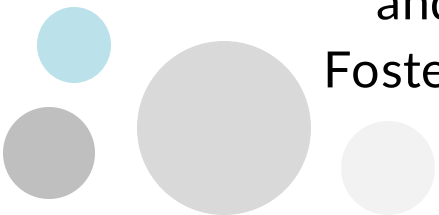




## FOSTERING PREVENTION

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The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



## FOSTERING PREVENTION PROGRAM – Q3 2024

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- 97% of children living with the Fostering Prevention parent that maintained placement stability
- 83 caregivers served
- 156 children served



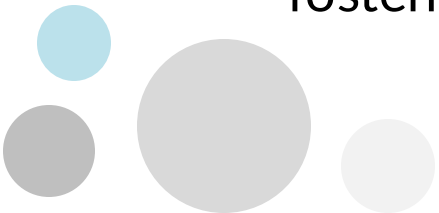




## LICENSING

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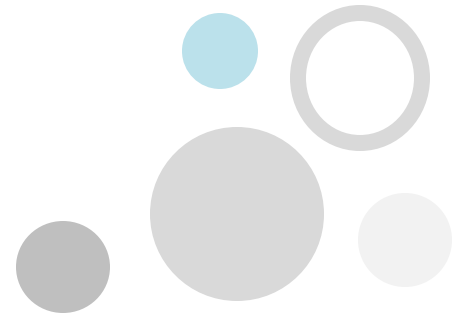
This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



## LICENSING PROGRAM – Q3 2024

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- 11 households licensed
- 1 adoption
- 22 referrals in process
- 181 licensed homes

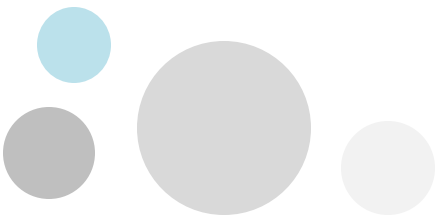




## PARENT TRAINING

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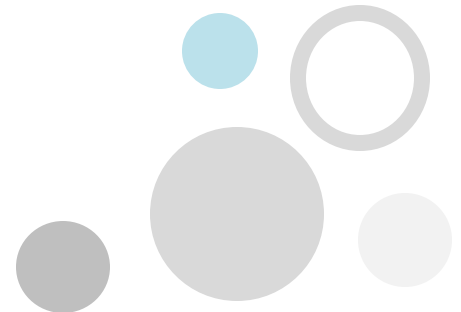
Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



## MISSOURI PARENT TRAINING – Q3 2024

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- 164 participants trained this quarter
- 96 brand-new training participants this quarter
- 148 training hours provided this quarter

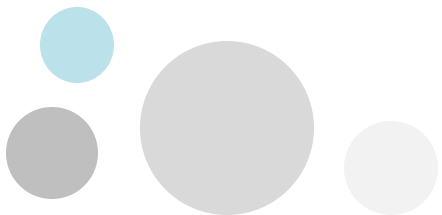




## EXTREME FAMILY FINDING

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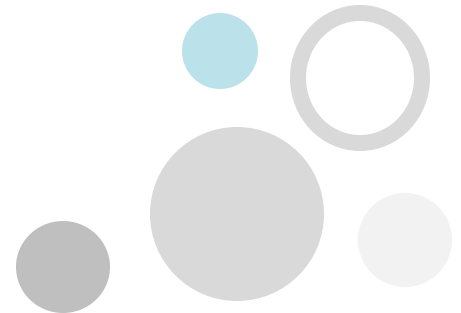
This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



## EXTREME FAMILY FINDING PROGRAM – Q3 2024

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- 39 children served this quarter.

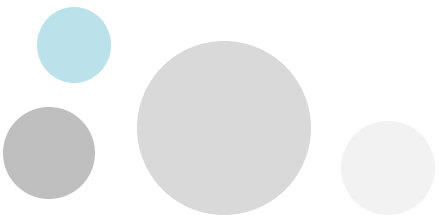




## **30 DAYS TO FAMILY**

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This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



## 30 DAYS TO FAMILY PROGRAM – Q3 2024

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- 11 children served this quarter
- 86% of children placed with relatives/kin within 30 Days of coming into care
- 77% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months



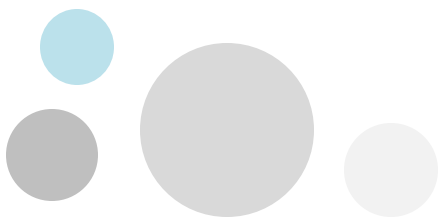




## SAMMY'S WINDOW

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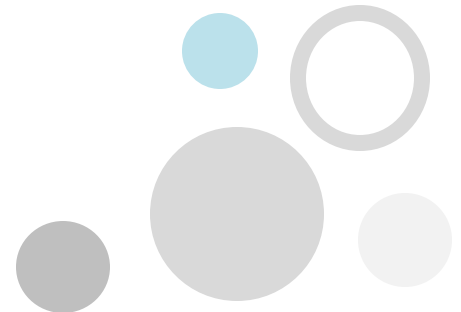
A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



## SAMMY'S WINDOW – Q3 2024

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- 6,371 individuals served this quarter
- Estimated value of resources/goods given to families
  - Branson: \$9,410
  - Cape Girardeau: \$12,852
  - Chillicothe: \$11,470
  - Hannibal: \$1,470
  - Independence: \$75,630
  - Joplin: \$9,811
  - Kansas: \$675
  - Mountain Grove: \$22,364
  - Pittsburg: \$698
  - Poplar Bluff: \$63,369
  - Springfield: \$180,134

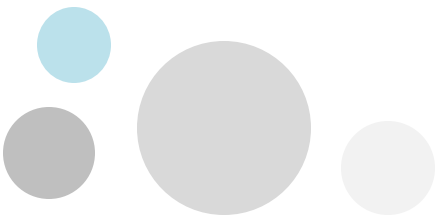




## LEGAL ADVOCACY

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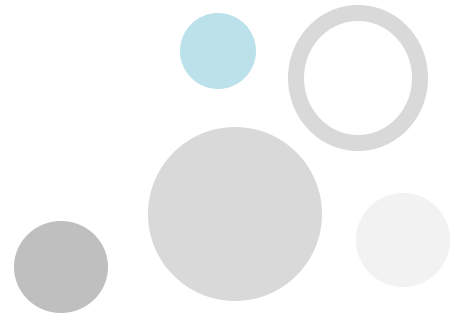
FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



## LEGAL ADVOCACY PROGRAM – Q3 2024

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- 25 individuals served this quarter
- 37 court appearances this quarter



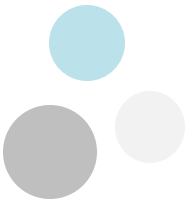


## Adopt Kansas Kids

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Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

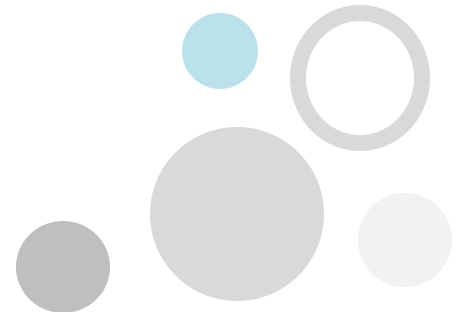
As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



## ADOPT KANSAS KIDS (AKK) – Q3 2024

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- 285 adoption inquiries (36 met criteria and were referred to CMP for consideration)
- 7 adoption finalizations
- 97 new families registered
- 107 families registered for private matching on the Adoption Exchange
  - 36 Open/Active Families
  - 71 Matched/On Hold Families

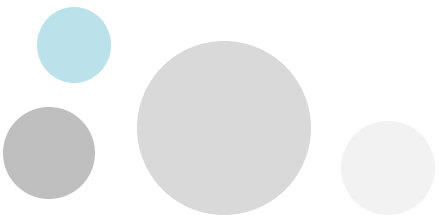




## KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

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K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



## KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q3 2024

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- 14 families served via family advocacy and support
- 1 Support Group offered
- 6 Training Courses offered
- 1 Training Retreat



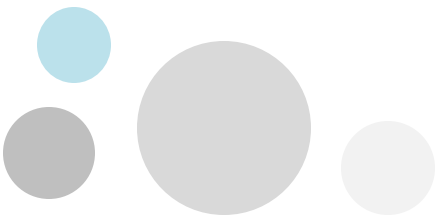




## KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

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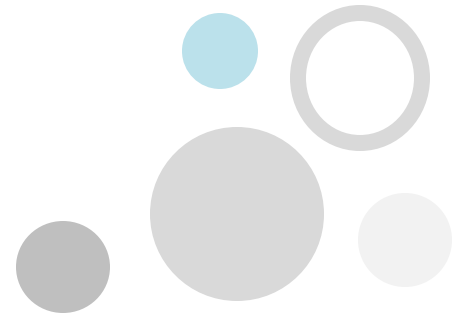
KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



## KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q3 2024

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- 31 families served via family advocacy and support
- 4 Support Groups offered
- 11 Training courses offered
- 1 Training Retreat

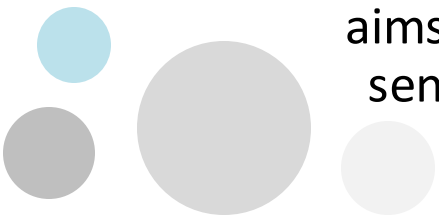




## YOUTHCONNECT CENTER

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The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.



## YOUTHCONNECT CENTER – Q3 2024

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| <u>July-September 2024</u>  | <u>Total</u> |
|---|--------------|
| Total Clients Served  | 217          |
| Total Youth Sheltered   | 16           |
| Total Caregivers Served   | 33           |
| Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport) | 1772         |

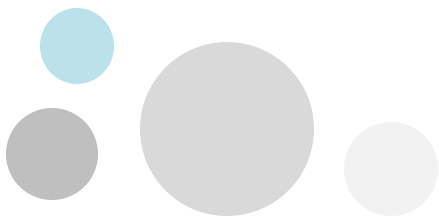




## YOUTH HOMELESSNESS DEMONSTRATION PROJECT

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Youth Homelessness Demonstration Project (YHDP) staff support a variety of housing programs, including rapid rehousing, permanent supportive housing, transitional housing, and host homes. We aim to provide quality and meaningful opportunities for youth that give them a sense of pride and accomplishment, while honoring them.



## YOUTH HOMELESSNESS DEMONSTRATION PROJECT (YHDP) – Q3 2024

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- Served 105 youth and young adults experiencing homelessness this quarter.





## CLINICAL SERVICES

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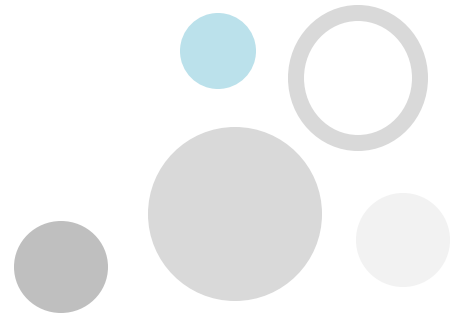
Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.



## CLINICAL SERVICES – Q3 2024

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- Number of clients served: 38
- Individual sessions: 127
- Family sessions: 35

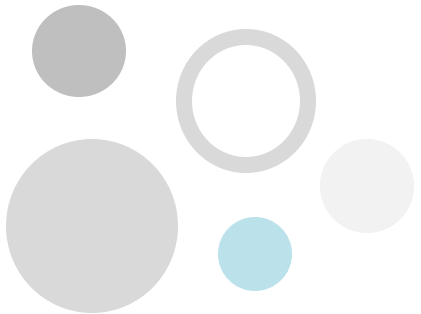




# MISSION MOMENT

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*Section 3*

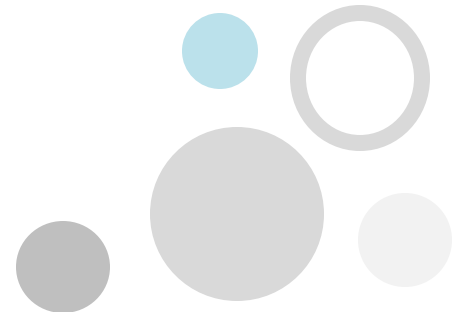


## MISSION MOMENT – Q3 2024

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### Kansas Caregivers Support Network (KCSN)

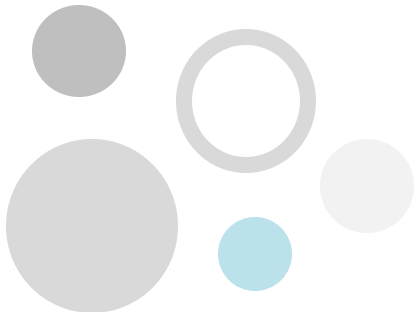
KCSN was approached by a kinship provider who needed assistance finding resources for school supplies and clothing for her children. An advocate reached out to her and helped identify resources that would provide fresh haircuts, school supplies, and clothing. Through FosterAdopt Connect, the family was eligible for a \$200 gift card per child to kick start their school year. The advocate accompanied the resource and children to Target, where they enjoyed a shopping trip together. Witnessing the children's joyful smiles as they tried on new clothes and received their school supplies brought the advocate to tears.



# STAFF RECOGNITION

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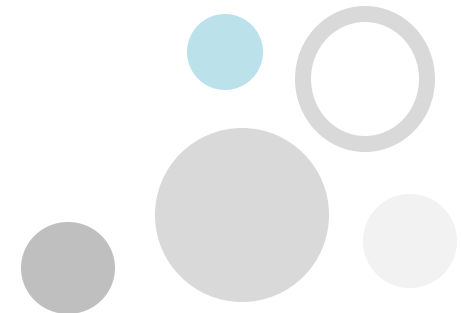
*Section 4*



## JULY EMPLOYEE OF THE MONTH

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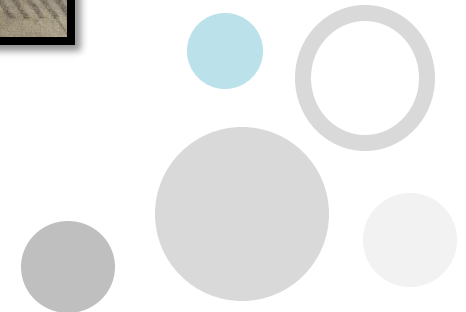
- Aaron Bohyer
- Title: BI Family Coordinator
- Branch: Springfield
- **Aaron** joined FAC as a part-time Behavioral Interventionist in April of 2016. He has since worked as a CCYT Specialist, Extreme Family Finder, and now B.I. Family Coordinator. Prior to working at FAC, Aaron was employed with the Boys and Girls Club of Springfield and a Youth and Young Adults Minister at a local Korean Church. Working at FAC has allowed Aaron the opportunity to continue his passion of helping young people as well as families in need.
- When not working, Aaron enjoys spending time with his family (Marissa, Willow, Jace, Magnolia and Luca) as well as spending time in his garage/man cave, working on his vehicles, woodworking, and watching all things Cleveland Sports!



## JULY EMPLOYEE OF THE MONTH

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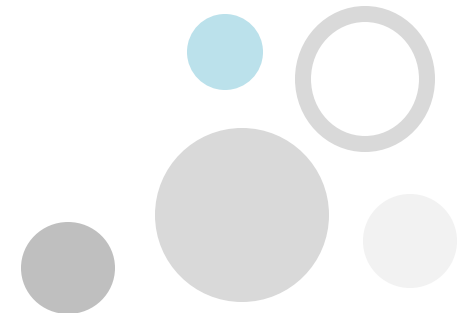
- Jade Cope
- Title: Senior Graphic Designer
- Branch: Headquarters
- Jade joined FAC in 2022 and was recently promoted to Senior Graphic Designer. She's in integral part of the marketing team and works closely with all departments to help bring their requests to life. She continues to take on learning opportunities to improve her knowledge, skills and abilities, as well as having a strong understanding of the FAC organization and mission.
- When she's not working, Jade enjoys spending time with her cat, her friends and traveling with friends and family. She's also finalizing the purchase of her first house.



## JULY EMPLOYEE OF THE MONTH

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- Korey Lloyd
- Title: Regional Marketing Manager
- Branch: Headquarters
- **Korey** joined FAC in May 2024 as the Regional Marketing Manager for HQ. Previously, he worked in music and entertainment as both a performing artist and behind the scenes, having had the opportunity to tour all over the country. He holds a Bachelor's in Organizational Communications and has spent many years in branding, artist relations, merchandising, media relations and more. Working with FAC as been a new endeavor and, being adopted as a very young child, has an appreciation for a caring and nurturing family environment.
- Korey lives in Blue Springs, MO with his family and 2 dogs, is still involved in music and enjoys traveling, spending time with family and friends, and taking less than fantastic self-portraits for newsletters.



## AUGUST EMPLOYEE OF THE MONTH

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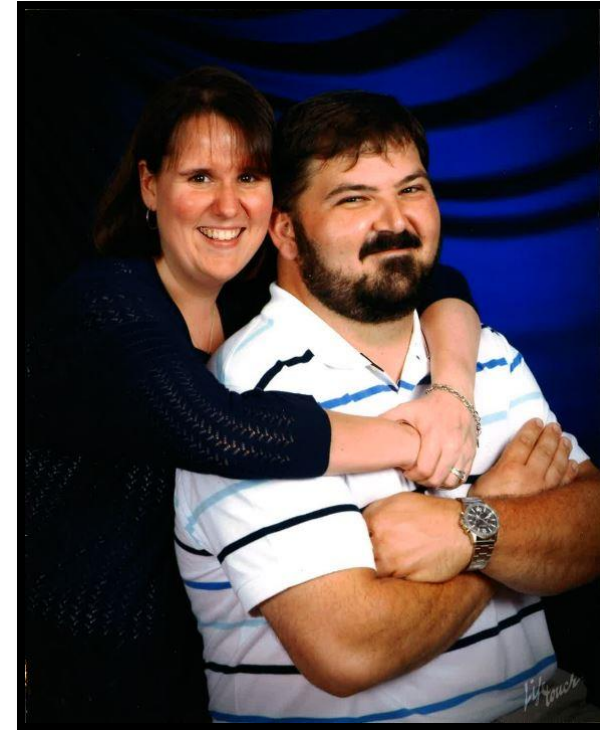
- Ashley Corsolini
- Title: Youth Acceptance Project Family Advocate
- Branch: Springfield
- **Ashley** has been with FAC since November of 2022. As a Youth Acceptance Project Family Advocate, Ashley works closely with families to encourage compassion and healthy communication. LGBTQ advocacy has always been a passion of Ashley's and the YAP Program offers amazing opportunities to help strengthen and reconnect families.
- When not in the office, Ashley spends her time camping with her family, thrift shopping, and baking.



## AUGUST EMPLOYEE OF THE MONTH

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- Kristin & Gene Bailey
- Title: Hope Children's Home Manager
- Branch: Cape Girardeau
- **Kristin** joined FAC in January 2023 as the House Manager for Hope Children's Home under a newly launched program where she and her husband **Gene** provide emergency placement for children who are entering the foster care system. Kristin manages the day to day needs for the home, while Gene is a Correctional Officer at Menard Correctional Center. Gene and Kristin have been foster parents since 2019.
- FAC has given Gene and Kristin and abundance of support and resources to be able to provide and care for these children.
- Gene and Kristin have 3 children, Devin, Zachary and Kay. They will celebrate their 10<sup>th</sup> anniversary next month. Kristin and Gene feel blessed to be able to care and support these children during their transition into foster care, while maintain relationships with them afterwards.

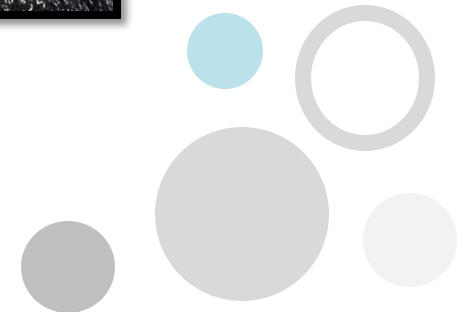




## SEPTEMBER EMPLOYEE OF THE MONTH

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- Deanna "Dee" DeHaven
- Title: Kinship Navigator Specialist
- Branch: Poplar Bluff
- **Dee** has been with FAC since February 2024. As a Kinship Navigator, Dee works closely with families to provide them with necessary resources to omit burdens within their lives. Dee has worked in the social services field since 2017 and has always had an unwavering passion in helping others to strengthen family networks.
- When not in the office, Dee spends her time doing anything outdoors with her family, cooking, and watching football.



## SEPTEMBER EMPLOYEE OF THE MONTH

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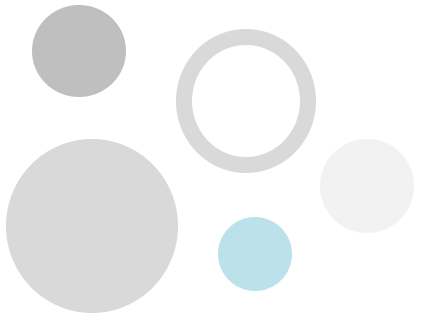
- Andrew Perkins
- Title: YHDP Coordinated Entry Specialist
- Branch: Chillicothe
- **Andrew** has been with FosterAdopt since July of 2024 as a Coordinated Entry specialist for YHDP. He is passionate about helping people in general, but working with homeless youth is amazing. Andrew has worked in Law Enforcement and the business world for over 20 years prior.
- Outside of work Andrew enjoys spending time with family and friends, as well as, watching College Football and the KC Chiefs.



# CONTACT US

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*Section 5*



## CONTACT US!

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- If you have any feedback about this report, please contact Meredith Greenfield via email at [meredith.greenfield@fosteradopt.org](mailto:meredith.greenfield@fosteradopt.org).
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





# EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

*Join us.*

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