



Performance, Quality & Improvement

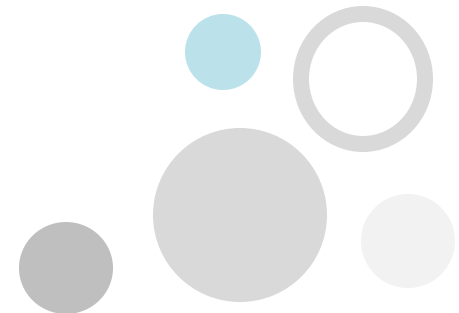
Quarterly Report – Q3 2023
July-September

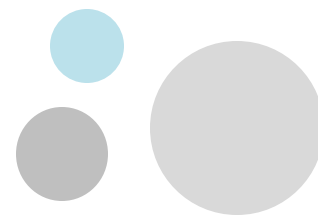


INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!



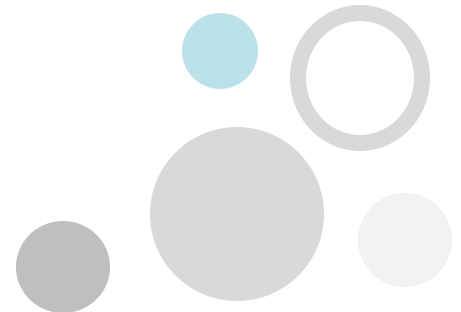


MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

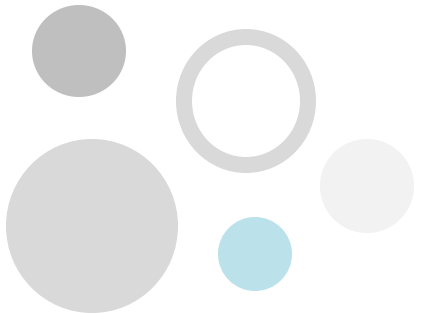
CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges.... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



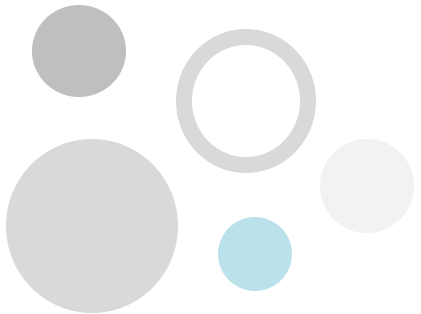


CORE VALUES



ORGANIZATIONAL IMPACT

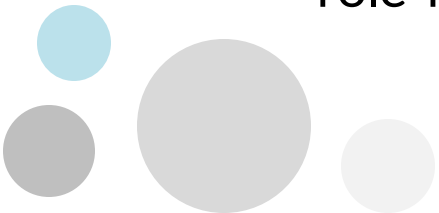
Section 2





BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



BEHAVIORAL INTERVENTIONIST PROGRAM – Q3 2023

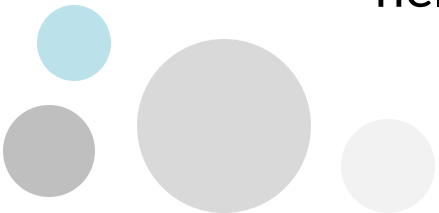
- 105 youth served this quarter
- Number of BI hours provided this quarter: 13,374.9
- 91% of youth served avoided residential treatment and/or hospital admissions this quarter
- 99% of youth served avoided placement disruption due to behavioral concerns





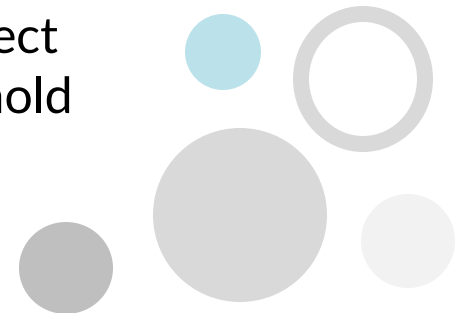
COMMUNITY CONNECTIONS YOUTH PROJECT

Community Connections Youth Project helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



COMMUNITY CONNECTIONS YOUTHRIVE – Q3 2023

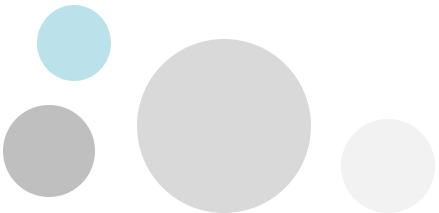
- 85 youth served through the CCYT program
- 60 clients obtained part-time or full-time employment
- 25 clients received financial education on monthly budgeting
- 9 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 5 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid evection, etc.)
- \$4,665 were allocated to serve these young adults to aid them in their successful transition into adulthood*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.





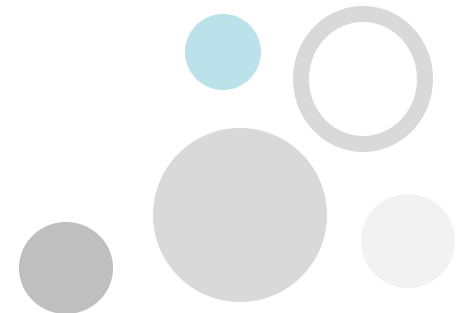
FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



FAMILY ADVOCACY PROGRAM – Q3 2023

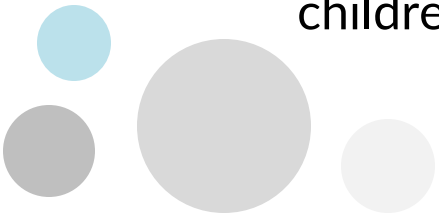
- 86% of clients reporting the service provided reduced their stress level
- 247 families served





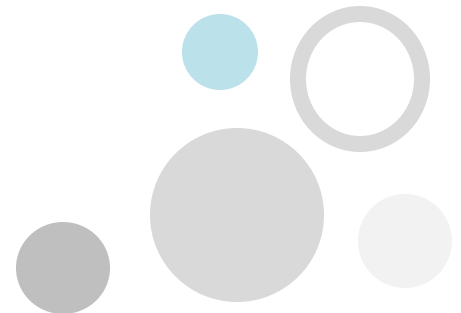
KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



KINSHIP NAVIGATOR PROGRAM – Q3 2023

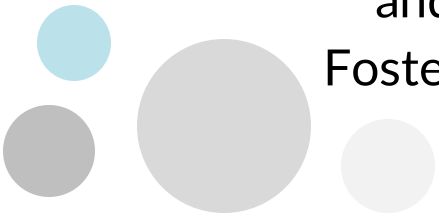
- 539 relative caregivers and the children they care for were served through the Kinship Navigator Program
- 95% of Kinship Caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score





FOSTERING PREVENTION

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



FOSTERING PREVENTION PROGRAM – Q3 2023

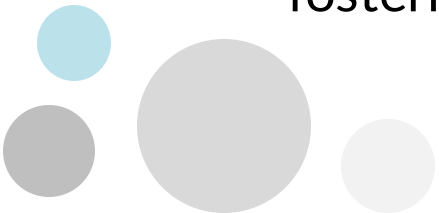
- 100% of children living with the Fostering Prevention parent that maintained placement stability
- 112 caregivers served
- 216 children served





LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



LICENSING PROGRAM – Q3 2023

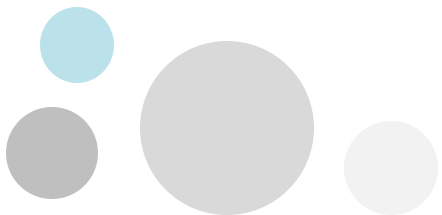
- 28 households licensed
- 29 adoptions
- 69 referrals in process
- 297 licensed homes





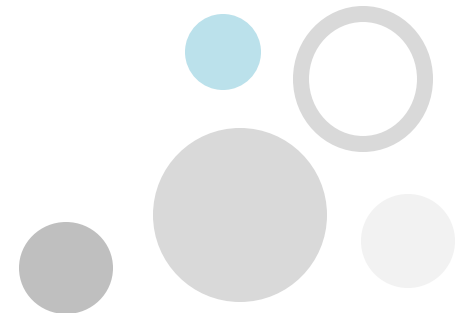
PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



MISSOURI PARENT TRAINING – Q3 2023

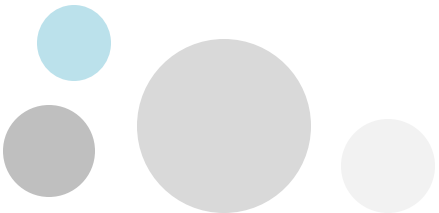
- 920 participants trained this quarter
- 291 brand-new training participants this quarter
- 332 training hours provided this quarter





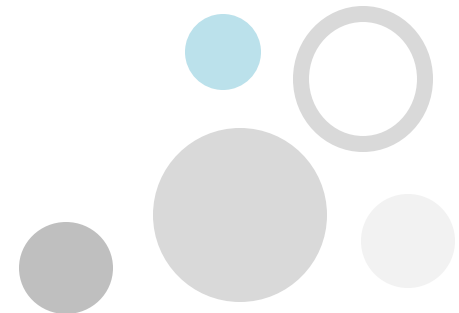
EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



EXTREME FAMILY FINDING PROGRAM – Q3 2023

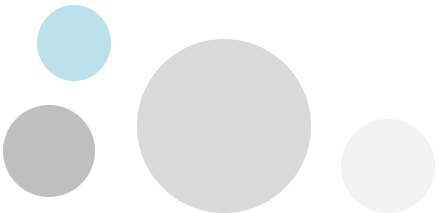
- 43 children served this quarter. Of those children with closed cases:
 - 25% reconnected with family and friends they lost touch with throughout their time in foster care
 - 25% matched with families for purposes of adoption or guardianship.
 - 1 finalized their adoption or guardianship





30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



30 DAYS TO FAMILY PROGRAM – Q3 2023

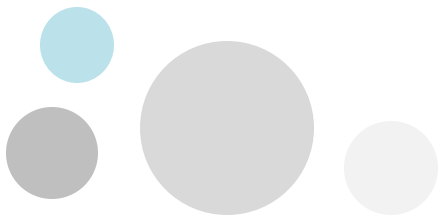
- 11 children served this quarter
- 100% of children placed with relatives/kin within 30 Days of coming into care
- 76% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months





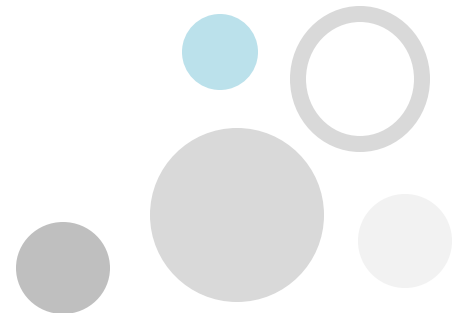
SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



SAMMY'S WINDOW – Q3 2023

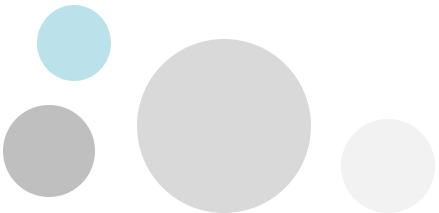
- 5,737 individuals served this quarter
- Estimated value of resources/goods given to families
 - Chillicothe: \$6,626
 - Hannibal: \$3,967
 - Independence: \$55,676
 - Joplin: \$30,963
 - Kansas: \$23,997
 - Kirksville: \$2,331
 - Mountain Grove: \$14,154
 - Poplar Bluff: \$41,228
 - Springfield: \$176,966





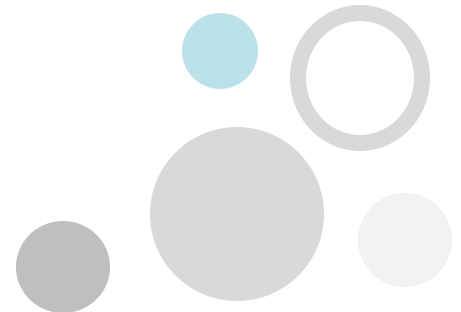
LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



LEGAL ADVOCACY PROGRAM – Q3 2023

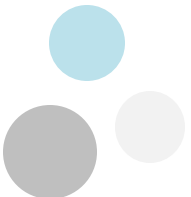
- 31 individuals served this quarter
- 29 court appearances this quarter





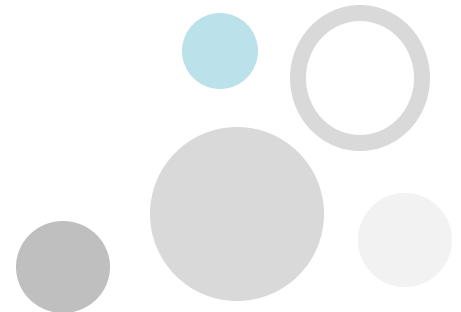
Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



ADOPT KANSAS KIDS (AKK) – Q3 2023

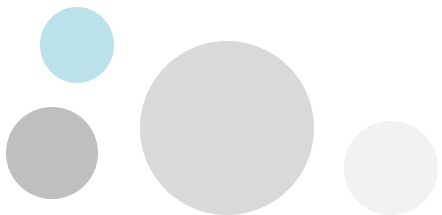
- 369 adoption inquiries
- Adoption finalizations: 15
- 80 families registered for private matching on the Adoption Exchange





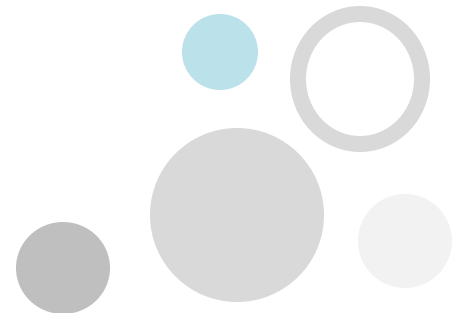
KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q3 2023

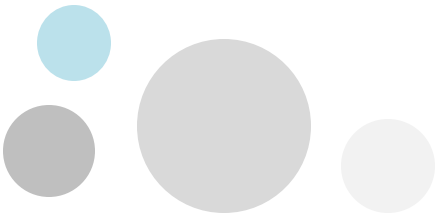
- 22 families served via family advocacy and support
- 3 Support Groups offered
- 19 Training Courses offered





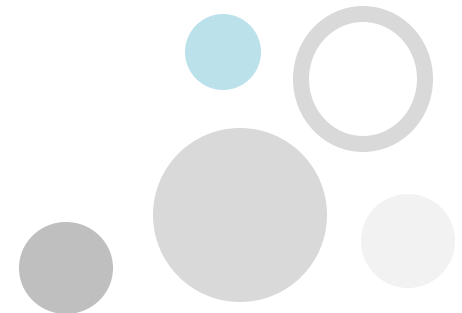
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q3 2023

- 33 families served via family advocacy and support
- 3 Support Groups offered
- 18 Training Courses offered

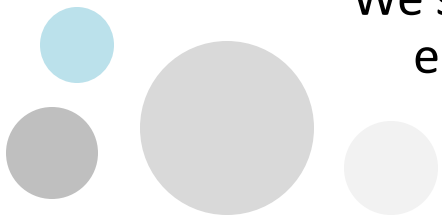




YOUTHRIVE

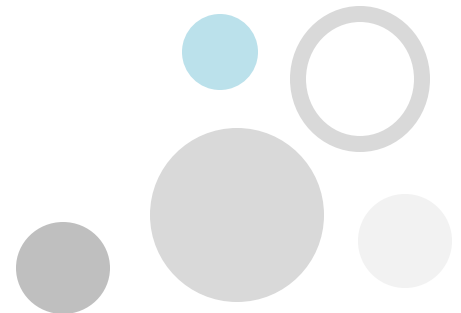
The mission of YOUTHRIVE is to broadly engage the KC community to empower, equip, and support our foster youth as they make the transition to becoming healthy and contributing adults in our community.

We support youth in developing a variety of transitional skills including education, employment, transportation, physical and emotional health, finances, identity, community resources, self- development, and more.



YOUTHRIVE – Q3 2023

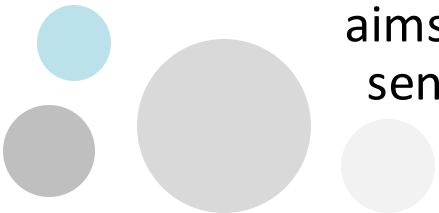
- Number of youth served: 29
- 100% of youth exiting the program with High School Diploma or GED





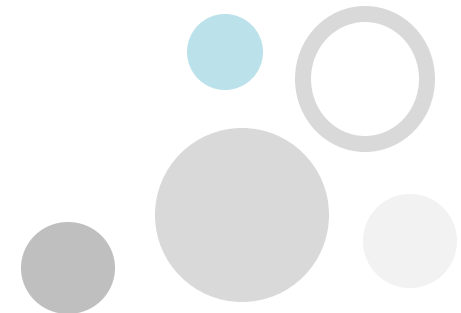
YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13- 18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.



YOUTHCONNECT CENTER – Q3 2023

<u>July-Sept 2023</u>	<u>Total</u>
Total Clients Served	228
Total Youth Sheltered	8
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	741





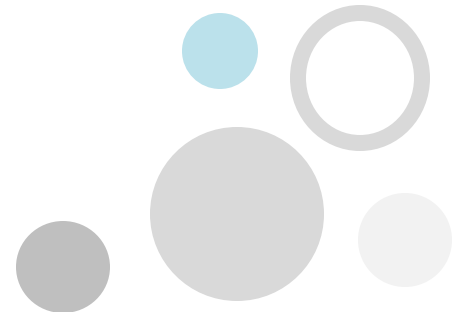
CLINICAL SERVICES

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.



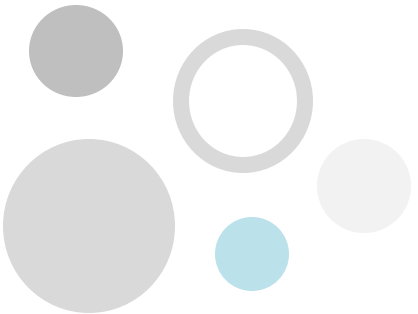
CLINICAL SERVICES – Q3 2023

- Number of clients served: 28
- Individual sessions: 133
- Family sessions: 38



MISSION MOMENT

Section 3

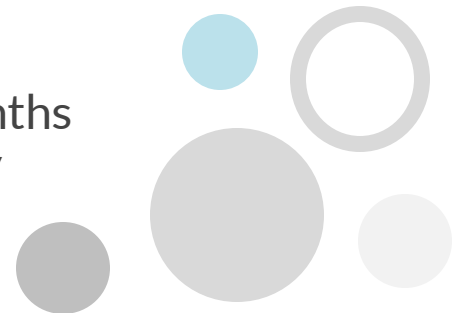


MISSION MOMENT – Q3 2023

Adopt Kansas Kids – Kansas City, KS

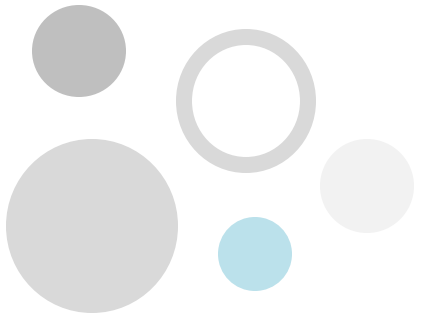
Video: <https://www.youtube.com/watch?feature=shared&v=hLBGsS-rbQA>

Recruitment for an adoptive family for Steven began in 2012 when he was just 5 years old. Now 16 and at risk of aging out of the system without finding a permanent placement. In July 2021, FAC took over the Kansas Adoption Exchange, assuming recruitment responsibilities for kids in KS that do not have an adoptive resource. Through this program, we started a project called Youth Centered Profiles which incorporate the voice of older youth in foster care and are used to assist in the search for an adoptive family. This opportunity encourages youth take initiative in their own recruitment process, developing their profile using their own words. Jordy Johnson, one of our AKK child specialists, engaged with Steven and his case team at a PRTF, having multiple meetings and phone calls spanning three months. During this period, they played games, built rapport, and got to know each other. Steven had professional photographs taken and worked with the child specialist to create a video showcasing his interests, such as basketball and caring for horses. Steven even created a Spotify playlist to include in his profile and showcase his love of music. Steven was also featured in our first-ever virtual matching event. Approximately six months after the initial meeting with Steven and extensive recruitment efforts, a resource family was identified. He is currently working on transitioning into his new home.



STAFF RECOGNITION

Section 4



JULY EMPLOYEE OF THE MONTH

- Brenda Keith
- Title: Family Advocate/Trainer
- Branch: Mountain Grove
- Brenda Keith joined FAC in September of 2022 as the Family Advocate and Trainer in our Mtn. Grove Branch. She is very passionate about helping the children in care and the families caring for them. Brenda has more than seventeen years of experience working with the child welfare system. Brenda facilitates the Southwest Missouri Foster Parent Support Group and holds monthly training sessions for foster, adoptive, kinship, and guardianship families. She is also an active member of the Southwest Missouri Foster and Adoptive Parent Advisory Board.
- Brenda has two biological sons, two adopted sons, and two adopted daughters. She also has four grandchildren and a golden retriever named Bear. If Brenda is not working, you can find her at the lake spending time with her family.



JULY EMPLOYEE OF THE MONTH

- Karen Rohrer
- Title: BI Program Assistant
- Branch: Kansas City, KS
- Karen Rohrer joined FAC as the BI Program Assistant in March of 2022 after spending most of the past 15 years in direct care work with young people who did not have safe housing or young people who were justice-involved. Karen jumped right in with getting the BI program's billing and allocation procedures streamlined. She supports all four BI programs through grant reporting, outcome tracking, and immersing herself in timesheets.
- Karen spends most of her free time looking for another new hobby, borrowing dogs, and hypothetically optimizing her life. You can often find her walking around town listening to her favorite podcasts at 1.5 speed.



AUGUST EMPLOYEE OF THE MONTH

- Bobby Morris-Culp
- Title: Senior Grant Analyst
- Branch: Headquarters
- Bobby joined FAC in November of 2022 as the Grant Accounting Assistant and was promoted to the Senior Grant Accountant in June of 2023. He has more than 10 years of Federal Contracts experience throughout his career, and he is a Military spouse. Bobby is a strong believer in uplifting and promoting those from marginalized communities.



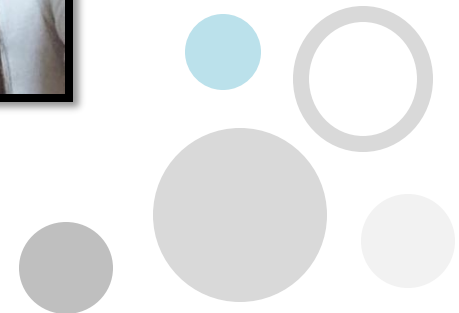
AUGUST EMPLOYEE OF THE MONTH

- Ashley Hopkins
- Title: Extreme Family Finding Specialist
- Branch: Springfield
- Ashley joined FAC as an Extreme Family Finding Specialist in September of 2022. She had more than 12 years' experience working within the foster care system in Southwest Missouri as a Foster Care Case Manager. FosterAdopt Connect has allowed Ashley to continue to use her knowledge of the foster care system to enrich the lives of youth while finding permanent, safe, and secure placement options for youth in the foster care system.
- Ashley is a mother to two children, ages 9 and 13. Outside of work, Ashley enjoys spending time with her family and pets (4 dogs, 2 cats, 24 chickens, and a bearded dragon). Ashley enjoys spending her free time outdoors, by hiking, trail running, and fishing. Ashley also enjoys baking custom order sugar cookies for friends and family.



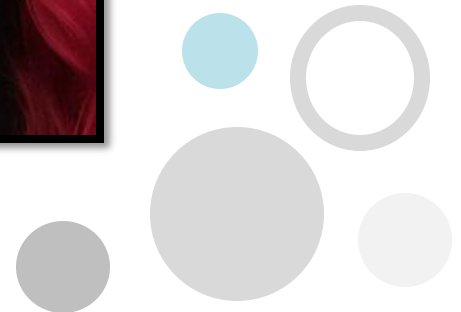
SEPTEMBER EMPLOYEE OF THE MONTH

- Christine Landherr
- Title: Senior Grant Coordinator
- Branch: HQ
- Christine Landherr brings two years of dedicated service to our nonprofit organization. Christine is a dedicated professional with a strong passion for grants, driven by her unwavering commitment to empower nonprofits to achieve sustainability and leave a lasting, positive impact on their communities.
- Christine grew up abroad and has lived in 10 countries. She continues to enjoy traveling and has visited over 32 countries.



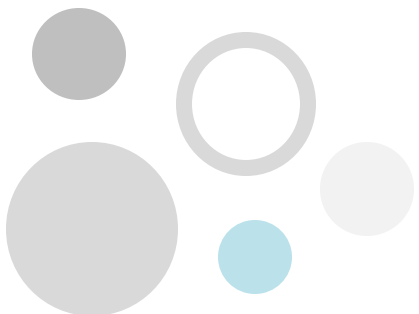
SEPTEMBER EMPLOYEE OF THE MONTH

- Mary O'Neal
- Title: BI Family Coordinator
- Branch: HQ
- Mary O'Neal joined FAC as a BI Family Coordinator for our HQ location in May of 2021. She had 4 years of experience working with the State of Missouri's Children's Division in a variety of roles including alternative care case management and child abuse and neglect hotline representative. FosterAdopt Connect has allowed Mary to continue to use her knowledge of the foster care system to help and support families in need of services for their Biological, Foster and Adoptive children. When not working, Mary enjoys spending her time cheering on the Kansas City Chiefs, taking care of her Corgi puppy, Gimli, and playing board games.



CONTACT US

Section 5



CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





**EVERYONE CAN DO
SOMETHING FOR A
CHILD IN NEED.**

Join us.

