



Performance, Quality & Improvement

Quarterly Report – Q1 2023 January - March





INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!





MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges.... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



CORE VALUES

ORGANIZATIONAL IMPACT

Section 2





BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.

BEHAVIORAL INTERVENTIONIST PROGRAM - Q1 2023

- 101 youth served this quarter
- 11,241.5 BI hours provided this quarter
- 90% of youth served avoided residential treatment and/or hospital admissions this quarter
- 98% of youth served avoided placement disruption due to behavioral concerns this quarter





COMMUNITY CONNECTIONS YOUTH PROJECT

Community Connections Youth Project helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.

COMMUNITY CONNECTIONS YOUTH PROJECT - Q1 2023

- 107 youth served this quarter
- 60 clients obtained part-time or full-time employment
- 20 clients received financial education on monthly budgeting
- 39 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 15 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid evection, etc.)
- \$5,428.17 were allocated to serve these young adults to aid them in their successful transition into adulthood.*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.



FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.

FAMILY ADVOCACY PROGRAM - Q1 2023

- 75% of clients reported the service provided reduced their stress level
- 220 clients served





KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.

KINSHIP NAVIGATOR PROGRAM - Q1 2023

- 643 relative caregivers and the children they care for were served through the Kinship Navigator Program.
- 100% of Kinship Caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score.





FOSTERING PREVENTION

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.

FOSTERING PREVENTION PROGRAM - Q1 2023

- 99% of children living with the Fostering Prevention parent maintained placement stability
- 100 caregivers served
- 175 children served

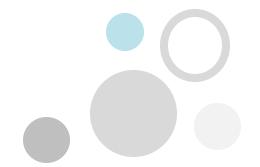


LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.

LICENSING PROGRAM - Q1 2023

- 16 households licensed
- 14 adoptions
- 68 referrals in process
- 303 licensed homes





PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.

PARENTTRAINING - Q1 2023

- 530 participants trained this quarter
- 313 brand-new training participants this quarter
- 411 training hours provided this quarter



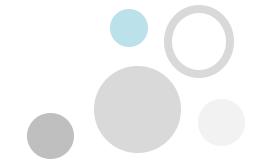


EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.

EXTREME FAMILY FINDING PROGRAM - Q1 2023

- 48 children served this quarter. Of those children with closed cases:
 - 100% reconnected with family and friends they lost touch with throughout their time in foster care
 - 43% matched with families for purposes of adoption or guardianship
 - 43% finalized their adoption or guardianship





30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.

30 DAYS TO FAMILY PROGRAM - Q1 2023

- 3 children served this quarter
- 67% of children placed with relatives/kin within 30 Days of coming into care
- 80% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months





SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.

SAMMY'S WINDOW - Q1 2023

- 1,531 caregivers and 3,045 children served across all branches this quarter
- Estimated value of resources/goods given to families

• Cape Girardeau: \$28,296

• Chillicothe: \$23,703

• Hannibal: \$1,448

• Independence: \$41,706

• Joplin: \$8,988

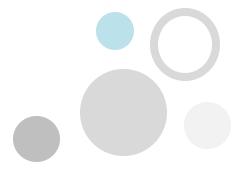
• Kansas: \$20,675

• Kirksville: \$4,774

• Mountain Grove: \$17,114

• Poplar Bluff: \$26,626

• Springfield: \$131,783



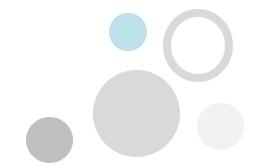


LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.

LEGAL ADVOCACY PROGRAM - Q1 2023

- 25 individuals served this quarter
- 30 court appearances this quarter
- 33 resolved cases this quarter



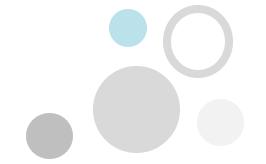


Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.

ADOPT KANSAS KIDS - Q1 2023

- 547 adoption inquiries
- 10 adoptions finalized
- 204 new families registered with Adopt Kansas Kids





KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.

KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) - Q1 2023

- 22 families served
- 11 hours of direct client advocacy and support provided
- 2 Support Groups offered
- 12 Training Courses offered





KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.

KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) - Q1 2023

- 19 families served
- 17 hours of direct client advocacy and support provided
- 3 Support Groups offered
- 12 Training Courses offered





YOUTHRIVE

The mission of YOUTHRIVE is to broadly engage the KC community to empower, equip, and support our foster youth as they make the transition to becoming healthy and contributing adults in our community.

We support youth in developing a variety of transitional skills including education, employment, transportation, physical and emotional health, finances, identity, community resources, self- development, and more.

YOUTHRIVE - Q1 2023

- 42 youth served
- 86% of youth exited the program with High School Diploma or GED



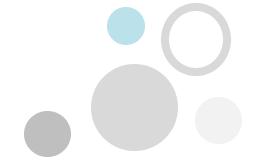


YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.

YOUTHCONNECT CENTER - Q1 2023

Jan-Mar 2023	Total
Clients Served	100
Youth Sheltered	15
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	427





CLINICAL SERVICES

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.

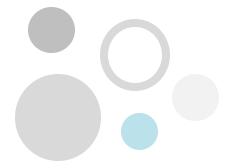
CLINICAL SERVICES - Q1 2023

Jan-Mar 2023	HQ TOTAL	Springfield, MO TOTAL
Total Clients Served	33	6
Total Individual Sessions	110	18
Total Family Sessions	24	2



MISSION MOMENT

Section 3



MISSION MOMENT - Q1 2023

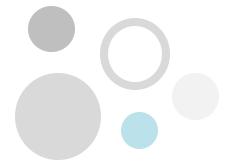
30 Days to Family Program – Springfield branch

30 Days to Family received a referral on 10/4/22, for a baby who was just six days old. The baby was placed in a traditional foster home. There were concerns of drug use from both parents as well as domestic violence concerns. The 30 Days Specialist spoke with both parents who just wanted their baby to be safe and ultimately back home with them. They provided names of family and friends to be explored as placement options. The Specialist reached out to the paternal grandmother on day 3 and completed the safety walk through on day 7. The professional team agreed the best option would be to place the baby with her paternal grandparents. The baby was moved to the grandparents' home on day 11. The grandparents have a healthy support network who was giving them baby supplies before they even received confirmation that they were going to get placement. The Specialist was also able to locate 2 back up placement options. The maternal grandmother was the first backup option and a past supervisor of the father's agreed to be the second backup.

The parents are happy their baby is safe and with family so they can focus on getting treatment and getting their baby home with them. At the beginning of the case, there were 6 people identified on the genogram. At the time of closing, there were 143 people on the genogram.

STAFF RECOGNITION

Section 4



JANUARY EMPLOYEE OF THE MONTH

Katy Marquart

Title: Recruitment Programs Manager

Branch: HQ

Extreme Recruiter, helping children that have been in the foster care system for a long time find a permanency resource or a relative connection. She did this for a little less than a year, and in June 2021, was promoted to Recruitment Programs Manager where she oversees the Extreme Family Finding Program at HQ and Kansas, and the 30 Days to Family Program at HQ. Since becoming Program Manager, she has overseen 12 adoptions/guardianships and closed four cases with relational permanency, 16 placements with a relative in 30 days or less, and countless reconnections for youth, all thanks to her fabulous team!



JANUARY EMPLOYEE OF THE MONTH

Kylena Goodwin

Title: Youth Navigator

Branch: Springfield, MO YouthConnect Center

 Kylena joined the FosterAdopt Connect family in August of 2022 as a Youth Navigator at the YouthConnect Center. She graduated from Missouri State University with a Bachelor's in Psychology and a minor in Chemistry. She has roughly five years of experience in Springfield, including work in crisis care, residential care, in-home behavioral management, and case management. In her free time, Kylena enjoys playing video games and being a cat mom.



FEBRUARY EMPLOYEE OF THE MONTH

- Aly Romero
- Title: Fostering Prevention Program Manager
- Branch: Kansas City, Kansas
- Aly joined FAC as Fostering Prevention Program Manager in December of 2019, trailblazing the new endeavor as one of the few FAC programs in Kansas at the time. Aly has since helped Fostering Prevention grow to multiple branch offices and currently manages both Kansas and Jackson County programs.
- Having more than 20 years of child welfare experience in the areas of foster care permanency case management, licensing/sponsoring foster homes, and foster care training, prevention work is really Aly's passion. She also greatly cares about child welfare staff and assuring they take care of themselves to better help others
- Aly is a proud mother of two boys, ages 12 and 15, and a huge cat lover. She also enjoys trying new teas and foods and looks forward to traveling all over the world when she retires.



FEBRUARY EMPLOYEE OF THE MONTH

Kristian Clark

Title: Prevention Services Manager

Branch: Poplar Bluff

- Kristian joined FAC in September of 2022 as the Prevention Services Manager in our Poplar Bluff location. She has more than 15 years of professional child welfare experience in the areas of respite care, foster care permanency case management, and investigating child abuse and neglect allegations. She has more than 40 years of personal experience in the areas of illegal adoption, foster care, adoption, and several other traumatic childhood experiences.
- Kristian's passion is empowering others and preventing child abuse and neglect. She is a proud and blessed mother of her daughter Bri, her twin sons, Bailey and Briar, her cat Annabelle, and her Blue Tick Beagles Buster and Ellie Mae. Her reasons for overcoming every difficulty she has faced are her three granddaughters: Quinn, Adelynn, and one on the way.



MARCH EMPLOYEE OF THE MONTH

- Connect Café Crew
- Branch: Kansas City, Kansas
- If you've been to the Connect Café, you know exactly why
 the crew deserves recognition! The food is mouth-watering.
 The coffee is sublime. And the youth taking part in the
 program are gifted, inspiring, and a joy to be around.
- These youth come from a variety of backgrounds, but wach of them has made huge strides to overcome obstacles and move toward a brighter future. We're so lucky to have them on our team!





MARCH EMPLOYEE OF THE MONTH

Janice Byrd

• Title: Family Training Specialist

• Branch: HQ

 Janice has been part of the FAC team for a year and a half and has been working in child welfare for more than 25 years. She is the proud owner of a blind and deaf dog named Baby Killer (she assures us that the name came from a previous owner and that he wouldn't harm a fly!).



CONTACT US

Section 5



CONTACTUS!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

Join us.

