



# Performance, Quality & Improvement

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*Quarterly Report – Q4 2022*  
*Oct-Dec*



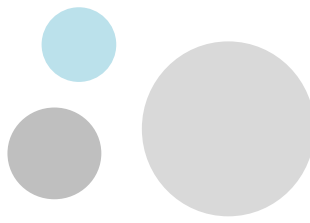
## INTRODUCTION

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Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!





## **MISSION STATEMENT**

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To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

## CORE BELIEFS

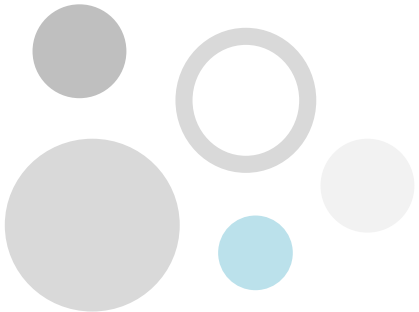
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- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges.... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.





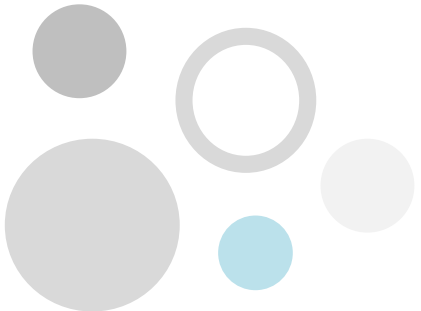
# CORE VALUES



# ORGANIZATIONAL IMPACT

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## *Section 2*

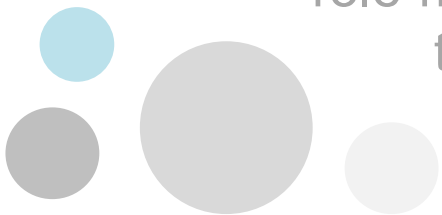




## **BEHAVIORAL INTERVENTIONIST**

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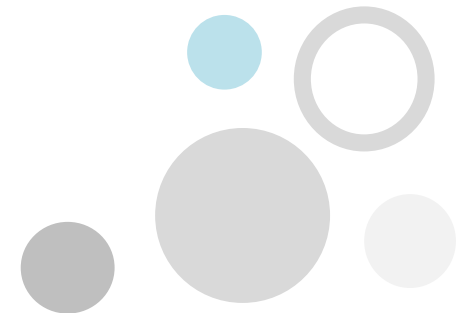
The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



## BEHAVIORAL INTERVENTIONIST PROGRAM – Q4 2022

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- 75 youth served this quarter
- 7,891 BI hours provided this quarter
- 87% of youth served avoided residential treatment and/or hospital admissions this quarter
- 93% of youth served avoided placement disruption due to behavioral concerns this quarter



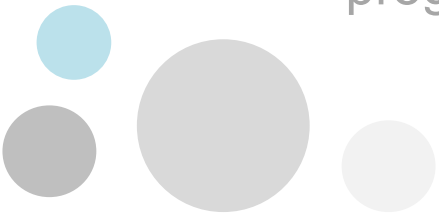




## **COMMUNITY CONNECTIONS YOUTH PROJECT**

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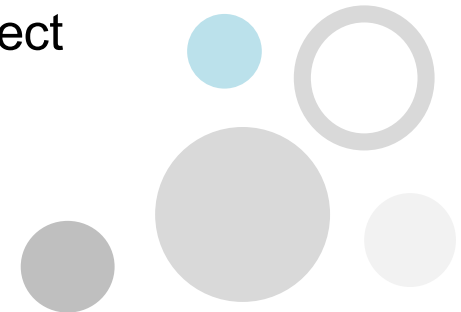
Community Connections Youth Project helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



## COMMUNITY CONNECTIONS YOUTH PROJECT – Q4 2022

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- 104 youth served through the CCYP program
- 52 clients obtained part-time or full-time employment
- 57 clients received financial education on monthly budgeting
- 55 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 8 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid evection, etc.)
- \$11,115.06 were allocated to serve these young adults to aid them in their successful transition into adulthood.\*
- \*Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.

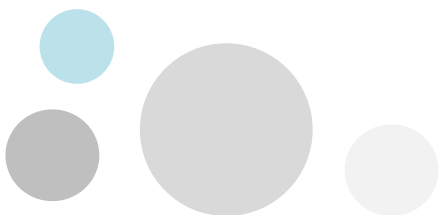




## **FAMILY ADVOCACY**

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The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



## FAMILY ADVOCACY PROGRAM – Q4 2022

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- 78% of clients reported the service provided reduced their stress level
- 351 clients served (226 families)

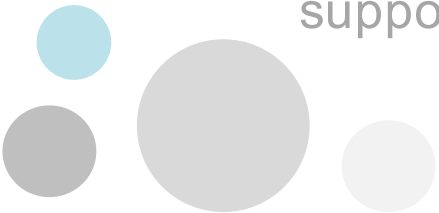




## **KINSHIP NAVIGATOR**

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The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



## KINSHIP NAVIGATOR PROGRAM – Q4 2022

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- 514 relative caregivers and the children they care for were served through the Kinship Navigator Program.
- 97% of Kinship Caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score.





## **FOSTERING PREVENTION**

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The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



## FOSTERING PREVENTION PROGRAM – Q4 2022

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- 97% of children living with a Fostering Prevention parent maintained placement stability this quarter.
- 68 caregivers served
- 130 children served



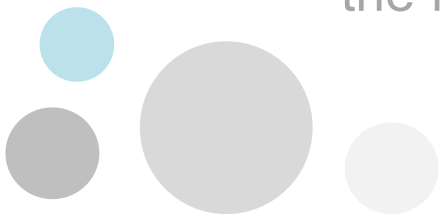




## LICENSING

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This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system in Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



## LICENSING PROGRAM – Q4 2022

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- 27 households licensed
- 26 adoptions finalized
- 70 referrals in process
- 305 licensed homes





## **PARENT TRAINING**

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Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



## PARENT TRAINING – Q4 2022

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- 469 participants trained this quarter
- 268 brand-new training participants this quarter
- 360 training hours provided this quarter

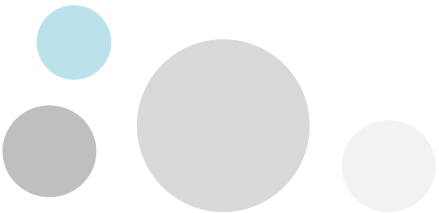




## **EXTREME FAMILY FINDING**

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This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



## EXTREME FAMILY FINDING PROGRAM – Q4 2022

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- 56 children served this quarter. Of those children with closed cases:
  - 83% reconnected with family and friends they lost touch with throughout their time in foster care
  - 50% matched with families for purposes of adoption or guardianship.
  - 2 finalized their adoption or guardianship.

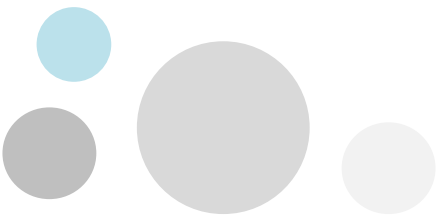




## **30 DAYS TO FAMILY**

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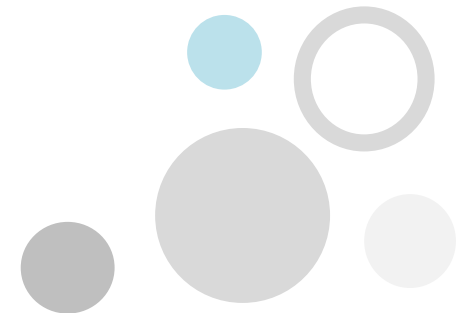
This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



## 30 DAYS TO FAMILY PROGRAM – Q4 2022

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- 19 children served this quarter
- 33% of children served were placed with relatives/kin within 30 days of coming into foster care.
- Long-term stability results (2017 to end of Q4 2022)
  - 85% of children remained with relative/kinship placement



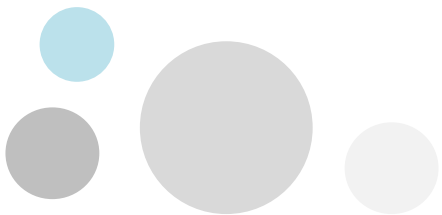




## **SAMMY'S WINDOW**

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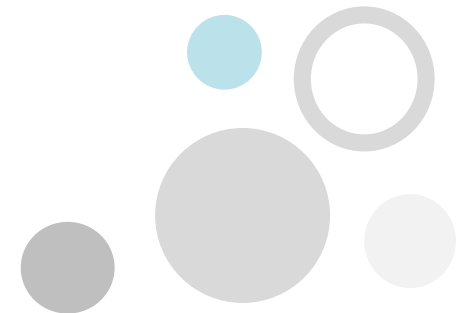
A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



## SAMMY'S WINDOW – Q4 2022

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- 1,588 caregivers and 3,278 children served across all branches this quarter
- Estimated value of resources/goods given to families
  - Cape Girardeau: \$20,101
  - Chillicothe: \$5,667
  - Hannibal \$113
  - Independence: \$59,441
  - Joplin: \$6,058
  - Kansas: \$15,799
  - Kirksville: \$3,755
  - Mountain Grove: \$14,600
  - Poplar Bluff: \$28,291
  - Springfield: \$157,713





## **LEGAL ADVOCACY**

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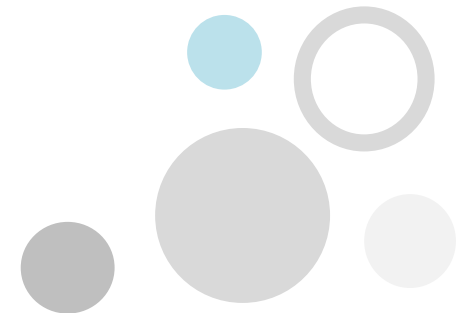
FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



## LEGAL ADVOCACY PROGRAM – Q4 2022

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- 23 individuals served this quarter
- 31 court appearances this quarter
- 9 resolved cases



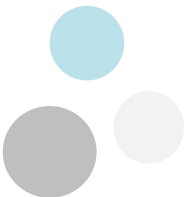


# Adopt Kansas Kids

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Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



## ADOPT KANSAS KIDS – Q4 2022

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- 850 adoption inquiries
- 9 adoptions finalized
- 286 new families registered with Adopt Kansas Kids

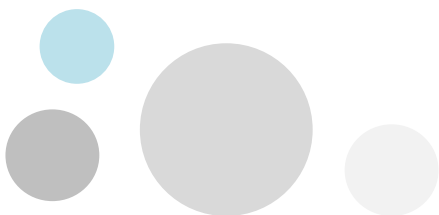




## **KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)**

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K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



## KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q4 2022

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- 32 families served
- 65 hours of direct client advocacy and support provided
- 3 Support Groups offered
- 6 Training Courses offered





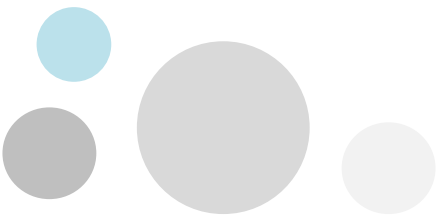


# Kansas Caregivers Support Network

## **KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)**

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KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



## KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q4 2022

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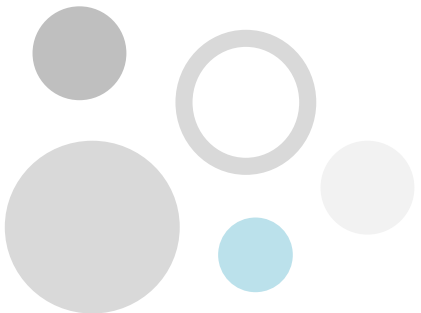
- 15 families served
- 65 hours of direct client advocacy and support provided
- 3 Support Groups offered
- 16 Training Courses offered



# MISSION MOMENT

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*Section 3*



## MISSION MOMENT – Q4 2022

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The Husk family was referred to Fostering Prevention Services due to allegations of academic neglect, developmental delays, medical neglect, and lack of supervision in moms' care. Mr. Husk was granted temporary custody of his son Xander while mom addressed mental health needs. Within months of working with the family, the Fostering Prevention Specialist worked diligently alongside Mr. Husk setting weekly goals such as: therapeutic counseling for both father and his 9-year-old son, assistance with getting Xander enrolled in school, identifying before and after-school child care services, advocacy measures for an IEP, legal assistance to ensure permanency for Xander, employment stabilization, emotional support, and implementation of the Nurturing Parenting curriculum weekly to address behavioral issues as a result of the trauma.

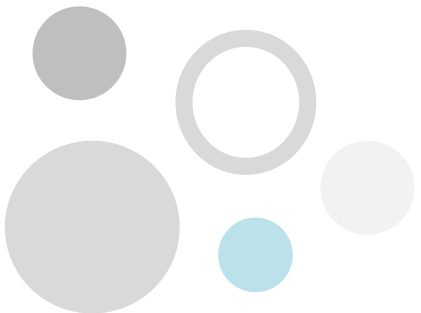
Mr. Husk would constantly question himself as to if he was doing enough, "I'm not sure I'm doing this right? Can a single father do this?" The Fostering Prevention Specialist would remind Mr. Husk weekly of the progress both he and his son were making and would cheer them on at every milestone. Less than a year into the program, Mr. Husk was granted full custody of his son; Xander was excelling academically, physically, socially, and emotionally. Fostering Prevention still checks on father and son while in aftercare and they are "doing wonderful" according to Mr. Husk. He shares he can't even believe they made it through and thanks our program for holding his hand along the way.



# STAFF RECOGNITION

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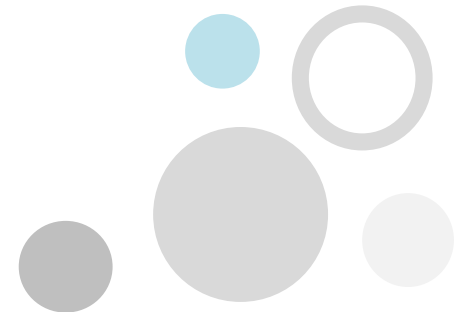
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## OCTOBER EMPLOYEE OF THE MONTH

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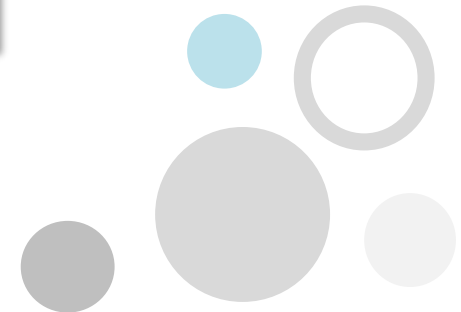
- Taryn Meek
- Title: Family Training Specialist
- Branch: HQ
- Taryn started at FAC in March 2022. She considers it a privilege to train foster and adoptive families as she learns in the trenches with them. She also facilitates staff trainings for our team members.
- Taryn and her husband have been fostering for five years. They have been blessed to adopt five children, and currently have one in foster care that they hope can safely reunify with their birth family soon.



## OCTOBER EMPLOYEE OF THE MONTH

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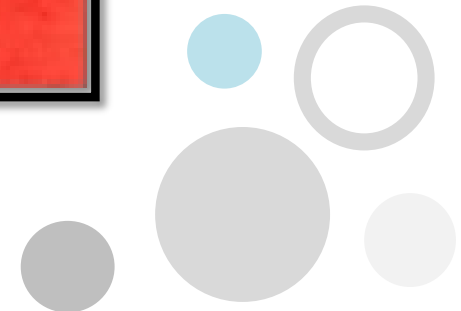
- Breyanna Avila
- Title: YouThrive Program Manager
- Branch: Kansas City, Kansas
- Breyanna has been with FAC since September of this year, and has been YouThrive since October of 2021.
- She recently transitioned from being a Transition Advocate to being the YouThrive Program Manager. She is passionate about working with youth aging out of foster care and seeing them grow in their confidence and into themselves.



## NOVEMBER EMPLOYEE OF THE MONTH

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- Rachelle Mathis
- Title: Kinship Navigator Specialist
- Branch: Kansas City, Kansas
- "I love my job and helping clients who are just like me. I am a Kinship caregiver to the little girl in this picture. Her name is Lilli, and I was her afterschool teacher in Georgia. When I moved back to Missouri, she told her cousins that her whole heart moved away and we started the process to transfer guardianship. We are working on adoption very soon, but as you all know, out-of-state adoptions are hard.
- I feel like I relate to our clients at FAC because I didn't know how hard it would be. I have been passionate about starting support groups in our area because that is what helped me. I am happy to report we are successfully on our third event coming up in January and our quickly outgrowing our local branch. KinKids SWMO will be starting back up in the spring.
- I partnered with local agencies this past year and was able to provide fun outings for families. Our biggest event was dirt track racing with snacks for about 10 families. I am grateful for the nomination, but I will continue to pour my heart and soul into this job because I know it is what I was made to do."

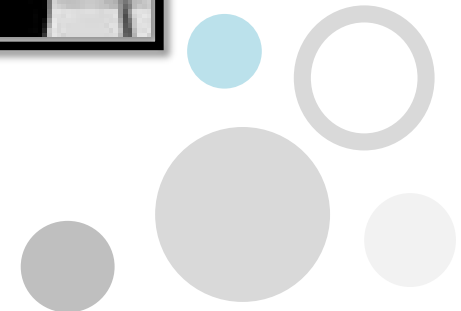




## NOVEMBER EMPLOYEE OF THE MONTH

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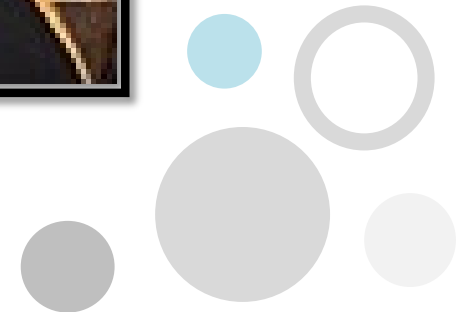
- Squall Charlson
- Title: Digital Marketing Coordinator
- Branch: HQ
- Squall has lived in many different places around the United States. From Nebraska to Minnesota, even LA for a short period of time before moving to Kansas City. Why? One answer: the Chiefs. His arrival in KC just so happens to align with Patrick Mahomes. Coincidence? Well, we've never seen them both in the same room, so you be the cautious skeptic.
- Following his passions for filmmaking and storytelling, Squall is finishing his first novel and working diligently to bring it to life for young readers. He lives comfortably in his new place on the Kansas side of the KC metro with even newer wife, Lauren, and their small fur baby, Ralphie.



## DECEMBER EMPLOYEE OF THE MONTH

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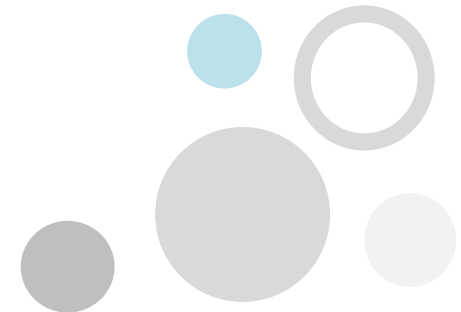
- Sarah Gregg
- Title: Behavioral Intervention Hiring Coordinator
- Branch: HQ
- "I have been with FAC for a little over a year in the BI department as the Hiring Coordinator. I have been working with children and families for over 10 years and love being able to grow in my professional skills with an agency focused on making positive change in the lives of the families we serve."



## DECEMBER EMPLOYEE OF THE MONTH

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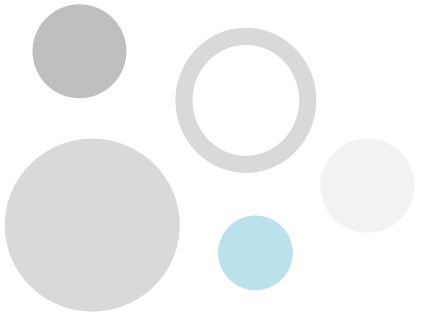
- Sarah Ross
- Title: Human Resources Onboarding Specialist
- Branch: HQ
- "I have been at FAC since the end of May. Started out as a BI Onboarding specialist and moved to HR as an Onboarding Specialist for the BI program. This means that I have the onboarding responsibilities for all new BIs as well as running all background checks and initiating all onboarding tasks. I am a wife to my husband Kenneth and a mom to two sons, a 16-year-old and a 5-year-old. We spend our summers at the baseball fields with our oldest who plays showcase ball. We are exploring all the sports with our youngest. If I get the chance, I ride mountain bikes with my husband around the areas single track trails."



# CONTACT US

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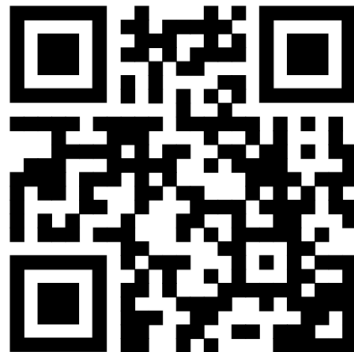
*Section 5*



## CONTACT US!

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- If you have any feedback about this report, please contact Meredith Greenfield via email at [meredith.greenfield@fosteradopt.org](mailto:meredith.greenfield@fosteradopt.org).
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



**SCAN  
HERE**





# EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

*Join us.*

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