



Performance, Quality & Improvement

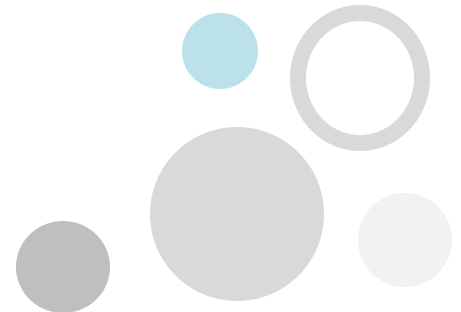
Quarterly Report – Q2 2022

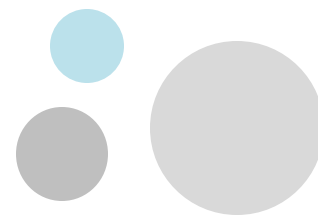


INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!



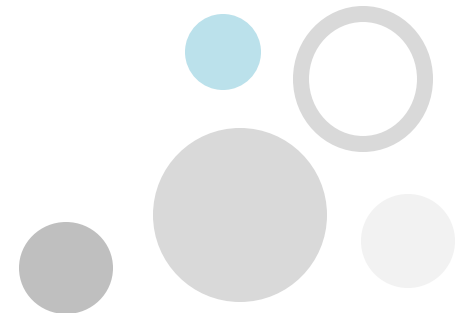


MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

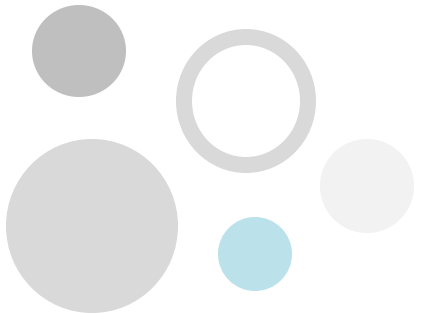
CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges.... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



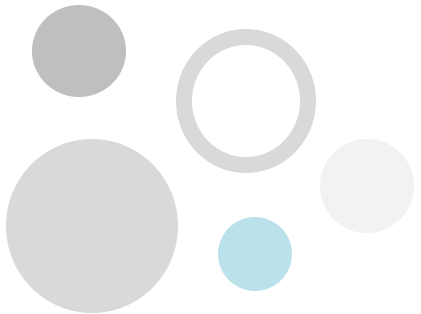


CORE VALUES



ORGANIZATIONAL IMPACT

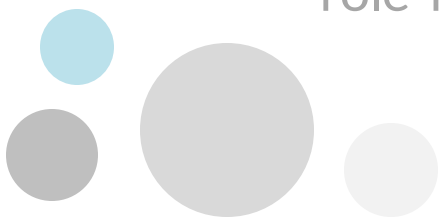
Section 2





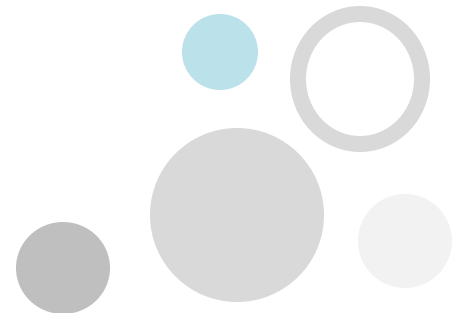
BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



BEHAVIORAL INTERVENTIONIST PROGRAM – Q2 2022

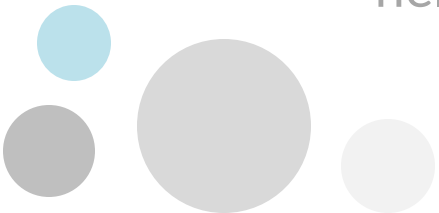
- 69 youth served this quarter
- 7,029 BI hours provided this quarter
- 98% of youth served avoided residential treatment and/or hospital admissions this quarter
- 91% of youth served avoided placement disruption due to behavioral concerns this quarter





COMMUNITY CONNECTIONS YOUTH PROJECT

Community Connections Youth Project helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



COMMUNITY CONNECTIONS YOUTH PROJECT – Q2 2022

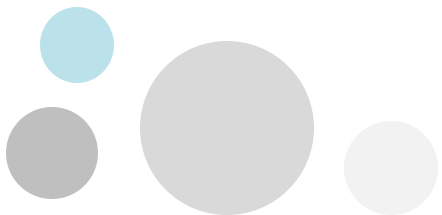
- 144 youth served through the CCYP program
- 9 clients obtained part-time or full-time employment
- 24 clients received financial education on monthly budgeting
- 27 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 11 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid evection, etc.)
- \$2,917.69 were allocated to serve these young adults to aid them in their successful transition into adulthood.*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.





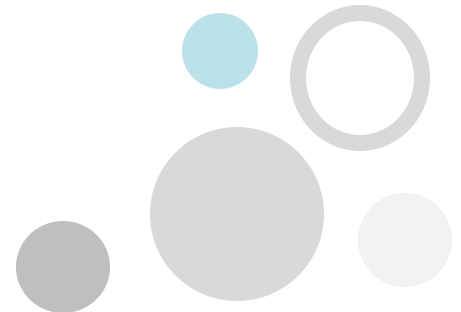
FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



FAMILY ADVOCACY PROGRAM – Q2 2022

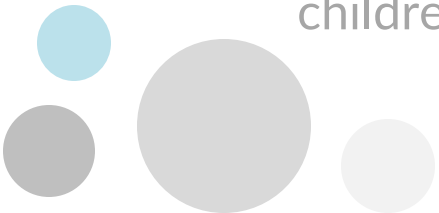
- 81% of clients reported the service provided reduced their stress level.
- 311 clients served (194 families).





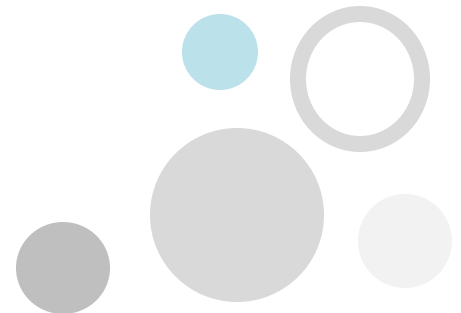
KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



KINSHIP NAVIGATOR PROGRAM – Q2 2022

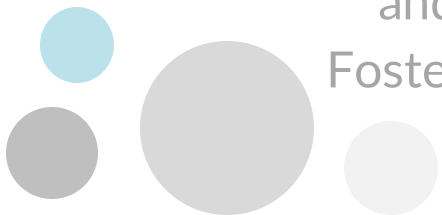
- 255 relative caregivers and the children they care for were served through the Kinship Navigator Program.
- 94% of Kinship Caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score.





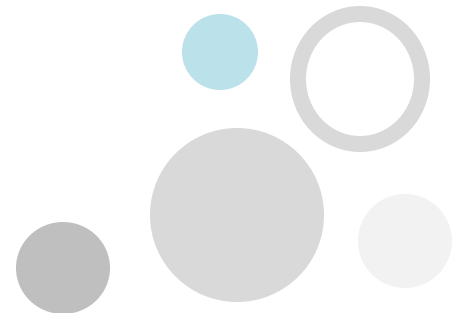
FOSTERING PREVENTION

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



FOSTERING PREVENTION PROGRAM – Q2 2022

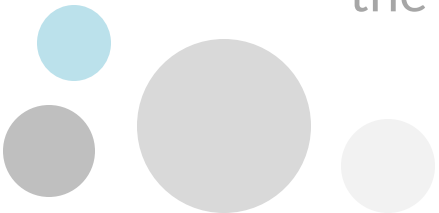
- 100% of children living with the Fostering Prevention parent maintained placement stability this quarter.
- 44 caregivers served
- 87 children served





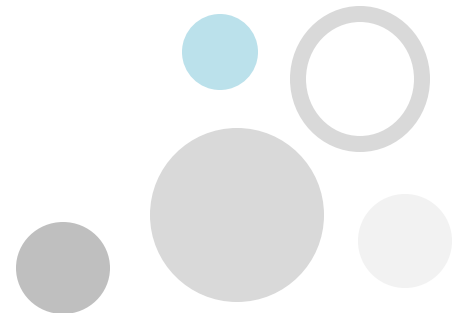
LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system in Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



LICENSING PROGRAM – Q2 2022

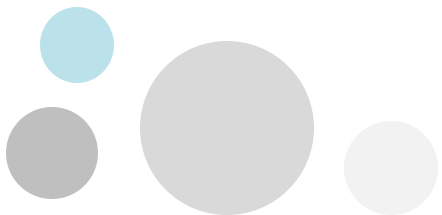
- 32 households licensed
- 22 adoptions finalized
- 52 referrals in process
- 325 licensed homes





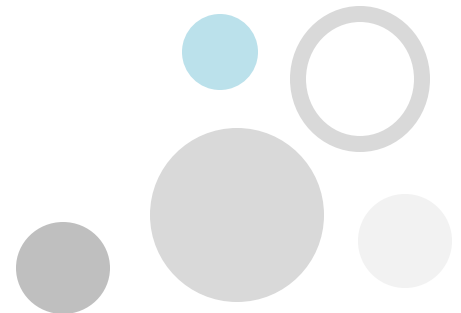
PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



PARENT TRAINING – Q2 2022

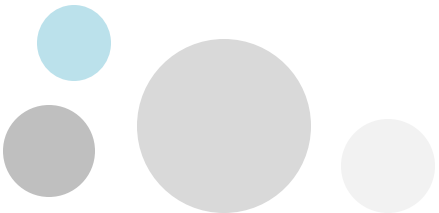
- 361 participants trained this quarter
- 187 brand-new training participants this quarter
- 319 training hours provided this quarter





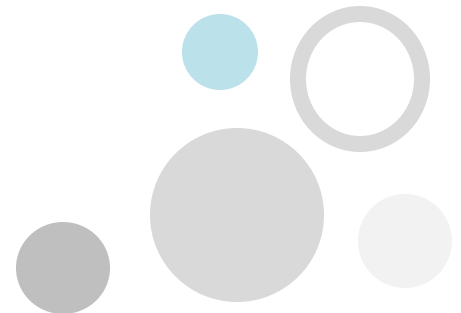
EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



EXTREME FAMILY FINDING PROGRAM – Q2 2022

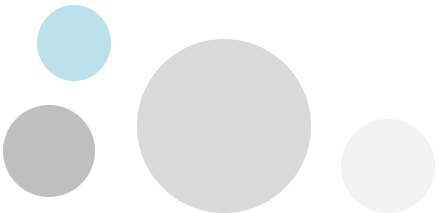
- 56 children served this quarter. Of those children with closed cases:
 - 83% reconnected with family and friends they lost touch with throughout their time in foster care
 - 83% matched with families for purposes of adoption or guardianship.
 - 6 finalized their adoption or guardianship.





30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



30 DAYS TO FAMILY PROGRAM – Q2 2022

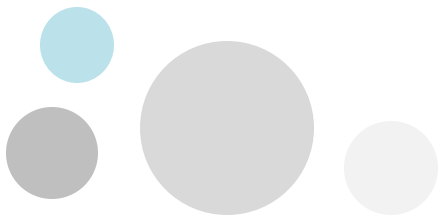
- 6 children served this quarter
- 67% of children served were placed with relatives/kin within 30 days of coming into foster care.
- Long-term stability results (2017 to end of Q1 2022)
 - 77% of children remained with relative/kinship placement





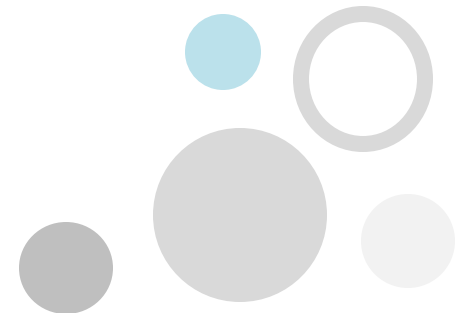
SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



SAMMY'S WINDOW – Q2 2022

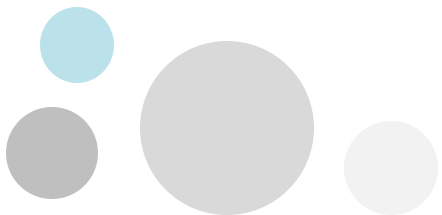
- 1,186 caregivers and 2,355 children served across all branches this quarter
- Estimated value of resources/goods given to families
 - Chillicothe: \$86,952
 - Hannibal \$1,308
 - Independence: \$49,810
 - Joplin: \$2,317
 - Kansas: \$6,298
 - Kirksville: \$1,629
 - Poplar Bluff: \$23,245
 - Springfield: \$100,614





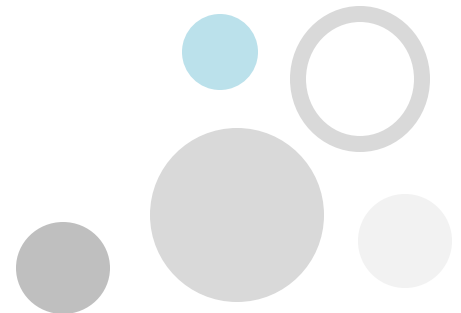
LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



LEGAL ADVOCACY PROGRAM – Q2 2022

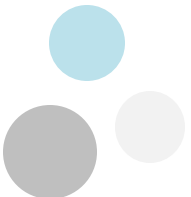
- 27 individuals served this quarter
- 39 court appearances this quarter





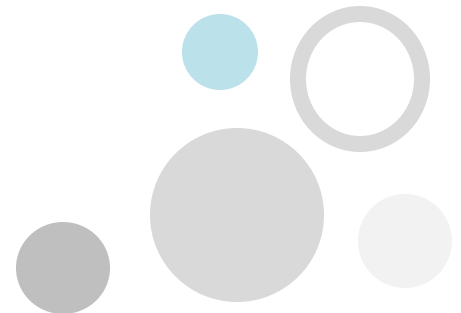
Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



ADOPT KANSAS KIDS – Q2 2022

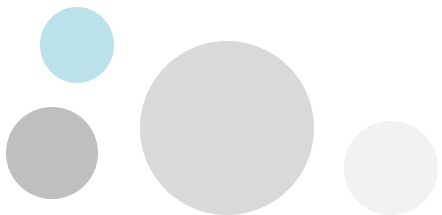
- 1,149 adoption inquiries
- 5 adoptions finalized





KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q2 2022

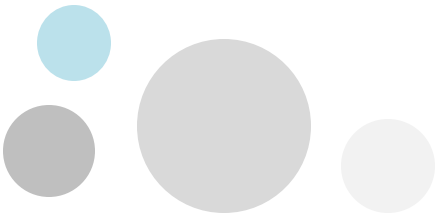
- 17 families served
- 1 Support Group offered
- 9 Training Courses offered





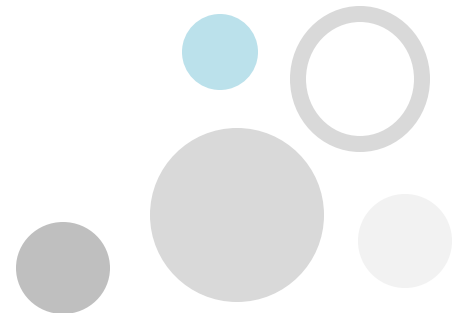
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



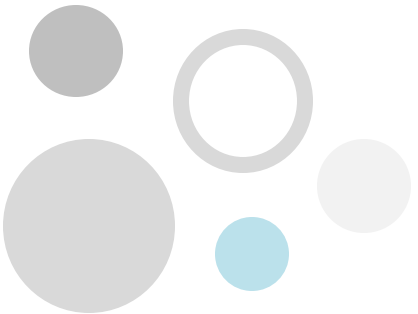
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q2 2022

- 36 families served
- 2 Support Groups offered
- 12 Training Courses offered



MISSION MOMENT

Section 3



MISSION MOMENT – Q2 2022

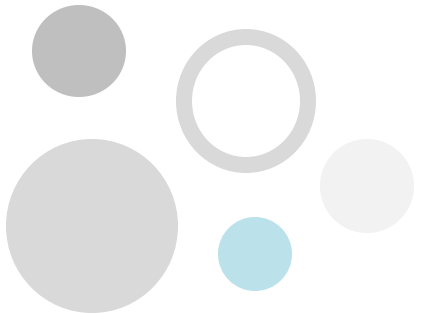
Extreme Family Finding - Headquarters

An unstable housing situation resulted in six bonded siblings, some with elevated needs, getting separated into different foster placements. Efforts between all six of the bonded siblings' various caretakers to orchestrate regular sibling visits limited adoptive options to local candidates only. An out-of-state paternal great-grandmother to four of the children had previously been disqualified, both due to her location, and due to a misperception of favoritism by the initial care team. Through the efforts of EFF, the grandmother now takes part in weekly visits, has bonded with all the children still in foster care, and has been reassessed and confirmed by the court. Following her move to Missouri on April 1st, the professional care team intends to transition the children into their grandmother's new home.



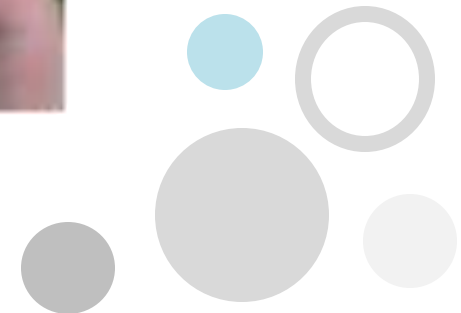
STAFF RECOGNITION

Section 4



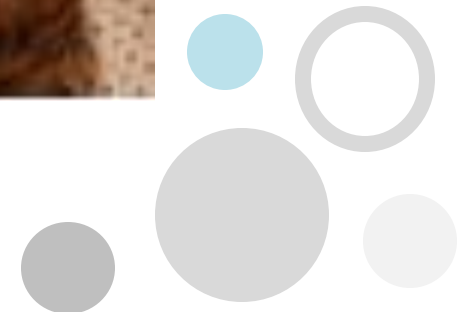
APRIL EMPLOYEE OF THE MONTH

- Jennifer Adams
- Title: Director of Family Support Programs
- Branch: HQ
- I started at FAC almost three years ago. My favorite thing about Advocacy and Direct Services is being able to support families so that they can continue to provide safe and loving homes for children who desperately need someone in their corner. Outside of work, I enjoy spending time with my kids, Ally (19), Londyn (16), and Tucker (13). You can usually find me at my son's wrestling tournaments or baseball games or cheering on the Kansas City Chiefs.



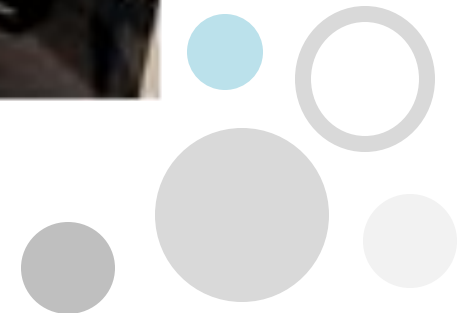
APRIL EMPLOYEE OF THE MONTH

- Meredith Greenfield
- Title: Director of Performance, Quality & Improvement (PQI)
- Branch: HQ
- I started working at FAC in 2015 as a Behavioral Specialist, then as a Licensing worker, and then Jennifer Johnson's assistant for over four years. In my free time, I enjoy music, concerts, yoga, and spending time with my spouse Jessie, our family, friends, three dogs, and two cats.



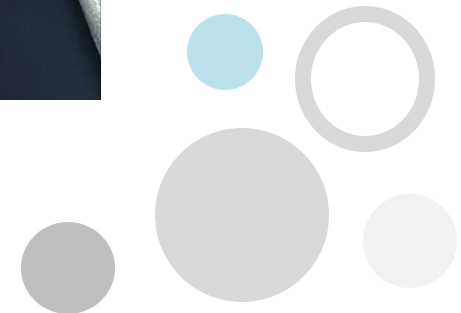
MAY EMPLOYEE OF THE MONTH

- Aaron Bohyer
- Title: BI Family Coordinator
- Branch: Springfield
- I started with FAC in Springfield 6 years ago as a part-time B.I. and have since worked in CCYP, EFF, and now as a BI Family Coordinator. Working with FAC has helped ignite a passion for child welfare that led to us becoming foster parents 2 years ago. I enjoy spending time with my wife Marissa, who also works with FAC, our 3 little ones, and our 1-year-old German Shepherd, Winston. When not spending time with family, you can find me selling collectible comic books on Facebook and Instagram!



MAY EMPLOYEE OF THE MONTH

- Sarah Gregg
- Title: BI Hiring Coordinator
- Branch: HQ
- I recently joined FAC in September of 2021 as the BI Program Assistant. After given the opportunity to apply my different skills within the program, a position that was a much better fit was offered. I have been working within the human services field for over 10 years at another non-profit agency in the Kansas City area. I love everything our organization and department do for our community. I have a great sense of pride in the work I do for the children of Kansas City and hope to continue growing here at FAC.



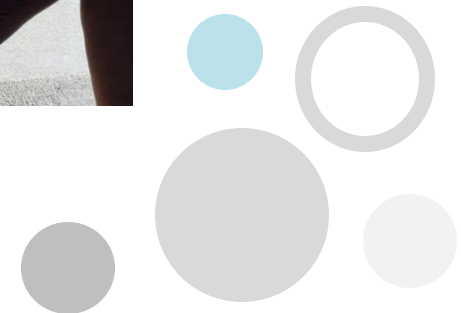
JUNE EMPLOYEE OF THE MONTH

- Sarah McCoy, Carolyn Gillespie, Jessica Robertson, Michelle Parr, and Brandi Webb
- Title: Finance Team
- Branch: HQ
- As a team, we have been short a couple of positions and have grown dramatically over this past year. This team are usually the first people to arrive at Independence office (before 8am) and the last to leave (5pm) and have also been working every weekend (Saturday and Sunday up to 11pm at night) for past couple of months as well as evenings (to 10pm) to ensure all work is completed. The work that has been done includes processing 288 checks for foster recruitment incentives, 138 checks for childcare, completing the 2020 financial audit, 2021 pre-audit work, completing all the billing for grants and completing new budgets for grants as well. We also converted the books to full accrual basis of accounting (no easy undertaking) and never complained once. They kept smiles on their faces and remained resolved to being a team and serving each employee with kindness and respect.



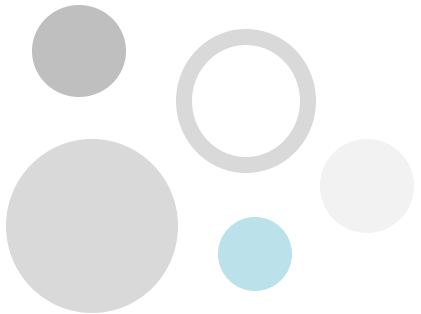
JUNE EMPLOYEE OF THE MONTH

- Courtney Ryan
- Title: Data Management Specialist
- Branch: HQ



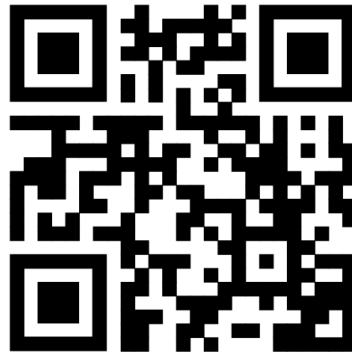
CONTACT US

Section 5

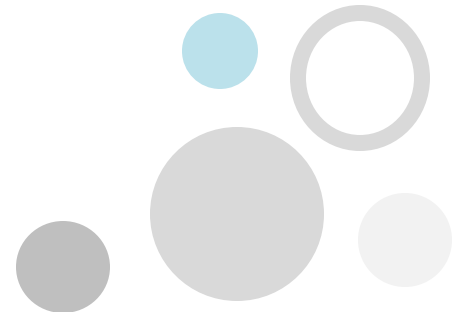


CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





**EVERYONE CAN DO
SOMETHING FOR A
CHILD IN NEED.**

Join us.

