



Performance, Quality & Improvement

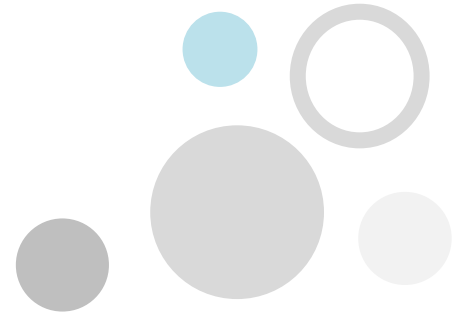
Quarterly Report – Q1 2022

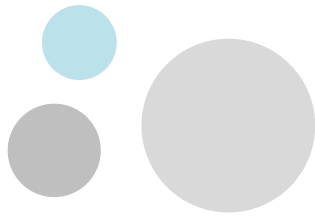


INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!



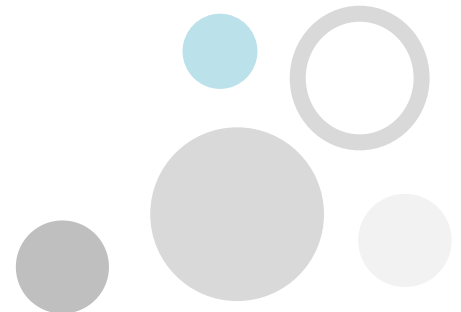


MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

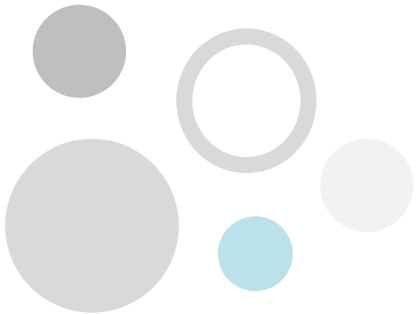
CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges.... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



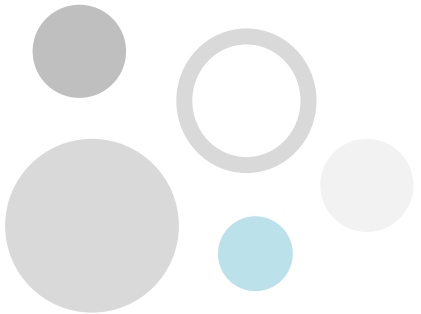


CORE VALUES



ORGANIZATIONAL IMPACT

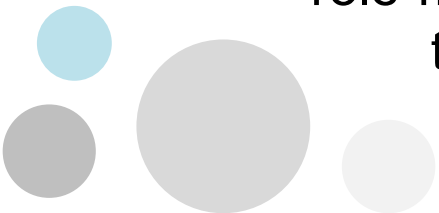
Section 2





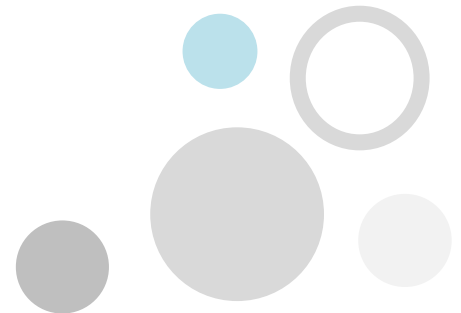
BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



BEHAVIORAL INTERVENTIONIST PROGRAM – Q1 2022

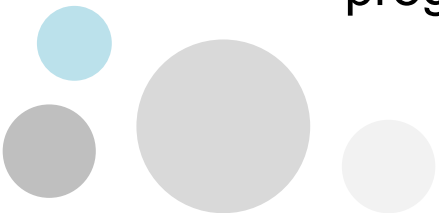
- 51 youth served this quarter
- 5,456 BI hours provided this quarter
- 96% of youth served avoided placement disruption due to behavioral concerns





COMMUNITY CONNECTIONS YOUTH PROJECT

Community Connections Youth Project helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



COMMUNITY CONNECTIONS YOUTH PROJECT – Q1 2022

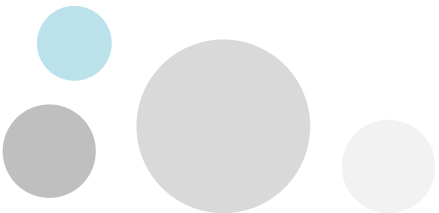
- 78 youth served through the CCYP program
- 12 clients obtained part-time or full-time employment
- 30 clients received financial education on monthly budgeting
- 34 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 11 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid evection, etc.)





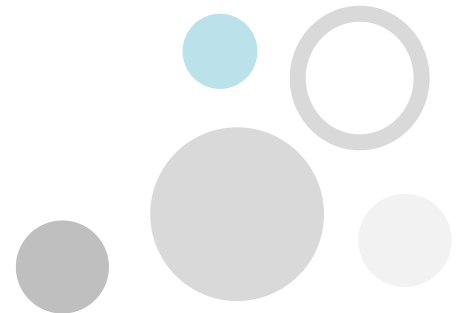
FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



FAMILY ADVOCACY PROGRAM – Q1 2022

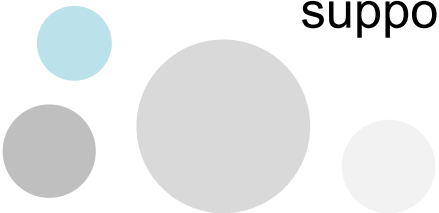
- 286 hours of service provided
- 100% of clients reported the service provided reduced their stress level





KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



KINSHIP NAVIGATOR PROGRAM – Q1 2022

- 206 relative caregivers and the children they care for were served through the Kinship Navigator Program
- 94% of Kinship Caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home
 - As measured by a reduction in Family Needs Scale Assessment score





FOSTERING PREVENTION

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



FOSTERING PREVENTION PROGRAM – Q1 2022

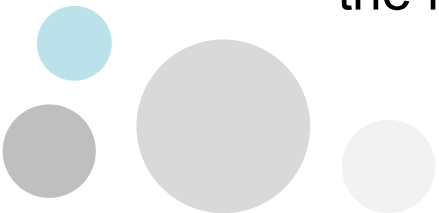
- 100% of children living with the Fostering Prevention parent maintained placement stability.
- 38 caregivers served
- 74 children served





LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



LICENSING PROGRAM – Q1 2022

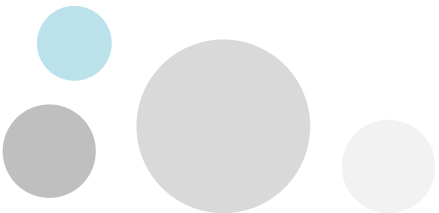
- 16 households licensed
- 14 adoptions
- 68 referrals in process
- 303 licensed homes





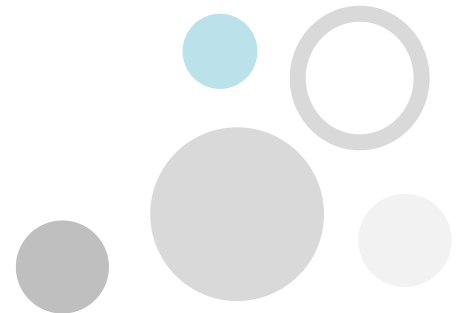
PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



PARENT TRAINING – Q1 2022

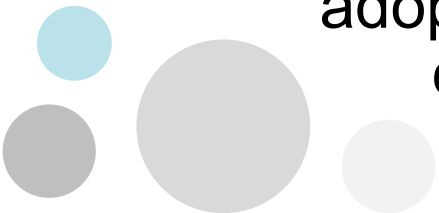
- 337 participants trained this quarter
- 202 brand-new training participants this quarter
- 234 training hours provided this quarter





EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



EXTREME FAMILY FINDING PROGRAM

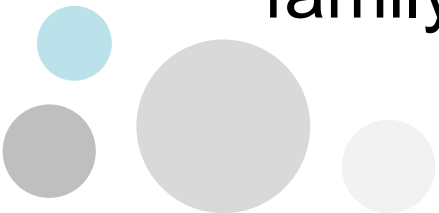
- Since the beginning of contract year (07.01.2021), 61 children were served. Of those children with closed cases:
 - 86% reconnected with family and friends they lost touch with throughout their time in foster care
 - 86% were matched with families for purposes of adoption or guardianship
 - 3 finalized their adoption or guardianship





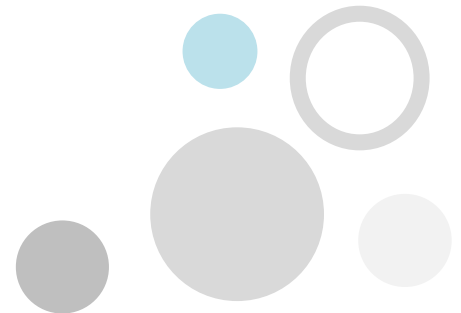
30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



30 DAYS TO FAMILY PROGRAM

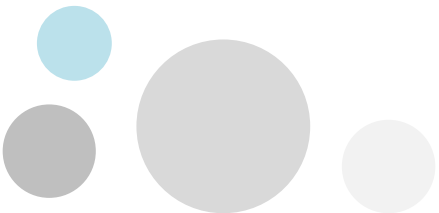
- 33 children/youth were served since beginning of contract year (07.01.2021)
- 50% of children were placed with relatives/kin within 30 Days of coming into care
- Long-term stability results (2017 to end of Q1 2022)
 - 77% of children remained with relative/kinship placement





SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



SAMMY'S WINDOW (Clothing Closet/Food Pantry) – Q1 2022

- 2,771 individuals served across all branch offices
- Estimated value of resources/goods given to families
 - Chillicothe: \$9,039
 - Hannibal: \$513
 - HQ: \$41,729
 - Kansas: \$2,995
 - Kirksville: \$171
 - Poplar Bluff: \$20,623
 - Springfield: \$102,352





LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life. Because many current and former foster youth do not have the personal resources or supportive parents to assist them in resolving their legal issues, legal advocacy support is essential.



LEGAL ADVOCACY PROGRAM – Q1 2022

- 24 individuals served
- Legal advocacy staff attends court with their clients to negotiate with prosecutors and/or request continuance on behalf of the client. Without support, these youth are at an increased risk for several adverse outcomes, including evictions, arrests, and traffic violations.
- 27 court appearances

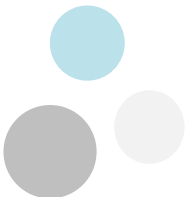




Adopt Kansas Kids

Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



ADOPT KANSAS KIDS – Q1 2022

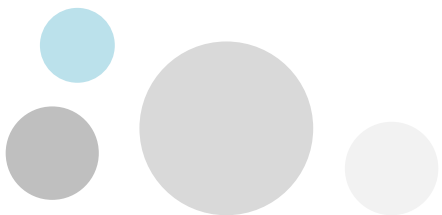
- 1,108 adoption inquiries
- 16 adoptions finalized





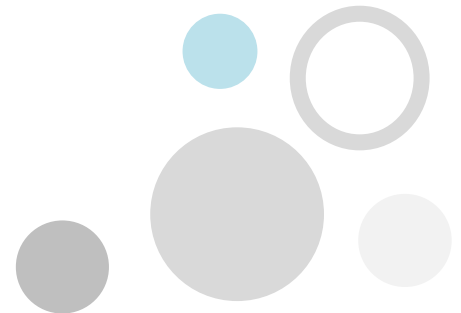
KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q1 2022

- 9 families served
- 3 Support Groups offered
- 8 Training Courses offered

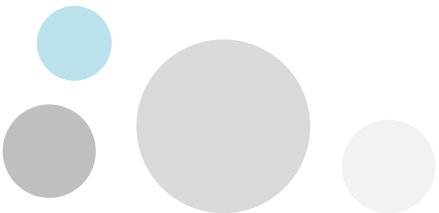




Kansas Caregivers Support Network

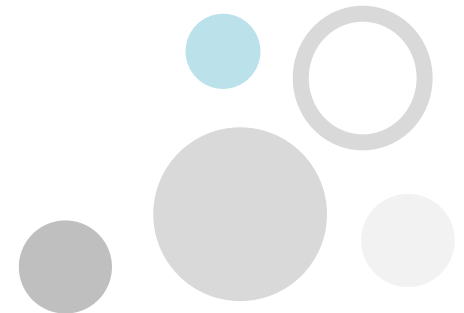
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



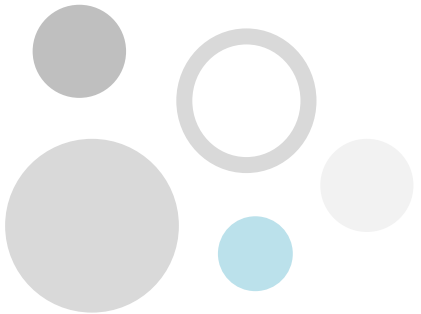
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q1 2022

- 19 families served
- 3 Support Groups offered
- 3 Training Courses offered



MISSION MOMENT

Section 3



MISSION MOMENT – Q1 2022

Kinship Navigator – Springfield Branch Office

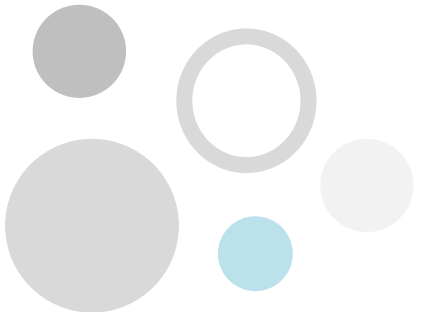
We had the pleasure of serving a grandmother who travelled to Missouri from El Paso with her son to take care of her 6 grandchildren who are in care. She literally came to Missouri with nothing. We were able to provide this family a refrigerator, dressers, TV, firestick, and mobile hotspot so the children could do their homework on their tablets.

We were also able to provide several basic household items for the family such as dishes, cups, silverware, other kitchen supplies, blankets and sheets for all the children, and clothing. For Christmas, FAC provided the family a gaming system, docking station, extra controllers, video games, and a gift card to buy other gifts of their choice. The children were so grateful - they greeted staff each time they went to the house and helped carry all the items in. They were so happy that they cried tears of joy because they all got new sheets and bedding. The grandmother was so grateful, she cried and stated the FAC team had helped them more than anyone has in their entire lives.



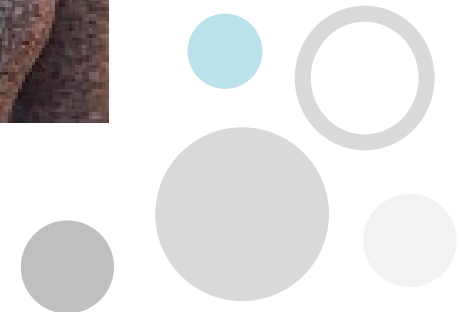
STAFF RECOGNITION

Section 4



JANUARY EMPLOYEE OF THE MONTH

- Dejaneara Carter
- Title: 30 Days to Family Specialist
- Branch: HQ
- As a 30 Days to Family Specialist/Extreme Family Finder, Dejaneara aims to place children with safe and appropriate relatives within 30 Days of entering foster care, and consistently advocates for permanency for her EFF kids. AS the first dual role in Extreme Family Finding, Dejaneara works both sides of the intensive, short-term 30 Days to Family program while understanding Extreme Family Finding is more about the longevity of connections for the child in care. In her spare time, she enjoys spending time with her partner and friends, and stays busy with a good book. She is also planning to start her Masters of Social Work Degree in the Summer of 2022.



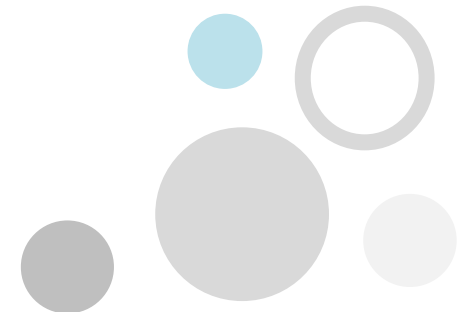
JANUARY EMPLOYEE OF THE MONTH

- Anthony LaBellarte
- Title: CCYP Program Manager
- Branch: Springfield
- As a CCYP Program Manager, Anthony manages a team that provides direct services to youth who have been in foster care with the purpose of helping them transition into adulthood. Out of work, he enjoys listening to music, bingeing Netflix/Hulu/HBO and spending time with family.



FEBRUARY EMPLOYEE OF THE MONTH

- Liz Swall
- Title: Assistant Director of Resource Development
- Branch: HQ
- As Assistant Director of Resource Development, Liz enjoys supporting her teammates in the Licensing Department as they navigate the responsibilities within the child welfare system. Outside of work, Liz spends her free time with her three children -- Hannah (18), Lily (16), Ben (14) partner April, family dogs, cats and chickens -- which all keep her very busy! Liz has 23 chickens and has offered to donate between 7 and 9 dozen eggs a week to our food pantry at Sammy's Window.



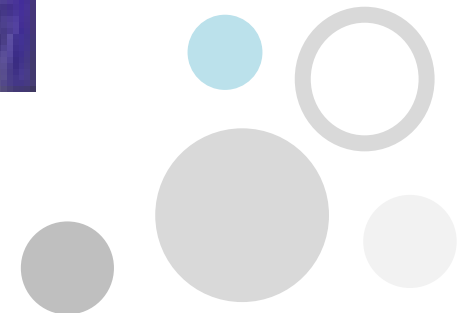
FEBRUARY EMPLOYEE OF THE MONTH

- Ashlynn Stiles
- Title: Kinship Navigator Program Manager
- Branch: HQ
- Ashlynn started with FAC 8 years ago as a licensing work where she first discovered her passion for relative/kinship providers. Then she transitioned to Extreme Recruitment where she spent 4 years before being promoted to Kinship Navigator Program Manager. She love the Chiefs, spending time with her family and staying current on all the latest Netflix series!



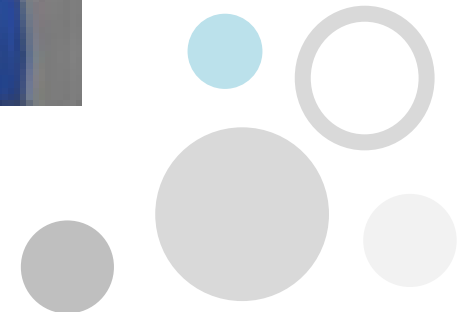
MARCH EMPLOYEE OF THE MONTH

- Elijah McKay
- Title: Junior Systems Administrator
- Branch: HQ
- I started my IT career at FAC 2 years ago with a passion to learn and grow as much as I could. Since then, I've had the opportunity to help rebuild our IT department turning it into a fully-functioning service for everyone. Outside of work, I spend time with my two cats and enjoy learning about psychology and philosophy. I also love all kinds of music from hip-hop to classic rock and sometimes write and record my own songs as well.



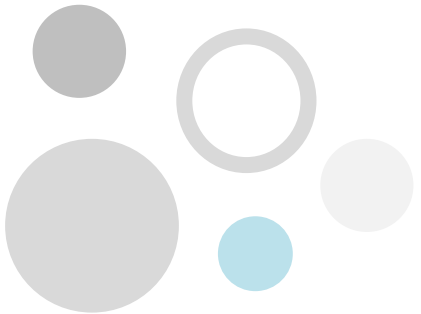
MARCH EMPLOYEE OF THE MONTH

- Sarah Thornton
- Title: Director of Youth Programs
- Branch: Springfield
- My husband and I have a beautiful family that was formed through foster/adoption. I have been an educator all of my adult life but couldn't get child welfare out of my mind. I started at FAC in November as Director of Youth Programs at the Springfield location and am so glad I did. In addition to the good work we do, we have the best people doing the work, and I am inspired by them every day. When I'm not at FAC, I'm hanging out with my husband (Andy), our nearly-grown children (Shaq, Travis, Jericho, Tyrek, Samiya, and Darion), and our beagle baby (Norbit).



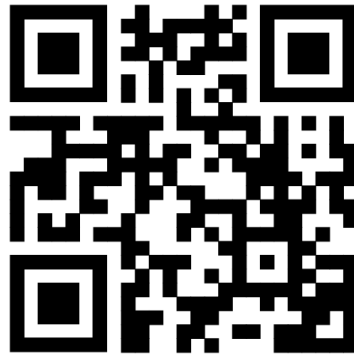
CONTACT US

Section 5

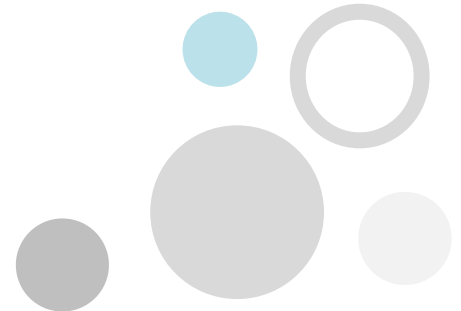


CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN
HERE





**EVERYONE CAN DO
SOMETHING FOR A
CHILD IN NEED.**

Join us.

